



Memorandum

#14-119

TO: WIC Regional Directors
WIC Local Agency Directors

FROM: Amanda Hovis, Director
Nutrition Education/Clinic Services Unit
Nutrition Services Section

DATE: October 6, 2014

SUBJECT: Good Start Nourish Discontinued

Nestle has discontinued Good Start Nourish sub-cats 535 (PWD) and 536 (RTU) effective immediately. Some areas are already reporting that they are out of stock. Recent reports show about 225 participants were issued this formula statewide. We recommend that staff take the following actions:

- 1) For participants who have already been issued these formula codes and who contact the clinic with questions:
 - a. Encourage them to call other stores to see if there is any in stock elsewhere in your city. They can shop at those locations this month if formula is available for purchase.
 - b. This exempt formula can be drop shipped if it cannot be found locally. However, check with the vendor prior to ordering to be sure sufficient supply is available.
 - c. Inform participants that the formula has been discontinued and that they should discuss alternatives with their healthcare providers (HCPs) preferably before next month so benefits can be changed before supply runs out.
 - d. Other options: Enfacare PWD (code 371), Enfacare RTU (code 442), Neosure PWD (code 370), and Neosure RTU (code 430) are the closest alternatives.
- 2) Run Foxfire reports to determine how many participants in your agency have been issued these codes and let them know about the availability concern. They may continue to receive and purchase as long as stock is available.
- 3) For new requests for Nourish:
 - a. Do not approve new requests. Contact the HCP to inform them that the formula has been discontinued. Provide the alternative premature transitional formulas listed in 1) d. above as options.
 - b. If the infant is medically fragile and the product is still available, it can be approved one month at a time to give the HCP time to transition gradually if necessary.

If you have any questions, please contact Sandra Brown, Food/Formula Specialist, Nutrition Education/Clinic Services Unit, at 512-341-4576, or Sandra.brown@dshs.state.tx.us, or Cathy Plyler, Clinical Nutrition Specialist, Nutrition Education/Clinic Services Unit, at 512-341-4577, or cathy.plyler@dshs.state.tx.us.