

Texas Nonprofit Hospitals*
Part II Summary of Current Hospital Charity Care Policy and
Community Benefits for Inclusion in DSHS Charity Care Manual as Required
by Texas Health and Safety Code, § 311.0461**
2018

Facility Identification (FID): 3550737 (Enter 7-digit FID# from attached hospital listing)***

Name of Hospital: Driscoll Children's Hospital **County:** Nueces

Mailing Address: PO Box 6530, Corpus Christi, TX 78411

Physical Address if different from above: 3533 S. Alameda, Corpus Christi, TX 78411

Effective Date of the current policy: 03/01/2019

Date of Scheduled Revision of this policy: 03/01/2020

How often do you revise your charity care policy? 1 year

Provide the following information on the office and contact person(s) processing requests for charity care.

Name of the office/department: Patient Access & Administration & Registration Services

Mailing Address: PO Box 6530, Corpus Christi, TX 78411

Contact Person: Teddie Ibanez Title: Director

Phone: (361) 694-6845 Fax: (361) 808-2090 E-Mail teddie.ibanez@dchstx.org

Person completing this form if different from above:

Name: Janessa Fuller Phone: (361) 694-6177

This summary form is to be completed by each **nonprofit** hospital. Hospitals in a system must report on an individual hospital basis. Public hospitals, for-profit hospitals participating in the Medicaid disproportionate share hospital program and exempt hospitals are not required to complete this form. This form is only available in PDF format at DSHS web site: www.dshs.texas.gov/chs/hosp under 2018 Annual Statement of Community Benefits Standard.

** The information in the manual will be made available for public use. Please report most current information on the charity care policy and community benefits provided by the hospital.

*** The list is also available on DSHS web site: www.dshs.texas.gov/chs/hosp/.

I. Charity Care Policy:

1. Include your hospital's Charity Care Mission statement in the space below.

DCH strives to ensure that the financial capacity of families whose children need healthcare services does not prevent them from seeking or receiving care.

2. Provide the following information regarding your hospital's current charity care policy.

a. Provide definition of the term **charity care** for your hospital.

See policy.

b. What percentage of the federal poverty guidelines is financial eligibility based upon? Check one.

5

1. 100%

4. <200%

0% to 300% of FPL - cover at 100%, 301% to 400% of FPL - cover at 75%, over 400% of FPL - covers on a sliding scale from 45% to 100% based on income to debt ratio

2. <133%

5. Other, specify

3. <150%

c. Is eligibility based upon net or gross income? Check one.

d. Does your hospital have a charity care policy for the Medically Indigent?

YES NO IF yes, provide the definition of the term **Medically Indigent**.

See Policy.

e. Does your hospital use an Assets test to determine eligibility for charity care?

YES NO If yes, please briefly summarize method. We utilize Experian Healthcare - Charity Advisor

f. Whose income and resources are considered for income and/or assets eligibility determination?

1. Single parent and children

- 2. Mother, Father and Children
- 3. All family members
- 4. All household members
- 5. Other, please explain _____

g. What is included in your definition of income from the list below? Check all that apply.

- 1. Wages and salaries before deductions
- 2. Self-employment income
- 3. Social security benefits
- 4. Pensions and retirement benefits
- 5. Unemployment compensation
- 6. Strike benefits from union funds
- 7. Worker's compensation
- 8. Veteran's payments
- 9. Public assistance payments
- 10. Training stipends
- 11. Alimony
- 12. Child support
- 13. Military family allotments
- 14. Income from dividends, interest, rents, royalties
- 15. Regular insurance or annuity payments
- 16. Income from estates and trusts
- 17. Support from an absent family member or someone not living in the household
- 18. Lottery winnings
- 19. Other, specify _____

3. Does application for charity care require completion of a form? YES NO

If YES,

- a. **Please attach a copy of the charity care application form.**
- b. How does a patient request an application form? Check all that apply.
 - 1. By telephone
 - 2. In person

Letter, application available for download from DCH internet/may send inquiries as well. May also send an email from the web site with questions, or to request an application be mailed or email to them.

3. Other, please specify

c. Are charity care application forms available in places other than the hospital?

YES NO If, YES, please provide name and address of the place.

Quick Care - Saratoga, <http://www.driscollchildrens.org/>, 5945 Saratoga Blvd, Corpus Christi, TX 78414

d. Is the application form available in language(s) other than English?

YES NO

If yes, please check

Spanish Other, please specify German, Korean, Vietnamese

4. When evaluating a charity care application,

a. How is the information verified by the hospital?

