



Memorandum

#12-134

TO: WIC Regional Directors
WIC Local Agency Directors

FROM: Linda Brumble, Unit Manager
Nutrition Education/Clinic Services Unit
Nutrition Services Section

DATE: December 7, 2012

SUBJECT: January 2013 Interactive Distance Learning Class Schedule and NECS Online Staff Training Schedules

To view the January 2013 Interactive Distance Learning (IDL) and Nutrition Education/Clinic Services (NECS) Online Staff Training schedules, visit <http://www.dshs.state.tx.us/wichd/tng/idl-cal-dates.shtm>

New in January, on IDL only: *Cultural Competence*

Cultural competency is necessary for any individual who is promoting health and nutrition in areas with diverse populations. This training will define cultural competence and explore why this skill is important to WIC staff. Staff will be able to identify culturally competent practices they can use in their clinics.

New in January, Online only (CenturyLink): *Ready-to-Use Formula*

This training will review *Policy FD: 15.0 – Issuance of Ready-to-Use Formula*. The content will provide an overview of the policy, clarifications, and guidelines for implementing the policy. The course will discuss when issuance of RTU formula is allowed, not allowed, and how to handle non-typical requests for RTU formula. This training is highly recommended for all staff who issue formula (CAs, RDs, LVNs RNs).

IDL On-Demand

Local Agency staff can request training “on-demand” from a select list of pre-recorded IDL classes by making a reservation at least two weeks in advance. For detailed information and instructions, please refer to All Project Memo # 12-106

When possible, all schedule changes or cancellations will be posted online two weeks in advance. Though we strive to minimize changes and cancellations, we advise staff to check the WIC training website, in advance, for any changes or schedule updates. If a last-minute (less than two weeks) cancellation is necessary, Local Agency staff will be notified by email only.

The NECS Online Staff Training and the IDL network are two distinct training systems. For IDL technical assistance, contact Yolanda Baz Dresch, IDL Studio Manager, at 512-341-4443 or by email at yolanda.bazdresch@dshs.state.tx.us. If you are interested in participating in an NECS Online Staff

Training session, instructions for logging in can be found at <http://www.dshs.state.tx.us/wichd/tng/desc-main.shtm>, under each class description that is available online, or by selecting the class' hyperlink in the training schedule. Technical assistance for the NECS Online Staff Training is provided by a CenturyLink customer service representative at 1-800-485-0844.

January 2013 IDL and NECS Online training schedule

+ 1.0 CEU is available for RDs/DTR's who attend this training. See website for details.

IDL Tech Support: 512-341-444

Online tech Support: 800-485-0844

Thursday, January 3

Time	Type	Class	Instructor
11:00 – 12:00		Oral Health – A CCNE Lesson Backgrounder +	Katie Lanier

Friday, January 4

Time	Type	Class	Instructor
10:30 – 11:30		Identifying Participant at Risk for Anemia	Elizabeth Bruns, RD, LD

Monday, January 7

9:00 – 10:00		IDL On-Demand	
10:00 – 11:00		IDL On-Demand	
11:00 – 12:00		Does Baby Eat What Mom Eats? Nutrition and Breastfeeding +	Kaylene Thompson, RD
12:00 – 1:00		VENA Goal Setting	Katie Lanier
2:00 – 3:00		IDL On-Demand	
2:30 – 3:30		Growth XP	Elizabeth Bruns, RD, LD
3:00 – 4:00		IDL On-Demand	

Tuesday, January 8

Time	Type	Class	Instructor
8:30 – 9:00		IDL Made Simple	Yolanda BazDresch
9:30 – 10:30		WIC Allowable Foods	Elizabeth Bruns, RD, LD
11:00 – 12:00		DSHS Child Abuse Reporting Policy	Rachel Edwards

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Time	Type	Class	Instructor
12:00 – 1:00		Tools for Building Rapport and Personalizing a Counseling Session +	Debbie Lehman, RD, LD, PhD
1:30 – 2:30		SUPERMILK: Overcoming the Marketing of Breastmilk Formula	Janet Jones, IBCLC

Wednesday, January 9

Time	Type	Class	Instructor
9:30 – 11:30		More About Risk Codes	Tiffany Brown, RD, LD
12:00 – 1:00		When the Client Leaves the Clinic: How to Enable Healthy Behaviors in Unhealthy Environments +	Mandy Seay, RD, LD
1:00 - 2:00		The 400s Risk Codes	Anita Ramos, RD

Thursday, January 10

Time	Type	Class	Instructor
12:00 – 1:00		Ellyn Satter's Raising a Healthy Eater +	Debbie Lehman, RD, LD, PhD
2:00 – 4:30		Income Determination	Megan Downing

Friday, January 11

Time	Type	Class	Instructor
9:00 – 10:00		IDL On-Demand	
10:00 – 11:00		IDL On-Demand	
11:00 – 12:00		CCNE Lesson Development +	Katie Lanier

Monday, January 14

Time	Type	Class	Instructor
9:00 – 10:00		IDL On-Demand	
10:00 – 11:00		IDL On-Demand	

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Time	Type	Class	Instructor
11:00 – 12:00		Ellyn Satter's Feeding with Love and Good Sense +	Debbie Lehman, RD, LD, PhD
2:00		IDL On-Demand	
3:00		IDL On-Demand	

Tuesday, January 15

Time	Type	Class	Instructor
8:30 – 9:00		IDL Made Simple	Yolanda Bazdresch
9:30 – 10:30		Tips for Completing the VENA Family Documentation Tool	Anita Ramos, RD
10:00 – 11:30		Change in Custody	Megan Downing
11:00 – 12:00		How Children Develop Food Preferences +	Kaylene Thompson, RD
12:00 – 1:00		Emotion-Based Messaging +	Mandy Seay, RD, LD

Wednesday, January 16

Time	Type	Class	Instructor
9:00 – 10:15		Health History / Nutrition Assessment	Tiffany Brown, RD, LD
11:00 – 12:00		Help Your Child Have a Healthy Weight – A CCNE Lesson Background +	Debbie Lehman, RD, LD, PhD
12:00 – 1:00		Lunch with Linda – State Agency Update	Linda Brumble Benny Jasso
1:00 – 2:00		Ready-to-use Formula – When is it OK to use?	Brittney Adams, RD

Thursday, January 17

Time	Type	Class	Instructor
9:30 – 10:30		Customer Service/Civil Rights Complaints	Rachel Edwards
11:00 – 12:00		Understanding Food Allergies +	Kaylene Thompson, RD

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Time	Type	Class	Instructor
12:00 – 1:00		Oral Health – A CCNE Lesson Backgrounder +	Katie Lanier
1:30 – 2:30		Food Packages	Elizabeth Bruns, RD, LD

Friday, January 18

Time	Type	Class	Instructor
9:00		IDL On-Demand	
9:30 – 12:00		Screening for Eligibility	Megan Downing
10:00		IDL On-Demand	
11:00 – 12:00		Communicating with Low Literature	Kelley Reed, RD, LD

Tuesday, January 22

Time	Type	Class	Instructor
10:30 – 11:30		WIC Allowable Foods	Elizabeth Bruns, RD, LD
12:00 – 1:00		A Healthy Media Diet – A CCNE Lesson Backgrounder +	Mandy Seay, RD, LD
2:30 – 3:30		Food Packages	Elizabeth Bruns, RD, LD

Wednesday, January 23

Time	Type	Class	Instructor
9:00 – 11:30		Weighing and Measuring Techniques	Tiffany Brown, RD, LD
10:00 – 11:00		GA: 01:0, Confidentiality of Applicant/Participant Information	Megan Downing
12:00 – 1:00		Ellyn Satter's Raising a Healthy Eater +	Debbie Lehman, RD, LD, PhD
3:00 – 4:00		EBT Client Disputes	Megan Downing

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Thursday, January 24

Time	Type	Class	Instructor
11:00 – 12:00		How Children Develop Food Preferences +	Kaylene Thompson, RD

Friday, January 25

Time	Type	Class	Instructor
9:00		IDL On-Demand	
10:00		IDL On-Demand	
11:00 – 12:00		Ellyn Satter's Feeding with Love and Good Sense	Debbie Lehman, RD, LD, PhD

Monday, January 28

Time	Type	Class	Instructor
9:00		IDL On-Demand	
10:00		IDL On-Demand	
11:00		IDL On-Demand	
2:00		IDL On-Demand	
3:00		IDL On-Demand	

Tuesday, January 29

Time	Type	Class	Instructor
8:30 – 9:30		IDL Made Simple	Yolanda BazDresch
9:30 – 10:30		Formula Policies – Contract and Non-Contract	Elizabeth Bruns, RD, LD
11:00 – 12:00		WIC/OIG Investigation Protocol	Rachel Edwards

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Time	Type	Class	Instructor
10:30 – 11:30		Introduction to Formula Approval	Sandra Brown, MS, RD
12:00 – 1:00		Help Your Child Have a Healthy Weight – A CCNE Lesson Backgrounder +	Debbie Lehman, RD, LD, PhD
1:30 – 2:30		Does Just One Bottle Really Matter?	Janet Jones, IBCLC

Wednesday, January 30

Time	Type	Class	Instructor
10:00 – 12:30		Income Determination	Megan Downing
11:00		Understanding Food Allergies +	Kaylene Thompson, RD

Thursday, January 31

Time	Type	Class	Instructor
10:00		Cultural Competence	Katie Lanier
10:15		Does Baby Eat What Mom Eats? Nutrition and Breastfeeding +	Kaylene Thompson, RD
10:30		Formula Policies – Contract and Non-Contract	Elizabeth Bruns, RD, LD
12:45		A Fresh Spin on Teaching Group Classes	Mandy Seay, RD, LD
1:45		VENA: Navigating with OARS	Kelley Reed, RD, LD
2:00		VENA Goal Setting	Katie Lanier