



Memorandum

#12-007

TO: WIC Regional Directors
WIC Local Agency Directors

FROM: Linda Brumble, Unit Manager
Nutrition Education/Clinic Services Unit
Nutrition Services Section

DATE: January 27, 2012

SUBJECT: New CCNE "Facilitating with Confidence" Module and Training

CCNE Training Module - "Facilitating with Confidence"

A new Client-Centered Nutrition Education (CCNE) "*Facilitating with Confidence*" Training Module is now available. This training module is a complement to the existing CCNE Toolkit and was developed in response to requests from Local Agencies for more resources to help build staff's confidence with facilitating CCNE group classes.

The first section of the module contains notes for trainers who plan to facilitate staff trainings. The second section of the module contains materials that can be provided as handouts or reference materials for staff.

This module has been posted at the CCNE webpage on the DSHS website <http://www.dshs.state.tx.us/wichd/nut/ccne.aspx>. From this website, you may download the full training module or individual handouts and activities as needed.

Materials within the module

- Facilitating with Confidence Module Trainer's Notes
- Know Your Role as the Facilitator
- Be Comfortable with Delivering the Message
- Handling Challenging Situations
- Be Approachable as a Facilitator
- Become Okay with Space and Time
- Keeping the Conversation Client Centered
- Additional Resources

- CCNE Group Class Facilitation Self-Audit Checklist

Online & IDL Training - “Facilitating with Confidence”

A new “*Facilitating with Confidence*” IDL and online training will be available starting in April 2012 to help familiarize staff with the materials within this new training module. These trainings will begin in April 2012, and will occur on a monthly basis thereafter. Please refer to the future online/IDL training schedule and upcoming memos for more information about this training.

If you have any questions or require additional information, please contact Frances Diep, RD, LD, Nutrition Education Consultant, Nutrition Education/Clinic Services Unit, at (512) 341-4584 or frances.diep@dshs.state.tx.us or Erin Thornberry, Nutrition Education Consultant, Nutrition Education/Clinic Service Unit, at (512) 341-4580 or erin.thornberry@dshs.state.tx.us.