

**Texas Nonprofit Hospitals\***  
**Part II Summary of Current Hospital Charity Care Policy and**  
**Community Benefits for Inclusion in DSHS Charity Care Manual as Required**  
**by Texas Health and Safety Code, § 311.0461\*\***  
**2020**

**Facility Identification (FID):** 376227 (Enter 7-digit FID# from attached hospital listing)\*\*\*

**Name of Hospital:** CHRISTUS St. Michael Rehabilitation Hospital **County:** Bowie

**Mailing Address:** 2400 St. Michael Drive

**Physical Address if different from above:**

**Effective Date of the current policy:** 07/01/2016

**Date of Scheduled Revision of this policy:** 01/01/2019

**How often do you revise your charity care policy?** Annually

**Provide the following information on the office and contact person(s) processing requests for charity care.**

Name of the office/department: Patient Financial Services

Mailing Address: 919 Hidden Ridge Drive, Irving, TX 75038

Contact Person: Sue Johnson Title: Strategic Planning Advocacy

Phone: (903) 614-4281 Fax: (903) 614-2212

Person completing this form if different from above:

Name: Glen Boles Phone: VP, Chief Financial Officer

\*This summary form is to be completed by each nonprofit hospital. Hospitals in a system must report on an individual hospital basis. Public hospitals, for-profit hospitals participating in the Medicaid disproportionate share hospital program and exempt hospitals are not required to complete this form. This form is only available in PDF format at DSHS web site: <https://www.dshs.texas.gov/chs/hosp/hosp3.aspx> under 2020 Annual Statement of Community Benefits Standard.

\*\* The information in the manual will be made available for public use. Please report most current information on the charity care policy and community benefits provided by the hospital.

\*\*\* The list is also available on DSHS web site: <https://www.dshs.texas.gov/chs/hosp/default.shtm>.

**I. Charity Care Policy:**

1. Include your hospital's Charity Care Mission statement in the space below.

The policy addresses charity for the uninsured and the under insured patients. As a non-profit , charitable, religious   based healthcare provider, CHRISTUS St. Michael System (CSMRH) will provide medically necessary services at no charge to patients who meet the specific criteria defined herein. These criteria are objectively determined and shall be consistently applied across the CSMRH delivery systems to include hospitals, clinics and other healthcare services.

2. Provide the following information regarding your hospital’s current charity care policy.

a. Provide definition of the term **charity care** for your hospital.

Charity care is defined by the State of Texas as the unreimbursed cost of providing funding or otherwise financially supporting services on an inpatient or outpatient basis to a person classified by the healthcare center as financially indigent or medically indigent.

b. What percentage of the federal poverty guidelines is financial eligibility based upon? Check one.

5

1. 100%

4. <200%

2. <133%

5. Other, specify

200%

3. <150%

c. Is eligibility based upon net or  gross income? Check one.

d. Does your hospital have a charity care policy for the Medically Indigent?

YES NO IF yes, provide the definition of the term **Medically Indigent**.

Medically Indigent The patient whose medical or hospital bill after payment by third party payers exceed a specified percentage of the person’s annual gross income, which is financially enable to pay the remaining bill. The patient who in catastrophic medical expenses is classified as medically indigent when payment would require liquidation of assets critical living or would cause undue financial hardship to the family support system.

e. Does your hospital use an Assets test to determine eligibility for charity care?

YES NO If yes, please briefly summarize method. The assets test is used to help determine if patients are medically indigent.

f. Whose income and resources are considered for income and/or assets eligibility determination?

1. Single parent and children

2. Mother, Father and Children

3. All family members

4. All household members

5. Other, please explain \_\_\_\_\_

g. What is included in your definition of income from the list below? Check all that apply.

1. Wages and salaries before deductions

2. Self-employment income

3. Social security benefits

- 4. Pensions and retirement benefits
- 5. Unemployment compensation
- 6. Strike benefits from union funds
- 7. Worker's compensation
- 8. Veteran's payments
- 9. Public assistance payments
- 10. Training stipends
- 11. Alimony
- 12. Child support
- 13. Military family allotments
- 14. Income from dividends, interest, rents, royalties
- 15. Regular insurance or annuity payments
- 16. Income from estates and trusts
- 17. Support from an absent family member or someone not living in the household
- 18. Lottery winnings
- 19. Other, specify Charitable Foundation

3. Does application for charity care require completion of a form?  YES NO

If YES,

a. **Please attach a copy of the charity care application form.**

b. How does a patient request an application form? Check all that apply.

- 1. By telephone
- 2. In person
- 3. Other, please specify Request by mail

c. Are charity care application forms available in places other than the hospital?

YES NO If, YES, please provide name and address of the place.

CHRISTUS Health Website, [www.christushealth.org](http://www.christushealth.org)

d. Is the application form available in language(s) other than English?

YES NO

If yes, please check

Spanish  1 Other, please specify \_\_\_\_\_

4. When evaluating a charity care application,

a. How is the information verified by the hospital?

1. The hospital independently verifies information with third party evidence (W2, pay stubs)
  2. The hospital uses patient self-declaration
  3. The hospital uses independent verification and patient self-declaration
- b. What documents does your hospital use/require to verify income, expenses, and assets?  
Check all that apply.
1. W2-form
  2. Wage and earning statement
  3. Paycheck remittance
  4. Worker's compensation
  5. Unemployment compensation determination letters
  6. Income tax returns
  7. Statement from employer
  8. Social security statement of earnings
  9. Bank statements
  10. Copy of checks
  11. Living expenses
  12. Long term notes
  13. Copy of bills
  14. Mortgage statements
  15. Document of assets
  16. Documents of sources of income
  17. Telephone verification of gross income with the employer
  18. Proof of participation in gov't assistance programs such as Medicaid
  19. Signed affidavit or attestation by patient
  20. Veterans benefit statement
  21. Other, please specify \_\_\_\_\_

5. When is a patient determined to be a charity care patient? Check all that apply.

- a. At the time of admission
- b. During hospital stay
- c. At discharge
- d. After discharge
  
- e. Other, please specify During Pre-registration process

6. How much of the bill will your hospital cover under the charity care policy?

- a. 100%
- b. A specified amount/percentage based on the patient's financial situation
- c. A minimum or maximum dollar or percentage amount established by the hospital
- d. Other, please specify \_\_\_\_\_

7. Is there a charge for processing an application/request for charity care assistance?

YES  NO

8. How many days does it take for your hospital to complete the eligibility determination process? 30 days prior from receipt of complete application

9. How long does the eligibility last before the patient will need to reapply? Check one.

- a. Per admission
- b. Less than six months
- c. One year
- d. Other, specify 8 months post discharge

10. How does the hospital notify the patient about their eligibility for charity care? Check all that apply.  
Check all that apply?

- a. In person
- b. By telephone
- c. By correspondence
- d. Other, specify \_\_\_\_\_

11. Are all services provided by your hospital available to charity care patients?

YES  NO

If NO, please list services not covered for charity care patients (e.g. transplant services, ER services, other outpatient services, physician's fees). Elective services such as cosmetic, bariatric and pain management

12. Does your hospital pay for charity care services provided at hospitals owned by others?

YES  NO

**II. Community Benefits Projects/Activities:**

Provide information on name, brief description (3 lines), target population or purpose (3 lines) for each of the community benefits projects/activities CURRENTLY being undertaken by your hospital (example: diabetes awareness).

Collaborative efforts with area schools and other community agencies to provide immunizations to children and health screening for adults with emphasis on hypertension, diabetes and heart disease for a healthier community are achieved through a mobile unit. A Senior Health Clinic on hospital campus to provide primary care to patients age 65 or older. Ongoing diabetes self management classes are offered to the community.

**Additional Information:**

Use this space if more space is required for comments or to elaborate on any of the information supplied on this form. Please refer to the response by question and item number.

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**NOTE:** This is the twentieth year the charity care and community benefits form is being used for collecting the information required under Texas Health and Safety Code, § 311.0461. If you have any suggestions or questions, please include them in the space below or contact Dwayne Collins, Center for Health Statistics, Texas Department of State Health Services at (512)776-7261 or fax:(512)776-7344 or E-mail: [dwayne.collins@dshs.texas.gov](mailto:dwayne.collins@dshs.texas.gov).

Name of Hospital: \_\_\_\_\_ City: \_\_\_\_\_

Contact Name: \_\_\_\_\_ Phone: \_\_\_\_\_

**Suggestions/questions:**