1. The hospital independently verifies information with third party evidence (W2, pay stubs)

2. The hospital uses patient self-declaration

3. The hospital uses independent verification and patient self-declaration

b. What documents does your hospital use/require to verify income, expenses, and assets?

Check all that apply.

1. W2-form

2. Wage and earning statement

3. Pay check remittance

4. Worker's compensation

5. Unemployment compensation determination letters

6. Income tax returns

7. Statement from employer

8. Social security statement of earnings

9. Bank statements

10. Copy of checks

11. Living expenses

12. Long term notes

13. Copy of bills

- 14. Mortgage statements
- 15. Document of assets
- 16. Documents of sources of income
- 17. Telephone verification of gross income with the employer
- 18. Proof of participation in gov't assistance programs such as Medicaid
- 19. Signed affidavit or attestation by patient
- 20. Veterans benefit statement
- 21. Other, please specify _____

5. When is a patient determined to be a charity care patient? Check all that apply.

- a. At the time of admission
- b. During hospital stay
- c. At discharge
- d. After discharge
- e. Other, please specify After Billing/ or Denial from Medicaid

6. How much of the bill will your hospital cover under the charity care policy?

- a. 100%
- b. A specified amount/percentage based on the patient's financial situation
- c. A minimum or maximum dollar or percentage amount established by the hospital
Sliding scale from 45% up to 100% if
- d. Other, please specify medically indigent/catastrophic case

7. Is there a charge for processing an application/request for charity care assistance?

YES NO

8. How many days does it take for your hospital to complete the eligibility determination process? Once application is received with required documents -3-14 days

9. How long does the eligibility last before the patient will need to reapply? Check one.

- a. Per admission
- b. Less than six months
- c. One year
- d. Other, specify 3 months

10. How does the hospital notify the patient about their eligibility for charity care? Check all that apply.
Check all that apply?

- a. In person
- b. By telephone
- c. By correspondence
- d. Other, specify Email

11. Are all services provided by your hospital available to charity care patients?

YES NO

If NO, please list services not covered for charity care patients (e.g. transplant services, ER services, other outpatient services, physician's fees). Bariatric, Plastic Surgery, Personal Preference Surgeries

12. Does your hospital pay for charity care services provided at hospitals owned by others?

YES NO

II. Community Benefits Projects/Activities:

Provide information on name, brief description (3 lines), target population or purpose (3 lines) for each of the community benefits projects/activities CURRENTLY being undertaken by your hospital (example: diabetes awareness).

Driscoll Children's Hospital performs community benefits projects/activities in 19 counties in South Texas: Community Benefit Programs Medicaid Meals McDonalds Guest Accommodations Alcohol & Drug Awareness Oncology - Orgs (ACS, LLS) Diabetes - Orgs (ADA, JDRF) Amer Heart Assn Autism 6226 - Program Administration Child Abuse Awareness Pastoral Education Programs Coastal Bend Reg Advisory Council Camp Easy Breathers (Asthma) Oncology - Camps, Support Grps Camp Rock'n (Nephrology) Camp Hearty (Cardiology) Bereavement - Camps, Support Grps Diabetes - Outreach Evening With An Expert Emer Med / Trauma Programs Influenza Hand Hygiene Head To Toe Health Fairs Healthcare Careers Development It's A Girl Thing Bicycle Safety Child Passenger Safety Home Safety Diabetes - Lions Club Camp March Of Dimes Memorial Service NICU - Reunion, Support Grps Obesity Prevention On-Hold Health Tips On-Line Health Tips Physician Announcements Public Service Announcements Transplant - Symposium Rise School Ronald McDonald House Recreational Activities Rehab Clinic Programs Speech Pathology Programs Tx Pediatric Society Foundation Transplant - Awareness Transplant - Reunion Volunteer Summer Program Child Nutrition Child Obesity Prevention Other Community Benefits Pediatric Residency Graduate Medical Education Subsidy Pediatrician Group Subsidies Subsidize Uncompensated Care and Medicaid Shortfall

Additional Information:

Use this space if more space is required for comments or to elaborate on any of the information supplied on this form. Please refer to the response by question and item number.

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NOTE: This is the eighteenth year the charity care and community benefits form is being used for collecting the information required under Texas Health and Safety Code, § 311.0461. If you have any suggestions or questions, please include them in the space below or contact Dwayne Collins, Center for Health Statistics, Texas Department of State Health Services at (512)776-7261 or fax:(512)776-7344 or E-mail: dwayne.collins@dshs.texas.gov.

Name of Hospital: _____ City: _____

Contact Name: _____ Phone: _____

Suggestions/questions: