



**TEXAS**  
Health and Human  
Services

**Texas Department of State  
Health Services**

**Tuberculosis and Hansen's Disease Unit  
NEDSS Tuberculosis (TB) Training Course  
for  
Public Health Regions and Local Health  
Departments (R/LHDs)**

**February 2024**

**Course Number 3:**  
***Open Investigations &  
Custom Queues***

**After completing this course, you should be able to:**

- Manage Open Investigations by:
  - Sorting and filtering through open investigations;
  - Identify investigations newly created from an electronic laboratory report (ELR); and
- Create Private Custom Queues.

**What is the Open  
Investigation Queue?**

# My Queues

## Open Investigations

- **The Open Investigations Queue:**

- Is located under the My Queues section on the main dashboard of NEDSS
- Contains all *open* TB and LTBI investigations across the state
- Alerts TB programs of new laboratory confirmed TB cases
- Can be sorted and/or filtered by certain criteria to meet user needs
- Is viewed by all active TB users

The screenshot displays the NEDSS dashboard interface. At the top, there is a navigation bar with links for 'Home', 'Data Entry', 'Open Investigations', and 'Reports'. Below this is a header indicating the software version: 'Release 6.0.14.1-GA Dashboard'. The main content area is divided into several panels. On the left is a 'Patient Search' panel with fields for 'Last Name', 'First Name', 'DOB', 'Current Sex', 'Event ID Type', and 'Patient ID(s)'. On the right is a 'My Queues' panel, which is highlighted with a red rectangular box. This panel lists 'Default Queues' with the following items: 'Open Investigations (649)', 'Rejected Notifications Queue (1)', and 'Documents Requiring Review (14)'. To the far right, a 'Notices' panel is partially visible, showing a date 'Thursday' and some text.

# NEDSS Homepage Dashboard

Home | Data Entry | Open Investigations | Reports |


Release 6.0.14.1-GA Dashboard


**Patient Search**

Search Demographics  
*(By default, search uses 'Starts With'. To search using 'Contains', enter % at start of text or use Advanced Search)*


Last Name:

First Name:

DOB:  

Current Sex:  

Search Identifiers

Event ID Type:  

Patient ID(s):   
*(Separate IDs by commas, semicolons, or spaces)*

[Advanced Search](#)

**My Queues**

Default Queues

- Open Investigations (649)
- Rejected Notifications Queue (1)
- Documents Requiring Review (14)

This queue is designed for R/LHDs to access updated information on new and existing patients with an open TB investigation.

The number next to the queue is the number of open investigations statewide and will fluctuate.



# Importance of This Queue

The Open Investigations Queue is used by regional and local health department (R/LHD) TB programs:

1. To be alerted of any new laboratory confirmed TB case - either from a positive nucleic acid amplification (NAA) test or a positive *M.tb* culture.
  - New investigations will be automatically created when most ELRs come into NEDSS (if the investigation does not already exist).
  - **The DSHS TB Unit's Central Office will no longer alert R/LHDs of new laboratory-confirmed TB cases. R/LHDs must monitor this queue daily.**
2. To have an ongoing list of all open TB investigations in the R/LHD jurisdiction.





# A Closer Look

Let's take a closer look at the **data** this queue contains.

Reports | System Management

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Jurisdiction	Patient	Condition	CaseStatus	Notific
Cameron CO Health Dept	<a href="#">Elephant, Dumbo</a> Patient ID: 24387068 Male 08/26/1980 (43 Years)	<a href="#">Tuberculosis (2020 RVCT)</a>	Confirmed	
Public Health Region 6/5 South	<a href="#">Cruz, Randi</a> Patient ID: 24387639 Male 07/02/1971 (52 Years)	<a href="#">Tuberculosis (2020 RVCT)</a>	Confirmed	
Austin HHS Division (City of )	<a href="#">June, Summer</a> Patient ID: 24387648 06/01/1990 (33 Years)	<a href="#">Latent Tuberculosis Infection (2020 TBLISS)</a>		
Public Health Region 6/5 South	<a href="#">Cruz, Peanut</a> Patient ID: 24387649 Male 10/09/1971 (52 Years)	<a href="#">Latent Tuberculosis Infection (2020 TBLISS)</a>		
Austin HHS Division (City of )	<a href="#">Shortcake, Strawberry</a> Patient ID: 24387654 Female 01/01/2001 (22 Years)	<a href="#">Latent Tuberculosis Infection (2020 TBLISS)</a>		
Lubbock City Health Dept	<a href="#">Board, Ironing</a> Patient ID: 24387612 02/02/2002 (21 Years)	<a href="#">Tuberculosis (2020 RVCT)</a>	Suspect	
Austin HHS Division (City of )	<a href="#">Juice, Green</a> Patient ID: 24387623 Female 12/11/1999 (20 Years)	<a href="#">Tuberculosis (2020 RVCT)</a>	Confirmed	

# Open Investigations Queue

Open Investigations Queue

User : Name here



Print Export

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Assign									Remove All Filters/Sorts
<input type="checkbox"/>	Start Date	Investigator	Jurisdiction	Patient	Condition	Case Status	Notification	Investigation ID	
<input type="checkbox"/>			Cameron CO Health Dept	<a href="#">Elephant, Dumbo</a> Patient ID: 24387068 Male 08/26/1980 (43 Years)	<a href="#">Tuberculosis (2020 RVCT)</a>	Confirmed		CAS483805031TX01	
<input type="checkbox"/>	01/11/2024		Austin HHS Division (City of )	<a href="#">Chocolate, Hot</a> Patient ID: 24390119 Male 01/02/1979 (45 Years)	<a href="#">Tuberculosis (2020 RVCT)</a>	Suspect		CAS483807034TX01	
<input type="checkbox"/>	01/11/2024		Austin HHS Division (City of )	<a href="#">Olympics, Oslo</a> Patient ID: 24388042 Female 02/25/1952 (71 Years)	<a href="#">Tuberculosis (2020 RVCT)</a>	Suspect		CAS483807035TX01	
<input type="checkbox"/>	01/10/2024		Austin HHS Division (City of )	<a href="#">Curtain, Blackout</a> Patient ID: 24390104 07/15/2008 (15 Years)	<a href="#">Tuberculosis (2020 RVCT)</a>	Suspect		CAS483807031TX01	
<input type="checkbox"/>	01/10/2024		Austin HHS Division (City of )	<a href="#">Johnson, Joe</a> Patient ID: 24390111 05/22/1974 (49 Years)	<a href="#">Latent Tuberculosis Infection (2020 TBLISS)</a>			CAS483807033TX01	
<input type="checkbox"/>	01/09/2024		Houston Dept of HHS	<a href="#">Williams, William</a> Patient ID: 24390071	<a href="#">Latent Tuberculosis Infection (2020 TBLISS)</a>			CAS483807020TX01	

Until the data is sorted, users will initially see a list of all open TB investigations in Texas.

# Start Date

Assign

Remove All Filters/Sorts

<input type="checkbox"/>	<input type="checkbox"/> Start Date	<input type="checkbox"/> Investigator	<input type="checkbox"/> Jurisdiction	<input type="checkbox"/> Patient	<input type="checkbox"/> Condition	<input type="checkbox"/> CaseStatus	<input type="checkbox"/> Notification	<input type="checkbox"/> Investigation ID
<input type="checkbox"/>			Cameron CO Health Dept	<a href="#">Elephant, Dumbo</a> Patient ID: 24387068 Male 08/26/1980 (43 Years)	<a href="#">Tuberculosis (2020 RVCT)</a>	Confirmed		CAS483805031TX01
<input type="checkbox"/>	12/05/2023		Public Health Region 6/5	<a href="#">Cruz, Randi</a>	<a href="#">Tuberculosis (2020 RVCT)</a>	Confirmed		CAS483805300TX01
<input type="checkbox"/>	12/05/2023		Public Health Region 6/5 South	<a href="#">Cruz, Peanut</a> Patient ID: 24387649 Male 10/09/1971 (52 Years)	<a href="#">Latent Tuberculosis Infection (2020 TBLISS)</a>			CAS483805303TX01
<input type="checkbox"/>	12/05/2023		Austin HHS Division (City of )	<a href="#">Shortcake, Strawberry</a> Patient ID: 24387654 Female 01/01/2001 (22 Years)	<a href="#">Latent Tuberculosis Infection (2020 TBLISS)</a>			CAS483805305TX01
<input type="checkbox"/>	12/04/2023		Lubbock City Health Dept	<a href="#">Board, Ironing</a> Patient ID: 24387612 02/02/2002 (21 Years)	<a href="#">Tuberculosis (2020 RVCT)</a>	Suspect		CAS483805290TX01

The *Start Date* is when the investigation was created.

# Investigator

Assign

Remove All Filters/Sorts

<input type="checkbox"/>	<u>Start Date</u>	<u>Investigator</u>	<u>Jurisdiction</u>	<u>Patient</u>	<u>Condition</u>	<u>CaseStatus</u>	<u>Notification</u>	<u>Investigation ID</u>
<input type="checkbox"/>			Cameron CO Health Dept	<a href="#">Elephant, Dumbo</a> Patient ID: 24387068 Male 08/26/1980 (43 Years)	<a href="#">Tuberculosis (2020 RVCT)</a>	Confirmed		CAS483805031TX01
<input type="checkbox"/>	12/05/2023		Public Health Region 6/5 South	<a href="#">Cruz, Randi</a> Patient ID: 24387639	<a href="#">Tuberculosis (2020 RVCT)</a>	Confirmed		CAS483805300TX01
<input type="checkbox"/>	12/05/2023							CAS483805303TX01
<input type="checkbox"/>	12/05/2023		Public Health Region 6/5 South	<a href="#">Cruz, Leanni</a> Patient ID: 24387649 Male 10/09/1971 (52 Years)	<a href="#">Latent Tuberculosis Infection (2020 TBLISS)</a>			CAS483805304TX01
<input type="checkbox"/>	12/05/2023		Austin HHS Division (City of )	<a href="#">Shortcake, Strawberry</a> Patient ID: 24387654 Female 01/01/2001 (22 Years)	<a href="#">Latent Tuberculosis Infection (2020 TBLISS)</a>			CAS483805305TX01
<input type="checkbox"/>	12/04/2023		Lubbock City Health Dept	<a href="#">Board, Ironing</a> Patient ID: 24387612 02/02/2002 (21 Years)	<a href="#">Tuberculosis (2020 RVCT)</a>	Suspect		CAS483805290TX01

The *Investigator* is not used by TB but may be used by other NEDSS conditions.

# Jurisdiction

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Open Investigations Queue

User :

Print | Export

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Assign	Start Date	Investigator	Jurisdiction	Patient	Condition	CaseStatus	Notification	Investigation ID
<input type="checkbox"/>			Cameron Co Health Dept	<a href="#">Elephant, Dumbo</a> Patient ID: 24387068 Male 08/26/1980 (43 Years)	<a href="#">Tuberculosis (2020 RVCT)</a>	Confirmed		CAS483805031TX01
<input type="checkbox"/>	12/05/2023		Public Health Region 6/5 South	<a href="#">Cruz, Randi</a> Patient ID: 24387630	<a href="#">Tuberculosis (2020 RVCT)</a>	Confirmed		CAS483805300TX01
<input type="checkbox"/>	12/05/2023							CAS483805303TX01
<input type="checkbox"/>	12/05/2023			Patient ID: 24387649 Male 10/09/1971 (52 Years)	<a href="#">TBLISS)</a>			CAS483805304TX01
<input type="checkbox"/>	12/05/2023		Austin HHS Division (City of )	<a href="#">Shortcake, Strawberry</a> Patient ID: 24387654 Female 01/01/2001 (22 Years)	<a href="#">Latent Tuberculosis Infection (2020 TBLISS)</a>			CAS483805305TX01
<input type="checkbox"/>	12/04/2023		Lubbock City Health Dept	<a href="#">Board, Ironing</a> Patient ID: 24387612 02/02/2002 (21 Years)	<a href="#">Tuberculosis (2020 RVCT)</a>	Suspect		CAS483805290TX01

The *Jurisdiction* will identify the reporting jurisdiction for the patient's TB or LTBI investigation.



# Patient

Assign										Remove All Filters/Sorts
<input type="checkbox"/>	Start Date	Investigator	Jurisdiction	Patient	Condition	CaseStatus	Notification	Investigation ID		
<input type="checkbox"/>			Cameron CO Health Dept	<a href="#">Elephant, Dumbo</a> Patient ID: 24387068 Male 08/26/1980 (43 Years)	<a href="#">Tuberculosis (2020 RVCT)</a>	Confirmed		CAS483805031TX01		
<input type="checkbox"/>	12/05/2023		Public Health Region 6/5 South	<a href="#">Cruz, Randi</a> Patient ID: 24387639 Male 07/02/1971 (52 Years)	<a href="#">Tuberculosis (2020 RVCT)</a>	Confirmed		CAS483805300TX01		
<input type="checkbox"/>	12/05/2023		Austin HHS Division (City of )							TX01
<input type="checkbox"/>	12/05/2023		Public Health Region 6/5 South							TX01
<input type="checkbox"/>	12/05/2023		Austin HHS Division (City of )	<a href="#">Shortcake, Strawberry</a> Patient ID: 24387654 Female 01/01/2001 (22 Years)	<a href="#">Latent Tuberculosis Infection (2020 TBLISS)</a>			CAS483805305TX01		
<input type="checkbox"/>	12/04/2023		Lubbock City Health Dept	<a href="#">Board, Ironing</a> Patient ID: 24387612 02/02/2002 (21 Years)	<a href="#">Tuberculosis (2020 RVCT)</a>	Suspect		CAS483805290TX01		

The *Patient* data will include the patient's ID, sex at birth, and date of birth.

# Condition

Assign										Remove All Filters/Sorts
<input type="checkbox"/>	Start Date	Investigator	Jurisdiction	Patient	Condition	CaseStatus	Notification	Investigation ID		
<input type="checkbox"/>			Cameron CO Health Dept	<a href="#">Elephant, Dumbo</a> Patient ID: 24387068 Male 08/26/1980 (43 Years)	<a href="#">Tuberculosis (2020 RVCT)</a>	Confirmed		CAS483805031TX01		
<input type="checkbox"/>	12/05/2023		Public Health Region 6/5 South	<a href="#">Cruz, Randi</a> Patient ID: 24387639	<a href="#">Tuberculosis (2020 RVCT)</a>	Confirmed		CAS483805300TX01		
<input type="checkbox"/>	12/05/2023							AS483805303TX01		
<input type="checkbox"/>	12/05/2023		Public Health Region 6/5 South	<a href="#">Cruz, Peanut</a> Patient ID: 24387649 Male 10/09/1971 (52 Years)	<a href="#">Latent Tuberculosis Infection (2020 TBLISS)</a>			CAS483805304TX01		
<input type="checkbox"/>	12/05/2023		Austin HHS Division (City of )	<a href="#">Shortcake, Strawberry</a> Patient ID: 24387654 Female 01/01/2001 (22 Years)	<a href="#">Latent Tuberculosis Infection (2020 TBLISS)</a>			CAS483805305TX01		
<input type="checkbox"/>	12/04/2023		Lubbock City Health Dept	<a href="#">Board, Ironing</a> Patient ID: 24387612 02/02/2002 (21 Years)	<a href="#">Tuberculosis (2020 RVCT)</a>	Suspect		CAS483805290TX01		

The **Condition** will show both types of TB investigations: Tuberculosis (2020 RVCT) or Latent Tuberculosis Infection (2020 TBLISS).



# Case Status

Assign								Remove All Filters/Sorts
<input type="checkbox"/>	Start Date	Investigator	Jurisdiction	Patient	Condition	CaseStatus	Notification	Investigation ID
<input type="checkbox"/>			Cameron CO Health Dept	<a href="#">Elephant, Dumbo</a> Patient ID: 24387068 Male 08/26/1980 (43 Years)	<a href="#">Tuberculosis (2020 RVCT)</a>	Confirmed		CAS483805031TX01
<input type="checkbox"/>	12/05/2023		Public Health Region 6/5 South	<a href="#">Cruz, Randi</a> Patient ID: 24387639	<a href="#">Tuberculosis (2020 RVCT)</a>	Confirmed		CAS483805300TX01
<input type="checkbox"/>	12/05/2023		Austin HHS (of )					CAS483805303TX01
<input type="checkbox"/>	12/05/2023		Public Health South					CAS483805304TX01
<input type="checkbox"/>	12/05/2023		Austin HHS Division (City of )	<a href="#">Shortcake, Strawberry</a> Patient ID: 24387654 Female 01/01/2001 (22 Years)	<a href="#">Latent Tuberculosis Infection (2020 TBLISS)</a>			CAS483805305TX01
<input type="checkbox"/>	12/04/2023		Lubbock City Health Dept	<a href="#">Board, Ironing</a> Patient ID: 24387612 02/02/2002 (21 Years)	<a href="#">Tuberculosis (2020 RVCT)</a>	Suspect		CAS483805290TX01

The **Case Status** will show the current investigation status for TB (2020 RVCT) investigations: Confirmed, Suspect or Not a Case.

# Notification

Assign

Remove All Filters/Sorts

<input type="checkbox"/>	<u>Start Date</u>	<u>Investigator</u>	<u>Jurisdiction</u>	<u>Patient</u>	<u>Condition</u>	<u>CaseStatus</u>	<u>Notification</u>	<u>Investigation ID</u>
<input type="checkbox"/>			Cameron CO Health Dept	<a href="#">Elephant, Dumbo</a> Patient ID: 24387068 Male 08/26/1980 (43 Years)	<a href="#">Tuberculosis (2020 RVCT)</a>	Confirmed		CAS483805031TX01
<input type="checkbox"/>	12/05/2023		Public Health South					CAS483805300TX01
<input type="checkbox"/>	12/05/2023		Austin Health (of )					CAS483805303TX01
<input type="checkbox"/>	12/05/2023		Public Health South	Patient ID: 24387649 Male 10/09/1971 (52 Years)	<a href="#">TBLISS)</a>			CAS483805304TX01
<input type="checkbox"/>	12/05/2023		Austin HHS Division (City of )	<a href="#">Shortcake, Strawberry</a> Patient ID: 24387654 Female 01/01/2001 (22 Years)	<a href="#">Latent Tuberculosis Infection (2020 TBLISS)</a>			CAS483805305TX01
<input type="checkbox"/>	12/04/2023		Lubbock City Health Dept	<a href="#">Board, Ironing</a> Patient ID: 24387612 02/02/2002 (21 Years)	<a href="#">Tuberculosis (2020 RVCT)</a>	Suspect		CAS483805290TX01

The **Notification** column is designed to inform the jurisdiction of the status of the case notification to CDC: Approved, Rejected or Pend\_Approv.

# Investigation ID

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Open Investigations Queue User :

Print | Export

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<input type="checkbox"/>	Start Date	Investigator	Jurisdiction	Patient	Condition	CaseStatus	Notification	Investigation ID
<input type="checkbox"/>			Cameron CO Health Dept	<a href="#">Elephant, Dumbo</a> Patient ID: 24387068 Male 08/26/1980 (43 Years)	<a href="#">Tuberculosis (2020 RVCT)</a>	Confirmed		CAS483805031TX01
<input type="checkbox"/>	12/05/2023		Public Health Region 6/5 South	<a href="#">Cruz, Randi</a> Patient ID: 24387639 Male	<a href="#">Tuberculosis (2020 RVCT)</a>	Confirmed		CAS483805300TX01
<input type="checkbox"/>	12/05/2023		Austin HHS Division (City of )					X01
<input type="checkbox"/>	12/05/2023		Public Health Region 6/5 South					X01
<input type="checkbox"/>	12/05/2023		Austin HHS Division (City of )					X01
<input type="checkbox"/>	12/04/2023		Lubbock City Health Dept	<a href="#">Board, Ironing</a> Patient ID: 24387612 Female 01/01/2001 (22 Years) 02/02/2002 (21 Years)	<a href="#">Tuberculosis (2020 RVCT)</a>	Suspect		CAS483805290TX01

The **Investigation ID** is a unique patient identifier that can be used to look up a patient file or emailed without sharing protected health information (PHI).

