



FOOD ISSUANCE & REDEMPTION SERVICES UNIT

January 15, 2015

**Non-LEB
Item**

Product Temporarily Not Available – Quarts of Milk

Effective March 27 – 31, 2015, the Texas WIC Program will temporarily not allow WIC participants to redeem:

- Quarts of 1%, ½ %, Skim, Fat free Milk
- Quarts of 1%, ½ %, Skim, Fat free Lactose free milk
- Quarts of 1%, ½ %, Skim, Fat free Buttermilk

On April 1, 2015 the quarts of milk/buttermilk/lactose free milk will become available as an option for participants to choose a quart of milk/buttermilk/lactose free milk or a 32 oz. of yogurt.

Our intent is to provide vendors with sufficient notice of the unavailability to assist in providing exceptional customer service. Additionally, it is **critical** that all vendors download the Approved Product List (APL) during the period of **3/27/2015-3/31/2015**. If a vendor is unsuccessful in downloading the APL by 3/31/2015 at 11:59 pm, submitted claims for Quarts of Milk, Lactose free milk and Buttermilk **will not be paid**.

If you have any questions please contact the Food Issuance & Redemption Services Unit at (512) 341-4425, 1-800-252-9629 (Texas only), or email at WICVendorRelations@dshs.state.texas.gov.