Memorandum

#19-007

TO:  WIC Local Agency Directors
FROM:  Amanda Hovis, Director
Nutrition Education / Clinic Services Unit
Texas WIC Program
DATE:  January 28, 2019
SUBJECT:  Medicaid Eligibility Verification through Texas Medicaid Healthcare Partnership (TMHP)

The Texas Medicaid Healthcare Partnership (TMHP) website was recently upgraded to provide efficient and faster results when verifying Medicaid eligibility for WIC participants, see steps below. Although the Provider Help desk for the Your Texas Benefit Card (YTBC) 1-855-827-3747 is still available, the system requires the NPI or API number for the verification option. It is recommended and advantageous to utilize the TMHP.com website for eligibility verification.

If you have questions or need access to the system, please contact Olga Mikheeva, Information Response Management Program Supervisor, at Olga.Mikheeva@hhsc.state.tx.us or (512) 341-4649 or Janete Olague at Janete.Olague@hhsc.state.tx.us or (512) 341-4798.
Step 1: Log onto TMHP.com and click on providers
Step 2: Click on Check client eligibility

Step 3: Enter 2 of the 4 fields and search, system will return with “client is eligible” or “client is not eligible”. Patient Control number is the Medicaid number.

This institution is an equal opportunity provider.