# PROMOTOR(A) OR COMMUNITY HEALTH WORKER TRAINING AND CERTIFICATION PROGRAM

### **2022 ANNUAL REPORT**



Texas Department of State Health Services

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### **List of Acronyms**

Acronym	Full Name
CEU	Continuing Education Unit
CHW	Community Health Worker
CHWI	Community Health Worker Instructor
DFW	Dallas-Fort Worth
DSHS	Texas Department of State Health Services
HHSC	Texas Health and Human Services Commission
LLC	Limited Liability Company
MPH	Migrant Public Health
RAS	Regulatory Automated Services
VR	Versa Regulatory

#### **Introduction**

In 2001, Texas was the first state to establish a statewide training and credentialing standards for promotores or community health workers (CHWs). As mandated by **Health and Safety Code, Chapter 48**, the Texas Department of State Health Services (DSHS) established the Promotor(a) or Community Health Worker Training and Certification Program (CHW Program) to develop and implement statewide training and certification standards, guidelines, and requirements for individuals who are certified as CHWs, community health worker instructors (CHWIs), and CHW training programs.

In this report, the DSHS CHW Program evaluates milestones and outcomes for CHWs, CHWIs, and CHW training programs. This report also shows data on CHW and CHWI demographic characteristics and the location of certified CHWs, CHWIs and training programs in Texas.

#### **Background**

CHWs, also known as Promotores de Salud, are individuals who serve as liaisons and cultural mediators between health care and social services and the communities they serve. CHWs are members of the community who have a deep understanding of the ethnicity, language, socioeconomic status, and life experiences of community members. As trusted members of their community, CHWs help people access services and improve the cultural competency of those services. CHWs build individual, community, and system capacity by increasing health knowledge and self-sufficiency.

CHWs have skills in the following eight core competencies: communication, interpersonal skills, service coordination, capacity building, advocacy, teaching, organizational skills, and knowledge base in specific health issues.

The CHW Program at DSHS operates and oversees the development and implementation of statewide training and certification standards, guidelines, and requirements for certified CHWs.

Individuals wanting to become a certified CHW must either complete a DSHS core competency certification course or show verified CHW experience (at least 1,000 hours in the last three years). All certified CHWs must show that they have mastered the eight CHW core competencies.

The CHW Program also oversees certification for CHWIs and training programs. Training programs are typically operated through community colleges and other academic institutions, Area Health Education Centers, Federally Qualified Health Centers, CHW networks, and community-based organizations. The program reviews and approves certification, training, and continuing education for CHWs and CHWIs.

For the remainder of this report, references to certified CHWs, CHWIs, training programs, courses, and continuing education can be understood to mean those certified by the Department of State Health Services unless otherwise stated.

The data represented in figures and tables of this report for certified CHWs, CHWIs, and training programs have been extracted from the DSHS Regulatory Automated (RAS) Portal and Versa Regulatory (VR) database. There is more information on the CHW Program on the **DSHS** website.

#### **Program Milestones and Outcomes**

To evaluate program implementation, the CHW Program tracks the following:

- Number of newly certified CHWs and CHWIs;
- Number of CHWs and CHWIs graduated from certification courses;
- CHWs and CHWIs demographics;
- Rate of CHWs and CHWIs certification renewals;
- Number of certified training programs;
- Number of certified continuing education courses; and
- Location of certified CHWs, CHWIs and training programs in Texas.

#### **Certified Community Health Workers**

DSHS CHW certification is based on:

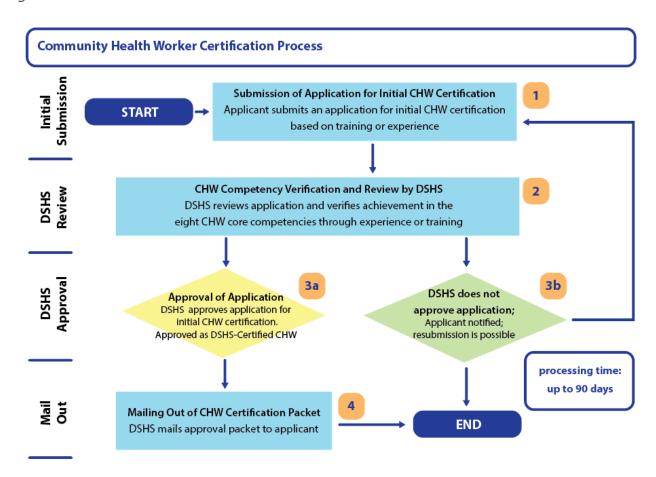
The successful completion of a certification course of at least 160 hours; or

• Verification of at least 1,000 hours of community health worker experience demonstrating proficiency in the eight core competencies in the most recent three years.

The CHW Program approves applications for initial CHW certification based on training or experience. The DSHS CHW certification process consists of four stages and may last up to 90 days (**Figure 1**).

- 1. Submission of application for initial CHW certification
  - Applicant submits an application and required documents to DSHS for initial CHW certification based on training or experience.
- 2. CHW competency verification and review by DSHS
  - DSHS reviews application and verifies achievement in the eight CHW core competencies through training or experience.
- 3. Approval of application
  - DSHS approves application for initial CHW certification and notifies applicant of approval;
  - DSHS does not approve application for initial CHW certification. Applicant may take corrective action and re-submit application with required documents.
- 4. Mailing out of CHW certification packet
  - DSHS mails approval packet to applicant, including approval letter, certificate and CHW identification badge.

Figure 1. Flowchart of CHW Certification Process



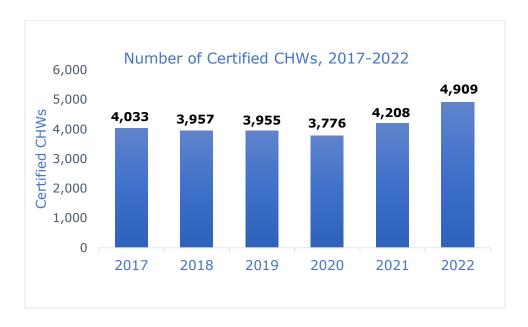
Program staff enter application data into the DSHS Regulatory Automated (RAS) Portal and Versa Regulatory (VR) database to track the numbers of certified CHWs across the state.

At the end of 2022, there were 4,909 certified CHWs in Texas, which is an increase of 17 percent compared to 4,208 certified CHWs at the end of 2021 (**Figure 2**).

As of December of 2019, just before the COVID-19 pandemic, there were 3,955 certified CHWs in Texas. The number of certified CHWs has increased 24 percent from December of 2019 to the end of 2022, post the COVID-19 pandemic. This growth is in part due to the increase in the number of CHW certification courses provided by the certified training programs.

During the COVID-19 pandemic, CHWs proved to be an essential asset in educating Texas communities on COVID-19 prevention and providing information on COVID-19 contact tracing. Moreover, DSHS approved culturally relevant continuing education courses for CHWs and CHWIs on CHW roles in telehealth, community navigation and mental health in the COVID-19 response. The public health response to COVID-19 also brought additional employment opportunities for CHWs, further increasing the interest in the field.

Figure 2. Number of Certified CHWs, 2017-2022



#### **Community Health Workers Newly Certified in 2022**

There was a total of 1,457 new CHWs in 2022, a 13 percent increase from the previous year. Out of all the new CHWs certified in 2022, 608 (42 percent) were certified based on experience and 849 (58 percent) were certified through completing a certification course (**Table 1**).

Table 1. Number of New Certified CHWs by Experience and CHW Certification Course, 2021-2022

<b>CHW Certification</b>	2021 (%)	2022 (%)
Experience	508 (39%)	608 (42%)
<b>CHW Certification</b>		
Course	779 (61%)	849 (58%)
Total	1,287 (110%)	1457 (100%)

#### **Graduation from Community Health Worker Certification Course**

In 2022, training programs graduated 1,462 individuals from a CHW certification course, a 62 percent increase from 2021 (897 graduates). Some graduates from CHW certification courses do not apply for certification. In addition, other graduates may have applied for CHW certification after December 31, 2022. The number of certification courses and graduates by county can be found in **Appendix A**. CHW Certification Courses

#### **Certified Community Health Worker Demographics**

Approximately 89 percent of certified CHWs are women and 11 percent are men. Certified CHWs are racially and ethnically diverse. **Table 2** breaks down certified CHW demographics by race/ethnicity and gender.

Table 2. Race/Ethnicity Breakdown for Certified CHWs, by Gender

Race/Ethnicity	Gender			
	Female	Male	Total	Total (%)
Hispanic	2,674	301	2,975	61
Black	991	115	1106	23
White	466	83	549	11
Asian	186	30	216	4
American Indian/Alaska Native	11	3	14	(<1)
Native Hawaiian/ Pacific Islander	1	0	1	(<1)
Other	45	3	48	1
Total	4,374	435	4,909	100

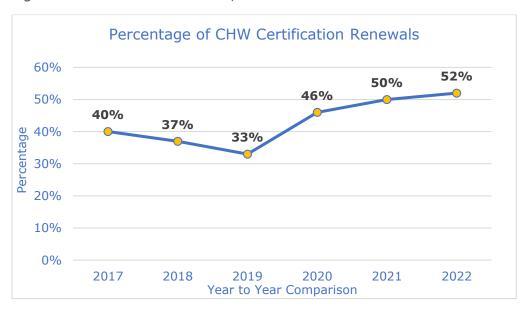
#### **CHW Certification Renewals**

CHWs must renew their DSHS certification every two years. To renew, they must submit:

- A complete renewal application provided by the department;
- A current photo, in color, that clearly shows all facial features; and
- Proof of completion of the required 20 continuing education hours, including ten hours of DSHS-certified CEUs for CHWs.

The percentage of certification renewals has been steadily increasing following a decline to 33 percent in 2019. Since then, the percentage of CHWs renewing their certifications has increased to 52 percent in 2022 (**Figure 3Error! Reference source not found.**).

Figure 3. CHW Renewal Rates, 2017-2022



A total of 854 CHW certifications expired in 2022, a slight decrease from 2021 when 986 certifications expired. Most of the certifications that expired in 2022 were for CHWs initially certified in 2020 (58 percent).

Out of the 854 CHW certifications that expired in 2022, 438 individuals (51 percent) were certified through a certification course and 416 individuals (49 percent) were certified based on experience (**Table 3**).

Table 3. Number of Expired CHW Certifications based on Initial Training or Experience, 2021-2022

Expired CHW Certification	2021	2022
Experience	482 (49%)	438 (51%)
<b>CHW Certification Course</b>	504 (51%)	416 (49%)
Total	986 (100%)	854 (100%)

In 2022, there was a reduction in the numbers of certifications completed that are based on experience and those based on training. For CHWs with Spanish as the preferred language, the majority of expired certifications (79%) were based on training. For CHWs with English as the preferred language, the majority of expired certifications (57%) were based on experience (**Table 4**).

Table 4. 2022 Expired CHW Certifications by Preferred Language (English and Spanish) and Method of Certification

Expired CHW Certification	Spanish	English
Training	108 (79%)	308 (43%)
Experience	29 (21%)	409 (57%)

#### **Certified Community Health Worker Instructors**

CHWIs can become certified in Texas in two ways:

- By completing a certification course of at least 160 hours; or
- Based on experience through verification of at least 1,000 hours of providing training to CHWs or other health care professionals and paraprofessionals in the last three years.

As of December 31, 2022, there were 465 certified CHWIs, which is an increase of 21 percent compared to 384 CHWIs at the end of 2021 (**Figure 4**). As of December 2019, just before the COVID-19 pandemic, there were 282 CHWIs in Texas. The number of certified CHWIs has increased 65 percent from December of 2019 to the end of 2022, post the COVID-19 pandemic. As with the growth in CHW certification, the growth in CHWIs is due to the increase in the number of CHWI certification courses provided by the certified training programs.

Figure 4. Number of Certified CHWIs, 2017-2022



#### **Community Health Worker Instructors Newly Certified in 2022**

In 2022, DSHS certified 140 new CHWIs, an increase of 21 percent from the 116 newly certified instructors in 2021. Fifty (36 percent) of the newly certified CHWIs were certified based on experience and 90 (64 percent) were certified through training (**Table 5**).

Table 5. Number of New Certified CHWIs by CHW Certification Course and Experience, 2021-2022

CHWI Certification	2021	2022
Experience	35 (30%)	50 (36%)
Training	81 (70%)	90 (64%)
Total	116 (100)	140 (100%)

Compared to 2021, there has been an increase of 43 percent in CHWIs certified based on experience in 2022 (from 35 CHWIs in 2021 to 50 CHWIs in 2022). Similarly, there has been an increase of 11 percent in CHWIs certified based on training (from 81 CHWIs in 2021 to 90 CHWIs in 2022).

#### **Graduation from Community Health Worker Instructor Certification Course**

In 2022, 87 individuals graduated from a CHWI certification course, an increase of 32 percent from the 66 individuals that graduated in 2021. These graduates were eligible to apply for CHWI certification. The number of certification courses and graduates by county can be found in **Appendix C**.

#### **Certified Community Health Worker Instructors Demographics**

Approximately 88 percent of certified CHWIs are women and 12 percent are men. Certified CHWIs are racially and ethnically diverse. **Table 6** Error! Reference source not found outlines the percentage of certified CHWIs by race/ethnicity.

Table 6. Race/Ethnicity Breakdown for Certified CHWs, by Gender

Race/Ethnicity	Gender			
	Female	Male	Total	Total (%)
Hispanic	197	30	227	49
Black	102	13	115	25
White	98	11	109	23
Asian	8	0	8	2
American Indian/Alaska Native	2	0	2	(<1)
Native Hawaiian/ Pacific Islander	0	0	0	(<1)
Other	4	0	4	1
Total	411	54	465	100

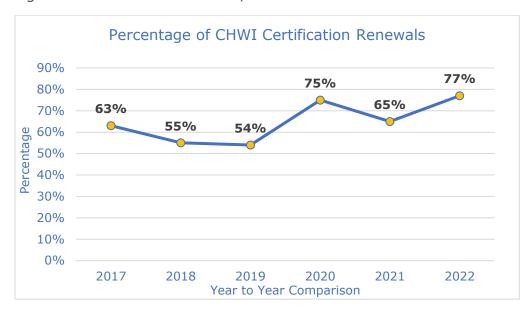
#### **Community Health Worker Instructor Renewals**

CHWIs must renew their DSHS certification every two years. To renew, they must submit:

- A renewal application within one year of their certification's expiration date;
- A current photo, in color, that clearly shows all facial features; and
- Documents showing completion of 20 hours of continuing education, including ten hours of DSHS certified CEUs for CHWIs.

In 2022, 48 certified CHWIs did not renew their instructor certifications, compared to 43 in 2021. Forty-two of the CHWIs that first became certified in 2020 allowed their certification to expire in 2022. The percentage of CHWI certification renewals has fluctuated in the last six years. Of those CHWIs who needed to renew their DSHS certification in 2022, 77 percent renewed their certification, compared to 65 percent in 2021. As of December 2019, just before the COVID-19 pandemic, 54 percent of CHWIs renewed their certification. The percentage of CHWIs who renewed their certification has increased 23 percent from December of 2019 to the end of 2022, post the COVID-19 pandemic (**Figure 5**).

Figure 5. CHWI Renewal Rates, 2017-2022



#### **Certified Training Programs**

Organizations approved by DSHS to provide training for certified CHWs and CHWIs include community colleges; other academic centers, such as health science centers; Area Health Education Centers; Federally Qualified Health Centers; regional CHW associations; and community-based programs. A list of approved CHW training programs is available on the **DSHS CHW Program website**.

Training programs have expanded the availability of certification courses and continuing education opportunities for CHWs and CHWIs. As of December 31, 2022, there were 51 DSHS-approved training programs in Texas. They provided both CHW and CHWI certification training courses and continuing education to fulfill continuing education requirements.

CHWs residing in rural areas may be unable to attend on-site training located in urban areas. To address this, some training programs provide in-person training in areas other than their primary locations. Additionally, several training programs have implemented training through distance learning to increase access for CHWs in all parts of the state.

<u>Texas Health Steps</u> offers free online modules for healthcare providers, including CHWs and CHWIs.<sup>1</sup> These courses offer updated clinical, regulatory, and best practice guidelines for a range of topics, including preventive health, oral health, mental health, and case management. In 2022, DSHS approved Trust CHWs to provide continuing education to both CHWs and CHWIs and City of San Antonio Metropolitan Health District to provide continuing education to CHWs.

**Table 7** illustrates the number of training programs by type of certified training provided: CHW and/or CHWI certification course and CHW and/or CHWI continuing education.

 $^{1}$  In Texas, the Medicaid Early and Periodic Screening, Diagnosis, and Treatment service (EPSDT) is known as Texas Health Steps, which includes the preventive care components, or Early and Periodic Screening, of the total EPSDT service.

Table 7. Type of Training Delivered by Certified Training Programs in 2022

Type of Approved Training	# of Training Programs
CHW Certification Initial Training Course and Certified Continuing Education	18
CHW Certification Initial Training Course and CHW and CHWI Certified Continuing Education	7
CHW and CHWI Certification Initial Training Courses and CHW and CHWI Certified Continuing Education	7
Certified CHW Continuing Education Only	9
Certified CHW and CHWI Continuing Education Only	10
Total	51

In 2022, DSHS approved Better Futures Forever and the City of Austin Public Health Department to provide certification training courses to CHWs and continuing education to CHWs. Furthermore, DSHS approved the City of Austin Public Health Department to provide continuing education to CHWIs. DSHS also approved University of North Texas Health Science Center at Fort Worth to provide certification training courses to CHWIs.

#### **Opportunities for Certified Continuing Education**

In 2022, certified training programs provided 310 continuing education opportunities for CHWs, offering 900 DSHS-certified hours in the form of face-to-face events and distance learning continuing education.

**Appendix B.** Certified Continuing Education for CHW provides a breakdown of organizations that provided continuing education in 2022 and the number of continuing education hours they provided. Training occurred in 15 counties and through distance learning. Over 15,100 unduplicated participants attended DSHS-approved continuing education in 2022.

While all participants included in this total self-identified as a CHW during registration, they were not all certified CHWs. This total includes non-certified CHWs, expired CHWs, and workers in fields that closely align with the work of CHWs.

Certified training programs provided 87 in-person and distance learning continuing education opportunities for CHWIs in 2022, offering 290 CHWI contact hours. A total of 820 certified CHWIs attended these courses in 2022. This total includes CHWIs whose certifications expired and CHWIs who completed multiple in-person and distance learning continuing education courses for CHWIs. **Appendix C**. Certified Continuing Education for shows additional information about certified continuing education for CHWIs provided in 2022.

#### **Community Mapping**

As of December 31, 2022, Texas had 4,909 certified CHWs in 153 counties (by county of residence). Harris County had the largest number of certified CHWs (1,130), and Dallas County has the second largest number of certified CHWs (427). **Appendix D**. Map of shows a map of counties with certified CHWs.

Texas had 465 certified CHWIs in 69 counties (based on county of residence) as of December 31, 2022. Harris County had the largest number of certified CHWIs (68), and Dallas County has the second largest number of certified CHWIs (62). **Appendix E** shows a map of counties with certified CHWIs.

Texas had 51 certified CHW and CHWI training programs in 21 counties by the end of 2022. A complete list with contact information for these programs may be found on the Texas Department of State Health Services <a href="CHW">CHW and CHWI Training webpage</a>.

Appendix F. Map of Location of CHW Certification and Continuing Education Training Programs F shows a map of counties with a certified CHW training program.

#### **Conclusion**

CHWs and CHWIs are essential to increasing positive health outcomes, changing health behaviors, and encouraging healthy lifestyles in Texas communities.

To support this essential workforce, the CHW Program at DSHS operates and oversees the development and implementation of statewide training and certification standards, guidelines, and requirements for certified CHWs. As the first state CHW training and certification program in the country, many states seek DSHS staff expertise when establishing their own programs. Additionally, the CHW Program continues to improve program policies and practices to meet the ever-changing needs of the CHW workforce.

The CHW Program also continues to collaborate with state-level organizations to increase employment and engagement opportunities for CHWs. Similarly, the CHW Program regularly shares with CHWs across the state information on employment opportunities, emerging health threats, and continuing education and training. As a result of these and other efforts, the Texas CHW workforce continues to strengthen and grow.

### **Appendix A. CHW Certification Courses<sup>i</sup>**

Health Service Region	County	Name of Course Provider	Graduates
2/3	Dallas	Baylor Scott & White Health and Wellness Center	56
2/3	Dallas	Familias Triunfadoras, Inc.	3
2/3	Dallas	Texas Education Agency, Region 10	499
6/5S	Harris	Baylor Scott & White Health and Wellness Center	16
6/5S	Harris	Texas Area Health Education Center East – Greater Houston	15
6/5S	Harris	Texas Area Health Education Center East – Piney Woods	5
6/5S	Harris	University of Houston Honors College CHW Program	20
6/5S	Fort Bend	Living Word School of Pharmacy	4
7	Travis	City of Austin, Austin Public Health Department	32
7	Travis	Texas Area Health Education Center - Capital	10
7	McLennan	Texas Education Agency, Region 10	80
8	Bexar	Baylor Scott & White Health and Wellness Center	7
8	Bexar	Northwest Vista College	11
8	Bexar	Texas A&M University Colonias Program Training Academy	5
9/10	El Paso	Familias Triunfadoras, Inc.	65
9/10	El Paso	Texas A&M University Colonias Program Training Academy	20
11	Hidalgo	South Texas College	20
11	Webb	Gateway Community Health Center	7
11	Webb	South Texas Promotor(a) Association	10
11	Webb	Texas A&M University Colonias Program Training Academy	6
Distance Learning	Not Applicable	Baylor Scott & White Health and Wellness Center	78
Distance Learning	Not Applicable	Central Texas College	1
Distance Learning	Not Applicable	Dallas College (El Centro)	7

Health Service Region	County	Name of Course Provider	Graduates
Distance Learning	Not Applicable	Día de la Mujer Latina, Inc.	30
Distance Learning	Not Applicable	Empowering the Masses	27
Distance Learning	Not Applicable	Center for Community Health Development, National CHW Training Center, Texas A&M School of Public Health	93
Distance Learning	Not Applicable	Texas Area Health Education Center - DFW	16
Distance Learning	Not Applicable	Texas Area Health Education Center South - Coastal	80
Distance Learning	Not Applicable	Texas Tech Health Sciences Center – School of Nursing	4
Distance Learning	Not Applicable	Umemba Health, LLC	13
Distance Learning	Not Applicable	University of Houston Honors College CHW Program	117
Distance Learning	Not Applicable	University of Texas Health Science Center at Fort Worth	43
Distance Learning	Not Applicable	University of Texas Health Science Center at Tyler	50
Distance Learning	Not Applicable	University of Texas School of Public Health, Houston	12
		Total CHW Graduates	1,462

<sup>&</sup>lt;sup>i</sup> Source: DSHS Share Point Site, CHW Training Site

### **Appendix B. Certified Continuing Education for CHWs**<sup>i</sup>

Health Service Region	County	Name of Training Program	# of CEU Classes Offered	# of CEU Contact Hours	# of Participants
2/3	Dallas	Crew Wellness LLC	1	1	4
2/3	Dallas	Texas A&M University Colonias Program	1	1	6
2/3	Dallas	Texas Area Health Education Center DFW	7	7	204
2/3	Dallas	Texas Area Health Education Center East – Piney Woods	1	1	22
2/3 2/3	Dallas	Texas Association of CHWs	12	12	282
2/3	Tarrant	Familias Triunfadoras, Inc.	11	22	233
4/5	Tyler	Crew Wellness LLC	1	1	3
4/5	Tyler	University of Texas Health Science Center at Tyler	8	15	178
4/5	Smith	Texas Area Health Education Center East – Piney Woods	1	1	30
6/5	Harris	Día de la Mujer Latina, Inc.	6	26.5	297
7	Travis	City of Austin, Austin Public Health Department	1	2	77
7	McLennan	Empowering the Masses	1	1.5	29
7	McLennan	Texas Tech Health Sciences Center – School of Nursing	1	1	63
7	McLennan	University of Texas Health Science Center at Fort Worth	1	1	40
8	Bexar	Northwest Vista College	2	8	92
8	Maverick	DSHS Office of Border Public Health (OBPH)	2	2.5	41
8	Maverick	Texas Area Health Education Center - South Coastal	6	16.5	157
9/10	El Paso	Día de la Mujer Latina, Inc.	1	1.5	105
9/10	El Paso	Texas A&M University Colonias Program Training Academy	3	105	92
11	Cameron	DSHS Office of Border Public Health (OBPH)	2	11	23
11	Cameron	South Texas Promotor(a) Association	5	10	194
11	Cameron	Texas AHEC South - Coastal	3	6	35
11	Hidalgo	Día de la Mujer Latina, Inc.	3	5.5	18
11	Hidalgo	DSHS Office of Border Public Health (OBPH)	2	16	15
11	Hidalgo	South Texas Promotor(a) Association	2	4	100

Health Service Region	County	Name of Training Program	# of CEU Classes Offered	# of CEU Contact Hours	# of Participants
11	Hidalgo	Texas A&M University Colonias Program	5	14	141
11	Hidalgo	Center for Community Health Development, National CHW Training Center, Texas A&M School of Public Health	1	4	19
11	Nueces	Texas Area Health Education Center - South Coastal	2	4	61
11	Webb	DSHS Office of Border Public Health (OBPH)	3	9	20
11	Webb	Gateway Community Health Center	1	12	12
Distance Learning	Not Applicable	Alzheimer's Association	11	20	108
Distance Learning	Not Applicable	Baylor Scott & White Health and Wellness Center	3	6.5	193
Distance Learning	Not Applicable	Cardea Services	24	67	5,728
Distance Learning	Not Applicable	Crew Wellness LLC	1	1	7
Distance Learning	Not Applicable	Día de la Mujer Latina, Inc.	8	33	383
Distance Learning	Not Applicable	DSHS Office of Border Public Health	15	42	797
Distance Learning	Not Applicable	Empowering the Masses	1	1.5	25
Distance Learning	Not Applicable	HHS Early Childhood Intervention	1	1	8
Distance Learning	Not Applicable	Harris Health System	5	10	110
Distance Learning	Not Applicable	MPH Salud	1	62	21
Distance Learning	Not Applicable	Northwest Vista College	2	8	62
Distance Learning	Not Applicable	Texas A&M University Colonias Program	1	3	8

Health Service Region	County	Name of Training Program	# of CEU Classes Offered	# of CEU Contact Hours	# of Participants
Distance Learning	Not Applicable	Center for Community Health Development National CHW Training Center, Texas A&M School of Public Health	42	124	841
Distance Learning	Not Applicable	Texas A&M for Community Health and Aging	2	8	166
Distance Learning	Not Applicable	Texas A&M School of Public Health, Office of Special Programs	12	41	1,078
Distance Learning	Not Applicable	Texas Area Health Education Center DFW	3	3	99
Distance Learning	Not Applicable	Texas Area Health Education Center - South Coastal	34	61.5	631
Distance Learning	Not Applicable	Texas Association of CHWs	6	6	916
Distance Learning	Not Applicable	Texas Health Steps	26	37	479
Distance Learning	Not Applicable	Texas Southern University	1	1	429
Distance Learning	Not Applicable	Texas Tech Health Sciences Center – School of Nursing	1	2	43
Distance Learning	Not Applicable	University of Texas Health Science Center at Fort Worth	3	3	114
Distance Learning	Not Applicable	University of Texas School of Public Health, Houston	9	12.5	289
Distance Learning	Not Applicable	West Texas Area Health Education Center	2	24	15
		Totals	310	900	15,143

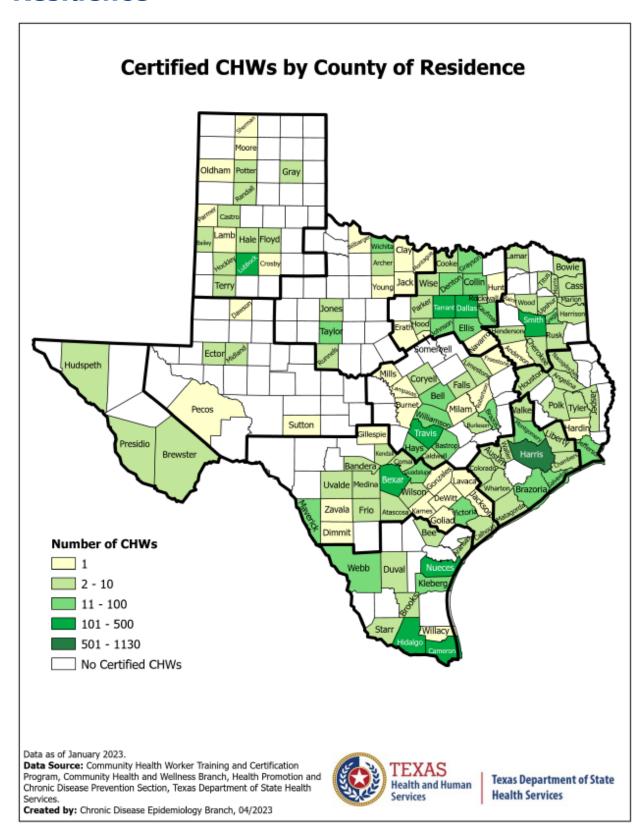
# **Appendix C. Certified Continuing Education for Instructors**<sup>i</sup>

Health Service Region	County	Name of Training Program	# of CEU Classes Offered	# of CEU Contact Hours	# of Participants
2/3	Dallas	Crew Wellness LLC	1	1	2
2/3	Dallas	Texas A&M University Colonias Program Training Academy	1	1	2
2/3	Dallas	Texas Area Health Education Center DFW	1	1	4
2/3	Dallas	Texas Association of CHWs	12	12	66
4/5	Tyler	University of Texas Health Science Center at Tyler	4	4	7
6/5	Harris	Día de la Mujer Latina, Inc.	1	4.5	5
7		Empowering the Masses	1	1.5	6
7	Mcl ennan	University of Texas Health Science Center Fort Worth		1	10
8		DSHS Office of Border Public Health	2	2.5	8
9/10		Texas A&M University Colonias Program Training Academy	3	105	3
11		DSHS Office of Border Public Health	1	8	4
11	L AMPION	South Texas Promotor(a) Association	4	10	23
11		Día de la Mujer Latina, Inc.	3	3.5	11
11	HIGGIGO	DSHS Office of Border Public Health	2	16	7
11	Hidalgo	Texas A&M University Colonias Program Training Academy	5	14	27
Distance Learning	Not Applicable	Cardea Services	9	12.5	224
Distance Learning	Not Applicable	Crew Wellness LLC	1	1	1
Distance Learning		Día de la Mujer Latina, Inc.	3	13.5	20
Distance Learning		DSHS Office of Border Public Health	14	37.5	196
Distance Learning	Not Applicable	Empowering the Masses	1	1.5	4
Distance Learning	Not Applicable	Texas A&M University Colonias Program Training Academy	1	3	2
Distance Learning	Not Applicable	Center for Community Health Development National CHW Training Center Texas A&M School of Public Health	4	18	39

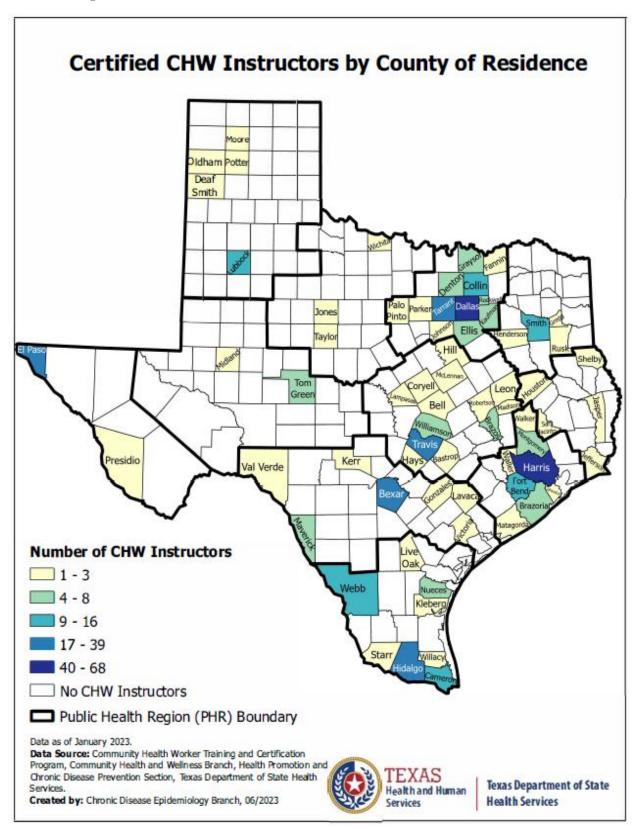
Health Service Region	County	Name of Training Program	# of CEU Classes Offered	Contact	# of Participants
Distance Learning	Not Applicable	Texas A&M Center for Community Health and Aging	2	8	28
Distance Learning	Not Applicable	Texas Area Health Education Center - DFW	2	2	14
Distance Learning	Not Applicable	Texas Association of CHWs	7	7	100
Distance Learning	Not Applicable	University of Texas Health Science Center Fort Worth	1	1	7
		Totals	87	290	820

Source: DSHS Share Point Site, CHW Training Site

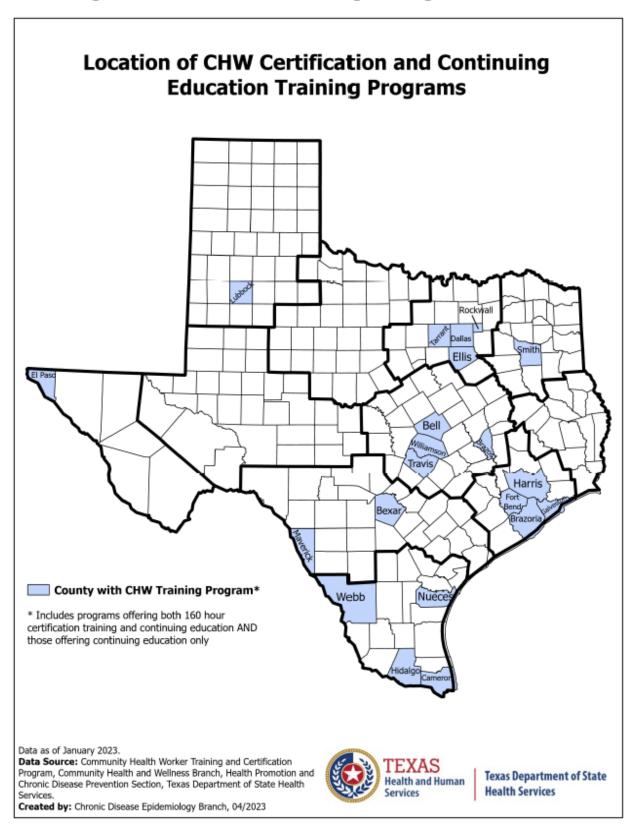
## **Appendix D. Map of Certified CHWs by County of Residence**



# **Appendix E. Map of Certified CHW Instructors by County of Residence**



# **Appendix F. Map of Location of CHW Certification and Continuing Education Training Programs**



#### **General Information Page**

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