Texas Nonprofit Hospitals*
Part II Summary of Current Hospital Charity Care Policy and
Community Benefits for Inclusion in DSHS Charity Care Manual as Required
by Texas Health and Safety Code, § 311.0461**
2020

Facility Identification (FID):   3691545   (Enter 7-digit FID# from attached hospital listing)***

Name of Hospital: Parmer Medical Center   **County:**   Parmer

Mailing Address: 1307 Cleveland, Friona, TX 79035

Physical Address if different from above:

Effective Date of the current policy:

Date of Scheduled Revision of this policy:

How often do you revise your charity care policy?

Provide the following information on the office and contact person(s) processing requests for charity care.

Name of the office/department: Business Office

Mailing Address: 1307 Cleveland, Friona, TX 79035

Contact Person: Gayla Quillin   Title: CEO

Phone: (806) 250-2754   Fax: (806) 250-2081

Person completing this form if different from above:

Name: Roxy Lucero   Phone: Financial Counselor

*This summary form is to be completed by each nonprofit hospital. Hospitals in a system must report on an individual hospital basis. Public hospitals, for-profit hospitals participating in the Medicaid disproportionate share hospital program and exempt hospitals are not required to complete this form. This form is only available in PDF format at DSHS web site:
https://www.dshs.texas.gov/chs/hosp/hosp3.aspx under 2020 Annual Statement of Community Benefits Standard.

** The information in the manual will be made available for public use. Please report most current information on the charity care policy and community benefits provided by the hospital.

*** The list is also available on DSHS web site: https://www.dshs.texas.gov/chs/hosp/default.shtm.

I. Charity Care Policy:

1. Include your hospital's Charity Care Mission statement in the space below.

The purpose of this Financial Assistance Policy ("FAP") is to specify: ¿ Eligibility criteria for Financial Assistance in the form of free or discounted care; ¿ How to apply for Financial Assistance; ¿ How the Hospital calculates amounts charged to patients; ¿ How the FAP is widely publicized within the community served by the Hospital

2. Provide the following information regarding your hospital's current charity care policy.

   a. Provide definition of the term **charity care** for your hospital.

   Consistent with its mission to deliver compassionate, high-quality, affordable healthcare services, and to advocate fo the poor and underserved, Parmer Medical Center will provide care, without discrimination, for emergency medical conditions regardless of people's ability to pay.

   b. What percentage of the federal poverty guidelines is financial eligibility based upon? Check one.
   5

   1. 100%   4. <200%

   2. <133%   ☑   5. Other, specify   210%

   3. <150%

   c. Is eligibility based upon net or ☑ gross income? Check one.

   d. Does your hospital have a charity care policy for the Medically Indigent?

☑ YES NO   IF yes, provide the definition of the term **Medically Indigent**.

Refers to individuals who this hospital determines are unable to pay all or a portion of their remaining bill balance after payment (if any) by third party payers, after crediting all health insurance payment, if any, and such account balance exceeds 20% of the person's annual gross family income.

   e. Does your hospital use an Assets test to determine eligibility for charity care?

 YES ☑ NO   If yes, please briefly summarize method.

   f. Whose income and resources are considered for income and/or assets eligibility determination?

                        1. Single parent and children

                        2. Mother, Father and Children

                        3. All family members

☑   4. All household members

                        5. Other, please explain _____

   g. What is included in your definition of income from the list below? Check all that apply.

☑   1. Wages and salaries before deductions

☑   2. Self-employment income

    3. Social security benefits

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☑ 4. Pensions and retirement benefits

☑ 5. Unemployment compensation

6. Strike benefits from union funds

☑ 7. Worker's compensation

☑ 8. Veteran's payments

☑ 9. Public assistance payments

10. Training stipends

11. Alimony

☑ 12. Child support

13. Military family allotments

☑ 14. Income from dividends, interest, rents, royalties

☑ 15. Regular insurance or annuity payments

☑ 16. Income from estates and trusts

17. Support from an absent family member or someone not living in the household

18. Lottery winnings

19. Other, specify _____

3. Does application for charity care require completion of a form? ☑ YES   NO

   If YES,

     a. **Please attach a copy of the charity care application form.**

     b. How does a patient request an application form? Check all that apply.

