Memorandum

#19-012

TO: WIC Local Agency Directors

FROM: Amanda Hovis, Director
Nutrition Education / Clinic Services Unit
Texas WIC Program

DATE: February 15, 2019

SUBJECT: Nutramigen Powder and Enfagrow Toddler Price Increase and TXIN Guidance

Effective March 1, 2019, Nutramigen powder and Enfagrow Toddler will experience price increases. The price increases will require extra steps in TXIN for a few months. After the formula price increases are entered by state staff, local staff will be required to enter two prescriptions for a brief period of time between the date the information is entered and the effective date of the change.

Previously approved prescriptions (prior to 3/1/19) for these formulas will require re-entry and approval when participants return to the clinic for their next benefit issuance on or after 3/1/19.

The affected time period for entering two prescriptions is the last week of February, from 2/22-2/28. Full details on navigating TXIN challenges caused by formula changes are explained below and in an attached guidance document.

Price Increase

- Formula code 480 for NUTRAMIGEN ENFL LGG PWD 12.6OZ
- Formula code 604 for ENFAGROW TODDLER 3 PWD 24OZ
Updated Product Description

- In addition, the product name Enfagrow Toddler 3 will be updated to reflect the text on the label to ENFAGROW TODDLER NEXT STEP PWD 24 OZ.
- The product code will not change.
- Product UPCs will also be changed to reflect the updated name on the label. The UPC product description change will not affect clinic issuance or participant shopping.

Staff Instructions

1) Participants who received these formulas before will still be able to make purchases at the store. They do not need to return to the clinic.
2) New or renewed prescriptions entered during the last week of February for Nutramigen powder and Enfagrow Toddler will require two medical prescription requests if the request will include the current benefit month.
3) Please see the attached guidance document for detailed instructions and additional information.

If you have any questions, please contact Sandra Brown, Formula Team Coordinator, Nutrition Education/Clinic Services Unit, at 512-341-4576, Sandra.Brown2@hhsc.state.tx.us, or Gabrielle Serna, Formula Specialist, Nutrition Education/Clinic Services Unit, at 512-341-4595, & Gabrielle.Serna@hhsc.state.tx.us.
Instructions for entering prescriptions due to formula price/name changes

Nutramigen and Enfagrow Toddler are undergoing price changes. Staff may have difficulty issuing these formulas in current and future months. These formulas may not appear under the family benefit issuance (FBI) section. If a prescription (Rx) has been created and the formula is listed under the food package, but not listed under the FBI for future months, please review the following information and perform the following steps as indicated:

**Nutramigen (formula code 480) and Enfagrow Toddler (formula code 604)**

The updated price will be entered into the system toward the end of February and is effective beginning **3/1/19**. Two Rx medical request forms will be necessary for a few days if the new formula is to be issued from the date of the change (2/22/19) through 2/28/19.

**Follow the same steps below:**
1. Cancel the current Rx.
2. Create two new Rx medical request forms. Please be sure to select the **correct food item** for each Rx. One Rx will have the start date of today (the day you create the Rx) and an end date of 2/28/18 and you **must select the food item that ends with 2/28/19** for current month benefits. The other Rx will have a start date of 3/1/19 and end date listed on prescription (as you normally do). You will have to select the food item with the start date of 3/1/19 for future month benefits.
3. Once both prescriptions are created and approved, modify benefits under FBI. The formula should appear on the shopping list.
4. Once all is correct, write the benefits to the card and print the shopping list.

**Issuance challenges due to formula changes**

In addition, staff may be **unable** to issue benefits or complete exchanges for Nutramigen powder or Enfagrow Toddler when approvals were entered prior to the new effective date of the formula (3/1/19.)

If issuance cannot be completed when an approved prescription is available in the participant’s food package for one of the above formulas, follow the steps below:
1. Cancel the current RX
2. Create a new RX medical request form with a start date of today (the day you create the new RX.)
3. Once the prescription is created and approved, modify benefits under FBI. The formula should appear on the shopping list.
4. Once all is correct, write the benefits to the card and print the shopping list.

Approvals need to be tied to the updated version of the formula code (sub-cat). Issuance will fail if the approval in the food package is tied to the older version of the formula sub-cat.

If **formula exchanges** cannot be completed for these formulas, or if you have questions or need assistance, please call the Mosaic Service Desk (844) 569-8946.