



Memorandum

#11-089

TO: WIC Regional Directors
WIC Local Agency Directors

FROM: Linda Brumble, Unit Manager
Nutrition Education/Clinic Services Unit
Nutrition Services Section

DATE: June 29, 2011

SUBJECT: Growth XP Data Backup - Update

The frequent, consistent, and proper backup of Growth XP data is important for ensuring accuracy in the instance that data recovery is needed. This backup process has been updated to assist with ease of use for clinic staff, provide optimal security of client data, and prevent the backup DVDs from filling up.

We are requiring each clinic to call the Help Desk at **1-800-650-1328** to schedule/coordinate a time for Automation to assist clinic staff in installing this updated backup software on every Growth XP computer. Please be advised that only the client data entered into Growth XP will be retained in this installation. All other data or applications that may have been installed by clinic staff after the computer(s) were delivered will be erased.

If you have any questions or require additional information, please contact Leona Duong, Clinical Nutrition Specialist, at (512) 341-4520 or Leona.Duong@dshs.state.tx.us.