☑ 1. By telephone

☑ 2. In person

☑ 3. Other, please specify   website _____

     c. Are charity care application forms available in places other than the hospital?

 YES ☑ NO   If, YES, please provide name and address of the place.

     d. Is the application form available in language(s) other than English?

       YES ☑ NO

      If yes, please check

      Spanish 1 Other, please specify _____

 4. When evaluating a charity care application,

     a. How is the information verified by the hospital?

1. The hospital independently verifies information with third party evidence (W2, pay stubs)

☑ 2. The hospital uses patient self-declaration

3. The hospital uses independent verification and patient self-declaration

b. What documents does your hospital use/require to verify income, expenses, and assets? Check all that apply.

☑ 1. W2-form

☑ 2. Wage and earning statement

☑ 3. Paycheck remittance

☑ 4. Worker's compensation

☑ 5. Unemployment compensation determination letters

☑ 6. Income tax returns

☑ 7. Statement from employer

☑ 8. Social security statement of earnings

☑ 9. Bank statements

10. Copy of checks

11. Living expenses

12. Long term notes

13. Copy of bills

14. Mortgage statements

15. Document of assets

16. Documents of sources of income

17. Telephone verification of gross income with the employer

18. Proof of participation in gov't assistance programs such as Medicaid

☑ 19. Signed affidavit or attestation by patient

☑ 20. Veterans benefit statement

21. Other, please specify _____

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5. When is a patient determined to be a charity care patient? Check all that apply.

    ☑   a. At the time of admission

    ☑   b. During hospital stay

    ☑   c. At discharge

                 d. After discharge

                 e. Other, please specify _____

6. How much of the bill will your hospital cover under the charity care policy?

                 a. 100%

    ☑   b. A specified amount/percentage based on the patient's financial situation

                 c. A minimum or maximum dollar or percentage amount established by the hospital

                 d. Other, please specify _____

7. Is there a charge for processing an application/request for charity care assistance?

    YES ☑ NO

8. How many days does it take for your hospital to complete the eligibility determination process? >10

9. How long does the eligibility last before the patient will need to reapply? Check one.

                 a. Per admission

    ☑   b. Less than six months

                 c. One year

                 d. Other, specify _____

10. How does the hospital notify the patient about their eligibility for charity care? Check all that apply. Check all that apply?

    ☑   a. In person

    ☑   b. By telephone

                 c. By correspondence

                 d. Other, specify _____

11. Are all services provided by your hospital available to charity care patients?

    YES ☑NO

If NO, please list services not covered for charity care patients (e.g. transplant services, ER services, other outpatient services, physician's fees). Services in ER deemed non-emergent by physician/provider Services not covered/deemed medically unnecessary by Medicare & Medicaid Physician services for inpatient services received

12. Does your hospital pay for charity care services provided at hospitals owned by others?

    YES ☑ NO

II. Community Benefits Projects/Activities:
Provide information on name, brief description (3 lines), target population or purpose (3 lines) for each of the community benefits projects/activities CURRENTLY being undertaken by your hospital (example: diabetes awareness).
 Chronic Care: Expansion of chronic care management Diseases included (but not limited) to Diabetes, COPD, Heart Disease Chronic Care management will assist in meeting the needs of those who struggle with these diseases, compliance with treatment, and complications of the disease process

Additional Information:
Use this space if more space is required for comments or to elaborate on any of the information supplied on this form. Please refer to the response by question and item number.

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NOTE: This is the twentieth year the charity care and community benefits form is being used for collecting the information required under Texas Health and Safety Code, § 311.0461. If you have any suggestions or questions, please include them in the space below or contact Dwayne Collins, Center for Health Statistics, Texas Department of State Health Services at (512)776-7261 or fax:(512)776-7344 or E-mail: dwayne.collins@dshs.texas.gov.

Name of Hospital: _____   City: _____

Contact Name: _____   Phone: _____

Suggestions/questions: