



CHS-THCIC • 1100 W. 49th Street • M-660 • Austin Texas 78756 • Phone 512-458-7261 • www.dshs.state.tx.us/thcic

Texas Health Care Information Collection - THCIC
 Health Facilities Numbered Letter, Volume 13 Number 7
 October 26, 2010

2q10 Data Corrections Due by Monday (Hospitals and ASCs)

Monday, **November 1st** is the final day to correct the 2q10 data without a charge to the facility. All 2q10 data that has been “submitted” is held in the WebCorrect component through the correction period. 2q10 claims indicating an error should be corrected by November 1st. Critical data fields that contain errors will prohibit the data from being generated for certification.

Data fields that must be available for certification files to be created include but are not limited to: Statement From Date, Statement Thru Date, Procedure Code, Facility Type Code.

Data field errors are found on the Frequency of Error Report (FER). See below on how to print the FER.

The required Outpatient data fields to be reported are posted at:

[http://info.sos.state.tx.us/pls/pub/readtac\\$ext.TacPage?sl=R&app=9&p_dir=&p_rloc=&p_tloc=&p_ploc=&pg=1&p_tac=&ti=25&pt=1&ch=421&rl=67](http://info.sos.state.tx.us/pls/pub/readtac$ext.TacPage?sl=R&app=9&p_dir=&p_rloc=&p_tloc=&p_ploc=&pg=1&p_tac=&ti=25&pt=1&ch=421&rl=67).

Section 421.67 (d) lists the required outpatient data fields when reporting in the Institutional Guide format. Section 421.67 (e) lists the required outpatient data fields when reporting in the Professional Guide format.

On November 2nd System13 will remove all 2q10 data from WebCorrect to begin generating the data for certification. At that time, free corrections are no longer permitted. The 2q10 certification data will be ready for review and comment in WebCert beginning December 1st. The certification of 2q10 data must be completed no later than March 1, 2011.

Certification of Data (Hospitals and ASCs)

All providers that submitted the 4th quarter 2009 and 1st quarter 2010 data should be in the process of certifying the data. The 4q09 certification must be completed by November 1, 2010. The 1q10 data must be certified by December 1, 2010.

Activity	4Q2009	1Q2010	2Q2010
Certification data released to providers for review			12/1/2010
Corrections of certification data (optional)*			1/15/2011
Corrected certification data available*			2/1/2011
Certification completed by provider	11/1/2010	12/1/2010	3/1/2011

IP – Inpatient
 OP – Outpatient
 * - Fee for this service

Training on the certification process is available through THCIC. The training schedule and sign up information is posted at <http://www.dshs.state.tx.us/thcic/hospitals/Training.shtm>.

Certification Comments (Hospitals and ASCs)

Providers that certify the data with “comment”, please remember that the comments SHOULD NOT contain any information that could identify a physician or patient or contain information that is not intended for the public.

All comments are released to the public exactly as written by the facility. THCIC does not modify any comments unless it is discovered by staff that physician or patient identifying information is included in the comment.

Comments should be written as if the facility is speaking to the public about the facility’s data. Many comments contain the author’s E-mail address and phone number. If your facility does not want that published, do not include it in the comment.

Frequency of Error Report (FER) (Hospitals and ASCs)

Many facilities DO NOT review their Frequency of Error Report. The FER is the facility’s confirmation and ONLY guarantee that the intended quarterly data were received at System13.

All PROVIDER primary contacts, should receive by E-mail attachment the Frequency of Error Report for every electronic data submission, if the data were submitted in an electronic file and accepted.

NOTE: The FER is not generated automatically or emailed for data entered via WebClaim, but can be generated by the provider for confirmation of data submission. See manual generation below.

The FER confirms to the facility that System13 received your data, the quarter and year that was received, and a claim count by month. This ensures that what was sent to System13 was what System13 received.

IF the primary contact DID NOT receive the FER for an electronic data submission, this is an indicator that something may have gone wrong with your data submission.

System13 sends out the FER within TWO DAYS of each electronic data submission received to the provider primary contact. If data were not received, then System13 WOULD NOT generate a FER.

	2008	2009	2010
Jan	0	0	0
Feb	0	0	0
Mar	0	0	0
Apr	0	0	0
May	0	0	0
Jun	0	0	0
Jul	0	0	0
Aug	0	0	0
Sep	0	0	0
Oct	0	95	0
Nov	0	93	0
Dec	0	103	0

October 26, 2010

Vol 13 Num 7

If your facility believes data were submitted to System13 AND the provider primary contact DID NOT get the FER within two days, you should contact **your** Submitter Contact/Vendor or the THCIC Helpdesk at System13 at 888-308-4953.

Manual Generation of the FER

All providers may also generate the FER themselves by logging in to the THCIC_{System} using their Provider username, click on the “Reports” tab, select “Frequency of Error”, filter by “Quarter”, select dates for the period you want to check, and click the “Generate” button.

If “zero” claims are indicated on the FER, then data for “dates selected” were not received.

Have you checked your facility’s FER today?

Facility Training (Hospitals, ASCs, and Submitters)

Texas Health Care Information Collection (THCIC) is offering web-based training on the THCIC_{System} for inpatient and outpatient facilities. Training will be provided online. The requirements to receive the training on-line include a telephone and a computer with high speed Internet access.

Trainings Offered

WebClaim – Component for manually entering data

WebCorrect – Component for correcting data

Upload/ Download - Upload 837 batch files

WebCert (Inpatient Certification) – Certifying your facility Inpatient Data

WebCert (Outpatient Certification) – Certifying your facility Outpatient Data

Training sessions are being scheduled and are posted at <http://www.dshs.state.tx.us/thcic/hospitals/Training.shtm>.

If you would like to attend the training sessions, please e-mail Tiffany Overton at thcichelp@dshs.state.tx.us and include your preferred training Date and Time in the “Subject” section plus the following information:

To...	THCICHELP@dshs.state.tx.us
Cc...	
Subject:	Training Date/ Time Requested

THCIC ID: _____
Hospital Name: _____
Registrant Name: _____
Registrant Title: _____
Registrant E-Mail Address: _____
Registrant Phone Number: _____

Important Phone Numbers (Hospitals, ASCs, and Submitters)

Virginia:

System13 web site – <https://thcic.system13.com>

Helpdesk – 888-308-4953

Austin:

THCIC web site – www.dshs.state.tx.us/thcic

DSHS-Center for Health Statistics-THCIC – 512-458-7261

THCIC Staff – 512-458-7111

Bruce Burns, D.C.	extension 6431	Rules and policy issues, 837 format issues
Miren Carranza	extension 3287	Project Manager
Sylvia Cook	extension 6438	Facility reports, data use
Sheila Molina	extension 6546	PUDF requests
Wang-Shu Lu	extension 6453	Facility reports and analysis
Dee Roes	extension 3374	Facility compliance, research files request
Tiffany Overton	extension 2352	Facility training (submission, correction, and certification)

THCIC fax – 512-458-7740