



Memorandum

#12-014

TO: WIC Regional Directors
WIC Local Agency Directors

FROM: Linda Brumble, Unit Manager
Nutrition Education/Clinic Services Unit
Nutrition Services Section

DATE: February 24, 2012

SUBJECT: Your Texas Benefits Card Documentation

This memo is to inform you that with a successful end-of-day process on February 29, 2012, clinic staff should see option 16 - "YTBC" instead of "3087 series" in the Gateway Income Method list. When an applicant provides the Your Texas Benefits card (YTBC) at the certification appointment, option 16 should be marked in TWIN.

Although TWIN will have the YTBC as an option, the *Family Certification Form*, WIC-35, will not. In order to deplete the stock in the Business Ink warehouse and in the WIC clinics, we ask that staff continue to use the current WIC-35, mark through "3087 series" and write in "YTBC." The WIC-35 is currently being revised to reflect the change and will be printed and stored in the warehouse within the next couple of months.

Please remember the YTBC does not verify current participation in the Medicaid program since the card does not reflect eligibility periods. However, when YTBC is presented, staff should verify eligibility by calling the Provider Help Desk for YTBC at 1-855-827-3747 or through the Texas Medicaid & Healthcare Partnership (TMHP) website using the applicant's Medicaid ID number located on the front of the YTBC, if your agency can currently access this website.

If your agency generates a report that reflects item 16, please note it will state "YTBC" instead of "3087 series" no matter what date range is entered.

If you have any questions or require additional information, please contact Rachel Edwards, Manager, Information Response Management Group, Nutrition Education/Clinic Services Unit, at 1-877-341-4491, press 1, extension 2263, or rachel.edwards@dshs.state.tx.us.