

# EMS Complaints and Investigations Report

## EMS Education Programs



### Fiscal Year (FY) 2024

#### Complaints Related to Emergency Medical Services (EMS) Education Programs

Sources	Count
Anonymous	1
Client/Consumer/Patient	7
Employee	0
Internally Generated	1
Regulated Entity	1
<b>Total</b>	<b>10</b>

Reason and Basis	Count
Advertising/Mislabeled	0
Continuing Education Violations	0
EMS Course Issues	6
Fraud	0
Standard of Care/Service/Product	4
<b>Total</b>	<b>10</b>

Resolved	Count
Case Substantiated	1
Case Unsubstantiated	2
No Violation	3
Warning Letter of Concern	1
Withdrawn by Complainant	1
<b>Total</b>	<b>8</b>

Remained Open	Count
Discipline Proposed Not Finalized	1
Under Investigation	1
<b>Total</b>	<b>2</b>



<b>Discipline Taken</b>	<b>Count</b>
No Discipline Taken	0
<b>Total</b>	<b>0</b>

<b>Resolved from Previous Years</b>	<b>Count</b>
Enforcement with Monitoring	0
Inconclusive	0
No Violation	0
Probated Suspension	0
Substantiated	0
Unsubstantiated	0
Warning Letter of Concern	2
<b>Total</b>	<b>2</b>

<b>Remained Open with Total Days Open</b>	
<b>Reason and Basis</b>	<b>Days Open</b>
Standard of Care/Service/Product	278
Standard of Care/Service/Product	74
<b>Total</b>	<b>2</b>

