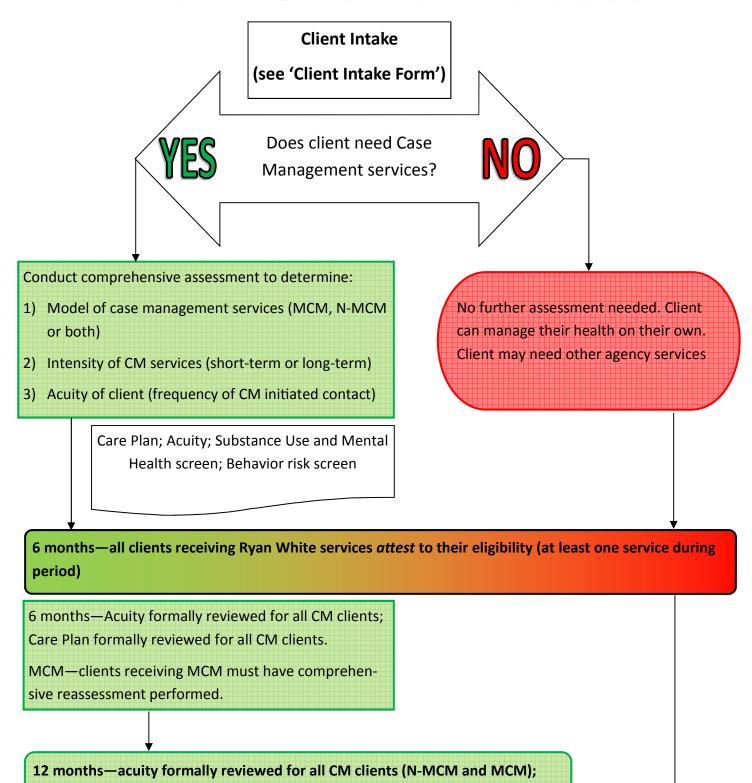
## New Client Process



12 months—all clients receiving Ryan White services must have eligibility determined (at least one service during period)

Care Plan formally reviewed for all CM clients (N-MCM and MCM); comprehen-

sive reassessment for all CM clients (N-MCM and MCM)