

# Promotor(a) or Community Health Worker Training and Certification Program Advisory Committee Meeting

October 29, 2021

Promotor(a) or Community Health Worker (CHW)
Training and Certification Advisory Committee Meeting

#### FOR QUESTIONS AND COMMENTS:

You may submit your questions/comments to

CHW@dshs.texas.gov

Thank you.



#### Promotor(a) or Community Health Worker (CHW) Training and Certification **Advisory Committee Meeting**

#### **AGENDA**

#### Friday, October 29, 2021, 10:00 a.m. – 12:30 p.m. CST

- 1. Welcome and Introductions —
- 2. Approval of the Minutes
- 3. Health Promotion and Chronic Disease Prevention Section Update
- 4. Joe R. and Teresa Lozano Long School of Medicine-UTHSCSA
- Breast and Cervical Cancer Services-HHSC
- Texas Association of Promotores & Community Health Workers
- 7. Advisory Sub-Committee Updates
- 8. Committee Member Sharing
- 9. Public Comment
- 10. Agenda items for next meeting
- 11. Adjourn



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Texas Department of Stat Health Services

#### Promotor(a) or Community Health Worker (CHW) Training and Certification **Advisory Committee Meeting**

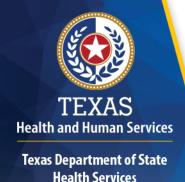
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### Welcome

Melissa Frei-Jones, MD, MSCI, FAAP Pediatric Hematology

Joe R. and Teresa Lozano Long School of Medicine, UTHSCSA

### Sickle Cell Task Force-Community Health Worker Collaboration

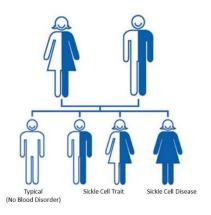
Melissa Frei-Jones, MD, MSCI, FAAP 10/29/2021

#### Agenda

- What is Sickle Cell Disease and Sickle Cell Trait?
- Sickle Cell Task Force
- Community Health Workers and Sickle Cell

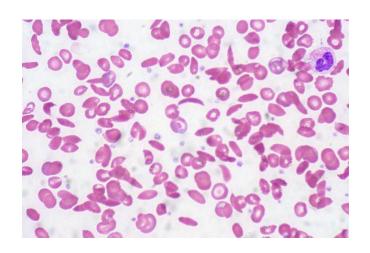
#### Sickle Cell Trait (AS)

- Individual carries one copy of Hemoglobin S mutations
  - 1:15 Black Americans have Sickle Trait
- Not a disease, does not develop into a disease.
- Complications are rare, but may be severe.
- Procreative counseling



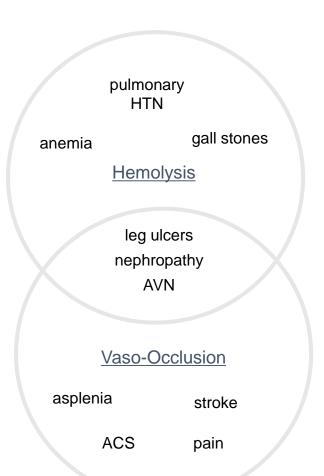
#### Sickle Cell Disease (SCD)

- Types of SCD
  - Sickle Cell Anemia Homozygous SS Disease
    - Most common type of SCD
  - Compound Heterozygotes
    - Hb SC
    - Hb SB thalassemia plus
    - Hb SB thalassemia null
  - Estimated 100,000 individuals with SCD in US



#### Manifestations of Sickle Cell Disease

- Chronic anemia
  - Poor growth and development
  - Jaundice
  - Cholelithiasis
- Acute vaso-occlusive complications
  - Pain, priapism
  - Acute stroke
  - Acute chest syndrome
  - Splenic sequestration
- Chronic organ damage
  - Spleen
  - Brain Vasculopathy
  - Kidneys
  - Lung Chronic lung diseease
  - Bones Avascular necrosis
  - Eyes -Retinopathy



#### Sickle Cell Advisory Committee

- 2015-2018 First ever Sickle Cell Advisory Committee in Texas
  - Purpose To raise public awareness of sickle cell disease and sickle cell trait.
- Committee recommendations to DSHS:
  - establish a sickle cell task force;
  - develop statewide sickle cell awareness campaigns;
  - begin statewide sickle cell surveillance throughout the lifespan;
  - partner with Medicaid/Medicare, Managed Care Organizations, and Accountable Care Organizations to improve awareness of Sickle Cell Disease and Trait and access to services; and
  - utilize community health workers to improve patient care.

