Nutricia, the maker of Neocate Jr, has recently reformulated the chocolate and tropical fruit flavors to contain prebiotics. This memo explains what happened and what staff will need to do to assist participants who receive this formula and want to purchase these flavors.

What happened

Formula code 332 for Neocate Jr currently allows the purchase of chocolate and tropical fruit. Previously, these flavors did not contain prebiotics (a form of fiber). Now, without changing the UPCs, these 2 flavors will contain prebiotics. The reformulated flavor products started shipment in December and will flow in as stores order to replenish their stock.

What it means

This means participants with code 332 will temporarily be able to buy the product with prebiotics even though their shopping list will not show the prebiotics code (which is 504 for Neocate Jr Prebiotics). They will also be able to purchase the same UPCs without prebiotics.

What is changing

- After 2/28/19, the chocolate and tropical fruit UPCs will no longer be available to purchase using code 332.
- On or after 3/1/19, code 504, Neocare Jr Prebiotics must be issued to purchase the chocolate and tropical fruit UPCs.
What we need staff to do

- Contact participants who were issued 332 for March.
  - If they want unflavored Neocate Jr without prebiotics, they do not need to make changes or return to the clinic.
  - **If they want chocolate or tropical fruit after March 1**, they must return to the clinic to change their benefits to code 504 for shopping on or after that date.
  - If your clinic drop ships and the family wants chocolate or tropical fruit flavor there are additional instructions:
    - Do not release the March 2019 order until on or after March 1st for code 504.
    - Previously created March 2019 or later orders for code 332 will need to be cancelled.
    - New prescriptions will need to be created and approved.
    - New drop ship order will need to be created and released for code 504 (card is needed).
    - Indicate chocolate or tropical fruit on the drop ship order under “shipping instructions.”

If you have questions, please contact the Formula Team inbox at FormulaTeam@hhsc.state.tx.us, or Sandra Brown, Formula Team Coordinator, Nutrition Education/Clinic Services Unit, at 512-341-4576, or sandra.brown2@hhsc.state.tx.us, or Gabrielle Serna, Formula Specialist, Nutrition Education/Clinic Services Unit, at 512-341-4595 or gabrielle.serna@hhsc.state.tx.us.