



TEXAS WIC PROGRAM
Department of State Health Services
Food Issuance and Redemption Services Unit - MC 4554
P.O. Box 149347
Austin, TX 78714-9347
(512) 341-4425 or 1-800-252-9629 (Texas Only)

August 15, 2011

8th CONTINENT SOYMILK AVAILABLE IN HALF GALLON SIZE ONLY

We have received a number of complaints from clients that grocers refuse to sell them 8th Continent Soymilk even when the product is in stock at the store. When soymilk is prescribed on the WIC EBT card as evidenced by the beginning balance receipt, the client should be allowed to purchase the product.

The confusion appears to be the result of the unit of measure referenced on the beginning balance receipt, which is a gallon. Please be advised 8th Continent Soymilk **is only available in Half-Gallon containers.** If a client is prescribed 3.0 gallons of soy milk, they would have to redeem their card for up to 6 (six) containers of the half-gallon 8th Continent Soymilk to redeem their full allotment.

Please honor food prescriptions for soy milk by allowing the purchase of half-gallon containers of 8th Continent Soymilk, the only brand and size authorized.

Again, the soy milk prescription can only be filled through the purchase of half-gallon containers of 8th Continent Soymilk.

If you have any questions or need further information, please contact the WIC State Office at 1-800-252-9629.