#### Sickle Cell Task Force

- 2019 House Bill 3405 establishes and maintains a task force to raise awareness of sickle cell disease and sickle cell trait.
  - Purpose: Study and advise the department on implementing the recommendations made in the 2018 Sickle Cell Advisory Committee Report.
- Utilize Community Health Workers (CHW) to improve patient care:
  - Optimize CHW access to updated education on SCD and SCT, including the development of a lecture or conference.
  - Encourage use of the DSHS SCD/SCT online training module to increase awareness among CHW
  - Understand locations where individuals with SCD seek care for possible targeted educational efforts of regional CHW.
  - Review and discuss opportunities for CHW optimization for high-need areas in Texas.

#### CHW and SCD

- CHW and local SCD community-based organizations (CBO) provide patient outreach and follow-up care.
  - CHW and CBO are the bridge between SCD patients and quality care. Their importance was evidenced in the Northeast region, where community health workers connected adult SCD patients with a medical home that managed their disease progression and symptoms.
- Research in CHW
  - COMETS Study
    - Community Health Worker and Mobile Health Programs to Help Young Adults with Sickle Cell Disease Transition to Using Adult Healthcare Services
  - CHW and mHealth for Sickle Cell Disease Care
    - Compare the effectiveness of two CHW and mobile health (mHealth)-versus enhanced usual care to improve health-related quality of life

#### **Conclusions**

- "As a rare but socially costly condition that increases health disparities, SCD is in need of alternative interventions for improving short- and long-term outcomes and quality of life. CHWs are an accepted model for improving healthcare outcomes in underserved communities and populations at high risk for poor outcomes."
  - Hsu et al. Community Health Workers as Support for Sickle Cell Care. Page 7 Am J Prev Med. Author manuscript; available in PMC 2017 July 01.
- https://www.sicklecelldisease.org/our-initiatives/community-healthworker-training/
- Next steps to collaborate.....

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### Texas Breast and Cervical Cancer Services

Candice Adame Estrada, BSN, RN

**Nurse Consultant, Breast and Cervical Cancer Services Health and Human Services Commission** 

October 29, 2021

### Program Overview



- National Breast and Cervical Cancer Early Program (NBCCEDP)
- In 1991, Texas Breast and Cervical Cancer Services (BCCS) was one of the first national cancer screening programs in the U.S.
- Texas Administrative Code ("TAC" Title 25 Part 1, Chapter 61)

#### **Contracted Service Providers**

- 37 Texas BCCS service providers across the state.
- Direct services are offered at more than 250 clinical locations.





**Federal Funds NBCCEDP** 

**State Funds General Revenue Temporary Assistance for Needy Families** 



#### **Number of Women Served**

### NBCCEDP-funded Services January 1, 2020 – December 31, 2020

NBCCEDP-funded Services	Projected	Actual	Percent of Projected
Number of women served for breast cancer	14,548	12,508	85.97%
Number of women served for cervical cancer	8,845	8079	91.34%



Texas Health and Human Services Commission. (Data retrieved January 5, 2021). Breast and Cervical Cancer Services Program. Med-IT®.

### **Eligibility**

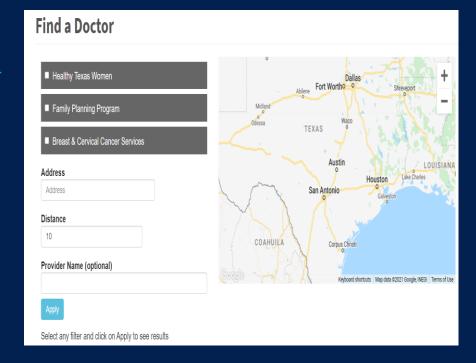


- Women may be eligible for benefits if they:
  - Are a resident of Texas
  - Are 18 years of age or older
  - Do not have health insurance or are underinsured
  - Are at or below 200% of the federal poverty level



#### **BCCS Clinic Locations**

- Find a BCCS clinic at healthytexaswomen.org
- Call 2-1-1
- BCCS 512-776-7796



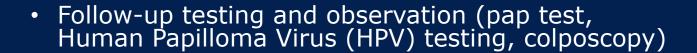


#### **Benefits**



- Breast and cervical cancer screening services
  - Clinical breast examination
  - Mammogram
  - Pelvic examination and Pap test
  - Diagnostic services
  - Cervical dysplasia management and treatment
  - Patient navigation

### Cervical Dysplasia Management and Treatment



- Treatment of abnormal cells found on the cervix
  - Loop Electrosurgical Excision Procedure (LEEP)
  - Cervical cryotherapy: Removing abnormal cervical cells by freezing them
  - Cervical conizations: Treating abnormal cervical cells by removing a cone-shaped area of tissue from the cervix and cervical canal
- Patient navigation



### **Patient Navigation**



- Facilitate timely access to quality screening and diagnostic services
- Initiation of timely treatment services



### Medicaid for Breast and Cervical Cancer (MBCC)



- Breast and Cervical Cancer Prevention and Treatment Act of 2000
- 2007 Human Resources Code §32.024
   Treatment Act Expansion

#### **MBCC Applications**



BCCS nurse consultants review for clinical eligibility.

January 1, 2020 - December 31, 2020

	Reviewed	Clinically eligible
MBCC Applications	1,554	1,534



#### **MBCC** Eligibility

- Qualifying cancer diagnosis
- Age 18-64
- U.S. citizen/Qualifying legal immigrant
- Texas resident
- Income 200% or less of federal poverty level
- Not insured
- Need treatment
- May be diagnosed by any qualified provider
- Screened by BCCS provider for MBCC eligibility



### **MBCC** Coverage

Medicaid coverage dates and benefits

- a. Determined by HHSC Centralized Benefit Services
- b. The earliest date of presumptive eligibility
  - The day after the client received a biopsyconfirmed qualifying diagnosis (not >90 days)

Texas Medicaid & Healthcare Partnership (TMHP)
Medicaid Client Help Line

1-800-335-8957







- BCCS Provider Portal <a href="https://hhs.texas.gov/doing-business-hhs/provider-portals/health-services-providers/womens-health-services/breast-cervical-cancer-services">https://hhs.texas.gov/doing-business-hhs/provider-portals/health-services-providers/womens-health-services/breast-cervical-cancer-services</a>
- Healthy Texas Women <u>healthytexaswomen.org</u>
- Email the BCCS program at BCCSProgram@hhsc.state.tx.us



### Thank you

BCCSProgram@hhsc.state.tx.us

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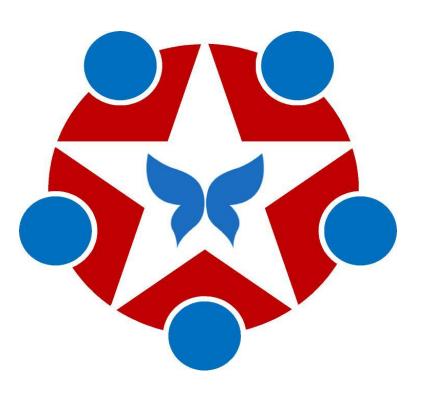


### Welcome

Ashley Rodriguez, CCHW, CCHWI

Texas Association of Promotores &

Community Health Workers (TAPCHW)



# Texas Association of Promotores & Community Health Workers

Ashley Rodriguez, CCHW, CCHWI President of the Board of Directors

**Statewide Update** 

DSHS Advisory Committee Meeting 10.29.21

#### **Our Mission**

To support and expand opportunities for the CHW profession at the state and local level through advocacy, education, employment, empowerment, and policy.





### Board Officers



**Ashley Rodriguez**President of the Board



Denise Hernandez
Secretary of the Board

**Denise Martinez**Treasurer



### Board Members



Dolontria Bryant-Williams

Membership Co-Chair

**Gloria Carter** 

Membership Co-Chair

Kim Bush

Member

Ricardo Garay

Member



Tarri Wyre Member

Julie St. John

Member



Member

**Christie Coffer** 

Member



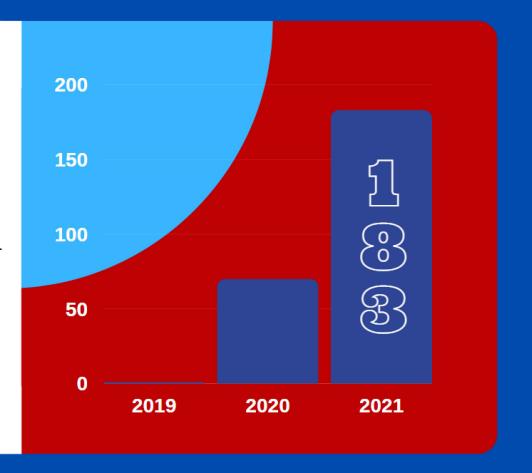






## Our Membership

We've come a long way in a relatively short amount of time - and are proud of membership renewals at 65% retention!





## Support CHW & CHW Instructor continuing education efforts



CRITICAL KEYS
TO SUCCESS

UNDERSTANDING STRESS & BURN OUT

TAPCHW & TEXAS AHEC EAST DFW REGION

TAPCHW & THE UNIVERSITY OF TEXAS HEALTH
SCIENCE CENTER AT TYLER

HELPFUL HINTS TO UNDERSTANDING
AND MAINTAINING
YOUR PROFESSIONAL BOUNDARIES

























Our Vision Is Vision.





Office on



Women's Health











**Texas Department of State Health Services** 



## All the Work "Behind the Scenes"

Promoting statewide projects & opportunities for CHWs is how we advocate for & support the workforce!

#### 12+ Partnerships Developed

that support our mission & CHW/CHWI members

> Over 11 **CE Hours**

Offered to-date

5+ Projects

in the works currently





# Amplify & Promote Local Associations

- Build & strengthen relationships
- Host networking events & meetings
- Defer to local for opportunities in their area

#### **Local Association Calls**

Monthly meetings began in April 2021 with local associations to better understand what levels of support we can offer.

### **Training Center Calls**

Coming soon!

#### Interested?

Contact us! info@tapchw.org









#### 2nd Annual Virtual Conference CHWs Moving Forward: Reset & Refocus September 27th & 28th

#### September 27th English Agenda



- 10 AM OPENING SESSION featuring DSHS & NACHW
- 12 PM Practical Communication & Organizational Skills ++
- 2 PM CHW Community Engagement for Emergency Preparedness
- 4 PM Interprofessional Collaboration and CHWs
- 5:30 PM Networking Happy Hour\*

#### September 28th English Agenda



- 10 AM Helping your Community Kick the Tobacco Habit
- 12 PM Exploring the CHW Workforce Development Ecosystem and Professional Development Pathways
- 2 PM COVID: Facts, Outcomes, and the Future
- 4 PM Your Kidneys and You

ALL TIMES IN CS ++ CHW 6 CHW Instructor Certified CE Cours

SCLAMES: Paid attendess must participate via such for extres sessionful in order to receive could no coll. in will be tracked or accepted TAPCHW is not responsible for technical natural, or equipment issues.





#### 2da Conferencia Anual Virtual de TAPCHW Promotores Avanzando: Reiniciar y Reenfocar 27 y 28 de Septiembre

#### Septiembre 27 En Español

- 10 AM Sesión de apertura presentando DSHS & NACHW\*
- 12 PM Explorando el ecosistema de desarrollo de la fuerza laboral de Promotores de Salud y las vías de desarrollo profesional
- 2 PM Determinantes Sociales de la Salud
- 4 PM Cáncer Colorrectal: Medidas Para Ayudar a Reducir su Riesgo++
- 5:30 PM Hora feliz de networking\*

#### Septiembre 28 En Español



- 12 PM Fatiga por Compasión++
- 2 PM Virus de Papiloma Humano 101: La vacuna para prevenir seis tipos de cáncer
- 4 PM Ayuda Para Que Su Comunidad Abandone la al Hábito del Tabaco

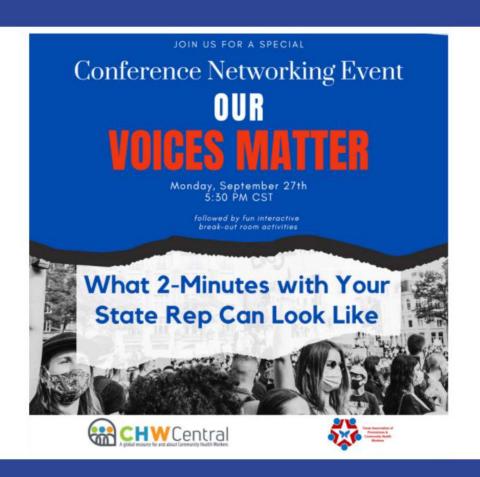
En hora CS1

++ CHW 6 CHW Instructor Certified CE Curs

pendiente de certificació

Descargo de responsabilidad: los participantes pagados deben participar a través del sitio web durante sesiones completas para recibir crédito, ninguna llamada telefónica será rastreada o aceptada.









2nd Annual Virtual Conference CHWs Moving Forward: Reset & Refocus September 27th & 28th

## **Sponsors**









alzheimer's Sociation





2nd Annual Virtual Conference CHWs Moving Forward: Reset & Refocus September 27th & 28th

## Supporting Local CHW Associations & Training Centers









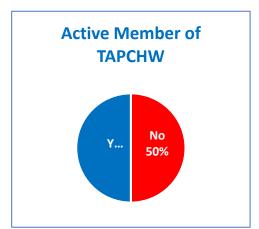
EXAS TECH UNIVERSITY HEALTH SCIENCES CENTER.

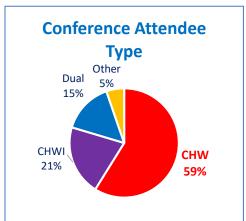
LARRY COMBEST COMMUNITY HEALTH & WELLNESS CENTER





## 2021 TAPCHW Registered Conference Attendees





#### "Other" Answers:

- Consultant
- Member and Partner Engagement Coordinator
- CHR Supervisor/CMA
- Research Field Coordinator
- Social Worker
- Manager
- Public health graduate student
- Program Coordinator
- Outreach & Enrollment Assistance Worker



Map generated from zip code attendee data



Note: Not pictured – 2 Attendees from California!

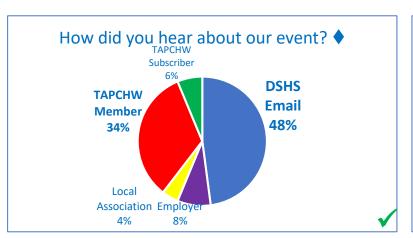
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#### 2021 TAPCHW Attendee Info at a Glance

49
Survey
Response
S
4Reseiwed





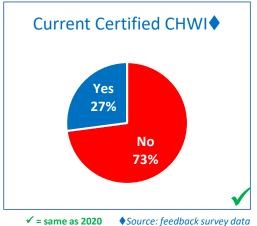
ENGLISH	Day 1	Day 2
# Attendees Total	154	156
# Questions Asked	20	No data
Response Rate	68%	92%

~60 Less participants than 2020

SPANISH	Day 1	Day 2
# Attendees Total	6	11
# Questions Asked	No data	No data
Response Rate	91%	95%









## Associations/Networks Attendees are Affiliated with

#### **CHW Associations**

- Día de la Mujer Latina (1)
- DFW-CHW Association (4)
- NACHW (6)
- Northeast Texas CHW Coalition (4)
- South Texas Promotora Association (1)
- TAPCHW (24)
- Texas Gulf Coast CHW/Promotores Association (TGCCPA) (4)
- West Texas CHW/Promotores Association (3)

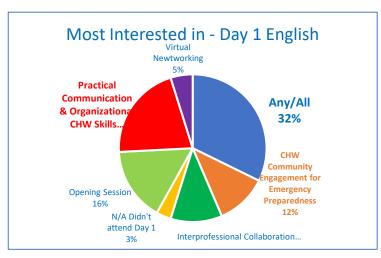
#### **Other Associations/Networks**

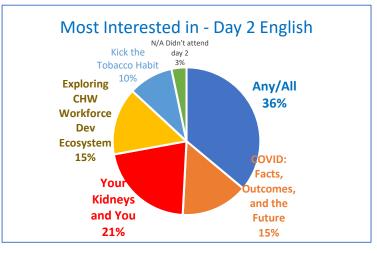
- ΔΔRC
- ACTS HIV Ministry
- AHEC
- American Association of Diabetes Educators
- Black Fire Brigade
- Cardea
- caring for the care giver
- CHW Initiative- University of Houston
- City of Austin Maternal infant outreach program
- ETX Human Needs Network (ETHNN)
- · Family circle of care
- Health Literacy Coalition
- Healthy Mom's Healthy Babies
- IHS & CRIHB
- Lincoln Park Historical Foundation
- Maximus
- MD Anderson

