



TEXAS WIC PROGRAM
Department of State Health Services
Food Issuance and Redemption Services Unit - MC 4554
P.O. Box 149347
Austin, TX 78714-9347
(512) 341-4425 1-800-252-9629 (Texas Only)

August 09, 2013

NOTICE

It's that time of year again:

We have been advised by the Department of State Health Service's (DSHS) Chief Financial Officer that processing of all WIC claims into the department's accounting system will be halted from close of business on August 23rd through September 2nd for DSHS to close its accounting records for Fiscal Year (FY) 2013. In addition, the State Comptroller's Uniform Statewide Accounting System (USAS) will also be unavailable to process payments from August 30th through September 2nd.

The cut-off date for WIC EBT claims will be August 23rd at 11:00 a.m. CST. EBT claims submitted after that date/time will likewise not have payment made until after September 2nd.

All claims received by the WIC Program after the cut-off date cited above will be processed through normal edits and placed into a ready-to-be-paid status. However, such claims cannot be entered into the Department's accounting system nor transmitted to the State Comptroller's Office until after September 2nd.

Although it is always our intent to process vendor claims as quickly as possible, please remember that your WIC vendor agreement allows DSHS up to 60 days after receipt of timely submitted claims/transactions to execute payment.

We apologize for this impending delay in processing claims payments. We will resume normal processing timeframes after September 2nd.

If you have any questions, please contact 1-800-252-9629.