

TX-WIN Computer Equipment Overview



Objectives

- After viewing this presentation you should be able to:
 - ✦ Identify WIC hardware components
 - ✦ Identify purpose of hardware
 - ✦ Apply helpful maintenance tips



Computer Platforms

**LAPTOPS, STAND-ALONES,
NETWORKS
WORKSTATIONS**



Laptops



Laptops

- Used in some satellite clinics
- Must run EOD before processing clients
- May share inventory across satellite sites



Stand-Alone PC



Stand-Alone

- Used at small to moderate size WIC sites
- Independent operation not connected to a network



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Workstations

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Workstations

- Computer connected to a file server on a network
- These are the computers used to enter TX-WIN data
- Workstation 1 (WS1) is the primary workstation



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File Servers



Networks/File Servers

- Network allows sharing of data and programs
- In clinics, a network is a file server and two or more workstations
- Used in clinics with higher participation numbers



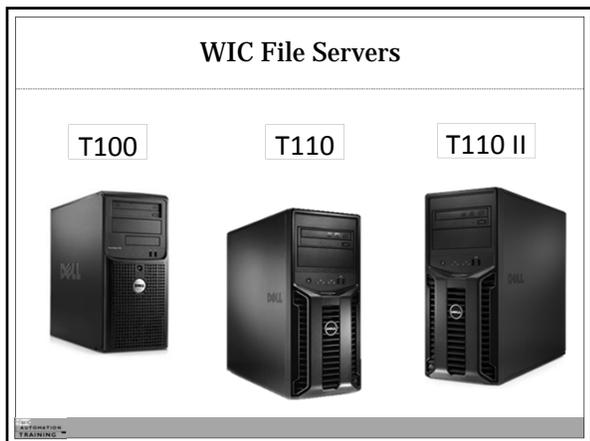
File Servers

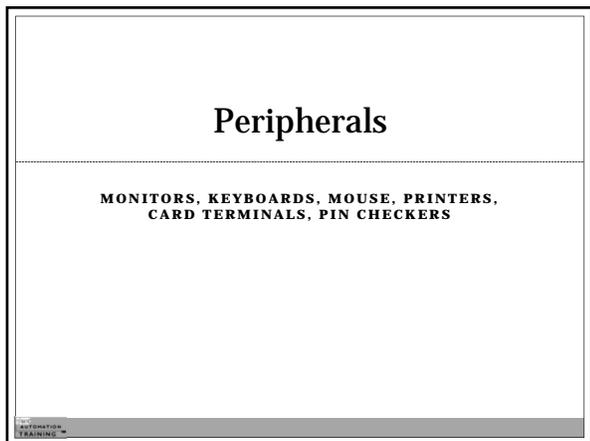
- Dell 840 with RD1000 drive
- T100 servers
- T110 servers
- T110 II servers

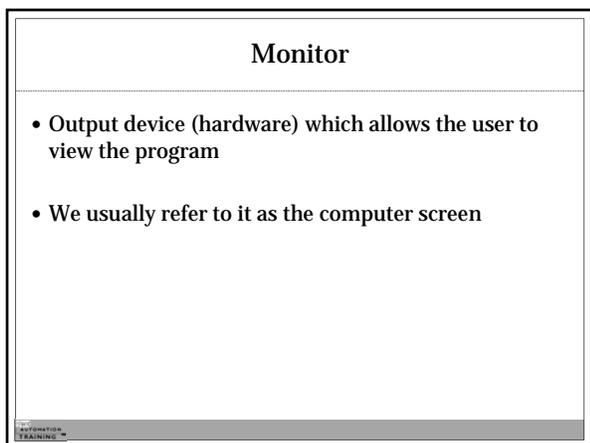
840 with RD1000











Monitor



CRT Monitor



LCD Monitor

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Keyboard

- Keyboards are a set of typewriter-like keys that enable you to enter data into the TX-WIN system



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Mouse

- A mouse is used to control the movement of the computer cursor or pointer on the computer screen
- At this time the mouse is not used with the TX-WIN computer application



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Printer

Dot Matrix Printers	Laser Printers
<ul style="list-style-type: none">• Lexmark 2400• Lexmark 4227	<ul style="list-style-type: none">• Lexmark E360 DN (laser printer)• Okidata B4600n

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Lexmark 2400 Printer

Forms thickness
Normally set to 2 or higher



Lexmark 2400
Front view

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Lexmark 4227



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Lexmark E360 DN



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OkiData B4600n



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Card Terminal

- The VeriFone 3750 is a card read / writer and used to read / write client benefits to the Lone Star card



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Card Terminal



- Smaller and lighter than VeriFone 3750
- Use with GX760 workstations only

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PIN Checker

- Hardware used in clinics for clients to verify PIN before leaving the clinic to purchase benefits at the grocery store

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PIN Checker



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Backup Media

RD1000 AND UPS BACKUP

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Backup Media

RD1000 backup drive & cartridge

RD1000 drive mounted in server & cartridge



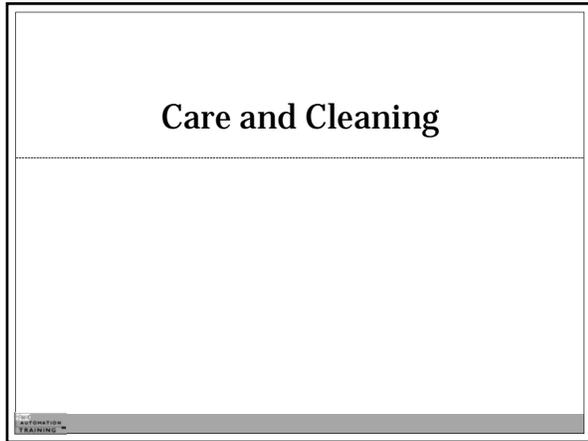
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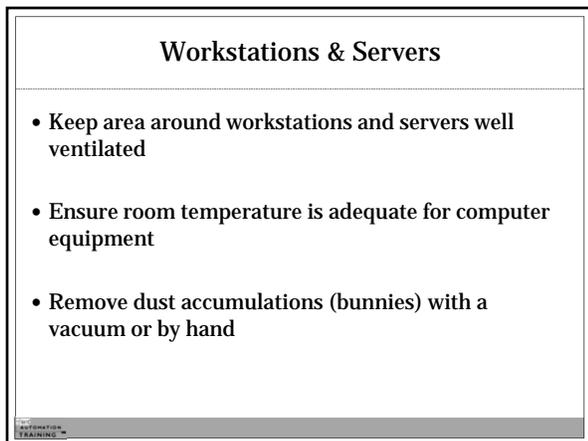
UPS

- Uninterruptible power supply
- Maintains power for several minutes in case of power outage
- Enables you to save data and shut down your computer correctly
- Some UPS's come with software that automatically saves your work and shut down your computer

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LCD Monitor



- To clean
 - Turn off monitor
 - Use a dry soft cloth to gently wipe the screen
 - Do not attempt to scrub the LCD screen

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LCD Monitor



- Avoid using paper products, they can scratch the surface
- Avoid certain cleaning products
- Do not spray liquid directly on to LCD screen

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CRT Monitor



- To clean
 - Turn off monitor and unplug from power source
 - Use electronic cleaner

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Keyboard

- **Did you know**
 - Source of bacteria
 - Can cause illness
 - Some cleaned less than once a month
 - Some never cleaned



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Keyboard

- Keep liquids away from keyboard
- Do not eat food over keyboard



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Keyboard

- **To clean keyboard**
 - Items Needed
 - ✦ Lint free cloth
 - ✦ Dry cloth or duster
 - ✦ Cleaning fluid
 - ✦ Cotton buds
 - ✦ Compressed air or vacuum cleaner



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Mouse Use and Care



- Use and Care
 - Avoid rolling over cable
 - Clean at least once a week

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**End of TX-WIN Computer
Equipment Overview**

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Thank You

- Thank you for your participation
- For technical questions, please call the WIC Application Support Service Desk at
1-800-650-1328
- If you have any questions or comments about this class, please email us at:
WicApplTraining@dshs.state.tx.us

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