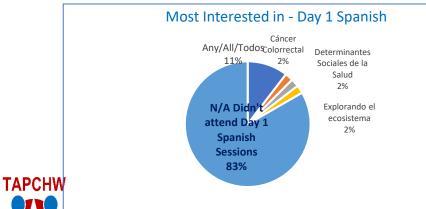
- Metro HealthRed Cross
- Retired Firefighters of Chicago
- SACHW Advisory
- Shannon Medical Center
- Stress HeartMath
- Texas A&M Center for Population Health And Aging
- Texas Tech
- THN
- TPHA
- Umemeba

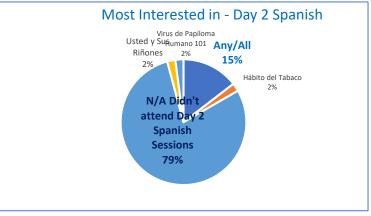


#### Attendee Session Interest









## Snapshot of Some Positive Feedback Received



Thank you for such valuable information; your conference was well planned and very well organized! I thoroughly enjoyed the time spent and learned about so many new tools for professional development Great job! Thanks for this opportunity!

Helping the Community Kick the Tobacco Addiction was a great refresher course



Your Kidneys and You provided new information. which will be valuable to our communities.





the CHW Workforce
Development
ecosystem
information was
valuable to me as I
am new to the CHW
arena very well
presented



Amazing conference! And it's just the beginning for TAPCHW! Participants were so engaged. Great job. Beatrice Smith, DSHS





Over 30+ Positive Comments/Responses + 'thank you' 1 e-mail



# A Look into the Future

A snapshot of upcoming events hosted by TAPCHW

Health
Literacy
CE Series

Nov 5th

Training Center Overview

**TBD** 

Quarterly CE

Nov 19th

2022 Events

CEs! Conference! New Projects!



## **TAPCHW Membership**



\$15

Annual individual membership

## Professional Development Support

Minimum of 4 certified CEs offered annually!

#### Access

Employment opportunities, participation in projects, & various community resources





## JOIN S

## **Contact us**

Website: www.tapchw.org

Facebook: www.facebook.com/tapchw/

Join today at: <a href="https://www.tapchw.org/membership">https://www.tapchw.org/membership</a>











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## Workforce Solutions and Employment Opportunities Sub-Committee



Texas Department of State Health Services

Chair	Kim Bush
Membership (advisory member):	Kim Bush
Membership (non-advisory members):	Charles Begley, Ph.D., Debra Flores, Ph.D., M.A.; Julie St. John, MA, MPH, DrPh

- Last met on October 16, 2020
- Sub-Committee update

**Next meeting: To be determined** 

## Communication and Outreach



Texas Department of State Health Services

Chair	Tasha Whitaker
Membership (advisory member):	Tasha Whitaker
Membership (non-advisory members):	Delphine Thompson, Maudia Gentry, Ph.D., Julie St. John, MA, MPH, DrPh

- Last met on August 18, 2020
- Sub-Committee update

#### **Next meeting: To be determined**

## CHW Training and Certification Sub-Committee



Texas Department of State Health Services

Chair	Carolina González Schlenker, MD, MPH
Membership (advisory members):	Carolina González Schlenker, MD, MPH, Minerva Garcia
Membership (non-advisory members):	Merida Escobar, Otila Garcia, Julie St. John, MA, MPH, DrPh

- Last met on October 3, 2021
- Sub-Committee update

**Next meeting: To be determined** 

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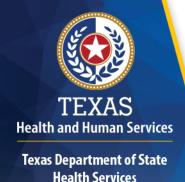
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## Public Comment Procedures

- Written comments are encouraged
- Registration and call-in process for oral public comment
- All speakers must identify themselves and the organization they are representing before speaking
- Rules of conduct apply to public comments made by teleconference

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# Promotor(a) or Community Health Worker (CHW) Training and Certification Advisory Committee Meeting

#### **AGENDA**

#### Friday, October 29, 2021, 10:00 a.m. – 12:30 p.m. CST

- 1. Welcome and Introductions
- 2. Approval of the Minutes
- 3. Health Promotion and Chronic Disease Prevention Section Update
- 4. Joe R. and Teresa Lozano Long School of Medicine-UTHSCSA
- 5. Breast and Cervical Cancer Services-HHSC
- 6. Texas Association of Promotores & Community Health Workers
- 7. Advisory Sub-Committee Updates
- 8. Committee Member Sharing
- 9. Public Comment
- 10. Agenda items for next meeting
- 11. Adjourn







Texas Department of State Health Services

## Thank you

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