



**TEXAS WIC PROGRAM**  
**Department of State Health Services**  
**Food Issuance and Redemption Services Unit - MC 4554**  
P.O. Box 149347  
Austin, TX 78714-9347  
(512) 341-4425 1-800-252-9629 (Texas Only)

August 7, 2014

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## **NOTICE**

It's that time of year again, the State will be transitioning to a new fiscal year in the later part of August.

The WIC Program has been advised by the Department of State Health Service's (DSHS) Chief Financial Officer that processing of all WIC claims into the department's accounting system will be halted beginning the close of business on Thursday, August 21<sup>st</sup> through September 1<sup>st</sup> for DSHS to close its accounting records for Fiscal Year (FY) 2014. In addition, the State Comptroller's Uniform Statewide Accounting System (USAS) will also be unavailable to process payments from August 29<sup>th</sup> through September 1<sup>st</sup>.

The cut-off date for WIC EBT claims will be August 21<sup>st</sup> at 11:00 a.m. CST. EBT claims submitted after that date/time will not have payment made until after September 1<sup>st</sup>.

All claims received by the WIC Program after the August 21<sup>st</sup> cut-off date cited above will be processed through normal edits and placed into a ready-to-be-paid status. However, such claims cannot be entered into the Department's accounting system nor transmitted to the State Comptroller's Office for payment until after September 1<sup>st</sup>.

Although it is always the program's intention to process vendor claims as quickly as possible, please remember that your WIC vendor agreement allows DSHS up to 60 days after receipt of timely submitted claims/transactions to execute payment.

We apologize for this impending delay in processing claims payments. We will resume normal processing timeframes after September 1<sup>st</sup>.

**If you have any questions, please contact 1-800-252-9629.**