**How Often Should R/LHDs  
Monitor the Open  
Investigation Queue?**

# Frequency of Monitoring this Queue

**R/LHDs should monitor this queue DAILY for:**

- New investigations created by ELR.
- Investigations that may have been transferred to the user's jurisdiction from another county/city.
- A review of the status of investigations assigned to the user's jurisdiction.
- A review of the status of notifications to the DSHS TB Unit's Central Office



# How to Identify New Investigations Created By ELRs

Open Investigations Queue

User : Name here



Print Export

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Start Date	Investigator	Jurisdiction	Patient	Condition	Case Status	Notification	Investigation ID
01/11/2024		Austin HHS Division (City of )	<a href="#">Chocolate, Hot</a> Patient ID: 24390119 Male 01/02/1979 (45 Years)	<a href="#">Tuberculosis (2020 RVCT)</a>			CAS483807034TX01
01/11/2024		Austin HHS Division (City of )	<a href="#">Olympics, Oslo</a> Patient ID: 24388042 Female 02/25/1952 (71 Years)	<a href="#">Tuberculosis (2020 RVCT)</a>	Suspect		CAS483807035TX01
01/10/2024							CAS483807033TX01
01/10/2024							CAS483807031TX01
01/09/2024							CAS483807020TX01
01/09/2024		Austin HHS Division (City of )	Male 04/22/1965 (58 Years) <a href="#">Dragon, Blue</a> Patient ID: 24390087 Female 05/05/2000 (23 Years)	<a href="#">Tuberculosis (2020 RVCT)</a>	Suspect		CAS483807026TX01
01/09/2024		Austin HHS Division (City of )	<a href="#">Tac, Tic</a> Patient ID: 24390099 11/11/2011 (12 Years)	<a href="#">Tuberculosis (2020 RVCT)</a>	Confirmed		CAS483807029TX01

**Look at the start date and the case status columns:**

- The date will indicate when the investigation was created
- New investigations will not have a case status

# Sorting and Filtering Within the Queue



# Sort and/or Filter Options



Users may sort the list of open investigations by either clicking on the column header or filter by selecting from the dropdowns in the header.



Clicking on the column header will sort the column alphabetically or earliest/latest date. Clicking on the arrow next to the column header allows users to filter by the specific categories/text.



Users are only able to edit investigations that are in their assigned jurisdiction(s), therefore it's recommended to first filter by jurisdiction. Filtering by jurisdiction allows users to see open investigations for the selected jurisdiction.

# Sort and/or Filter

Once the list of open investigations is created for a given jurisdiction, users can then filter with other variables, depending on need.

Users looking specifically for new investigations created by an ELR may consider sorting the list by the start date or filter the list by selecting *Today* from the list of Start Date options.



# Manage All Open Investigations for a Jurisdiction(s)

The list can be sorted or filtered by the start date.

The list can be sorted or filtered by jurisdiction so that users only see open investigations for their jurisdiction.

The Case Status is the status of the investigation. If this was a newly created investigation, the status would be blank.

Home | Data Entry | Open Investigations Queue

Open Investigations Queue

Print | Export

Results 1 to 3 of 3

Assign | Remove All Filters/Sorts

Start Date	Investigator	Jurisdiction	Condition	CaseStatus	Notification	Investigation ID
<input type="checkbox"/> 12/04/2023		Lubbock City Health Dept	<a href="#">Tuberculosis (2020 RVCT)</a>	Suspect		CAS483805290TX01
<input type="checkbox"/> 11/15/2023		Lubbock City Health Dept	<a href="#">Tuberculosis (2020 RVCT)</a>	Suspect		CAS483804123TX01
<input type="checkbox"/> 10/14/2023		Lubbock City Health Dept	<a href="#">Tuberculosis (2020 RVCT)</a>	Suspect		CAS483802040TX01

of 3

Print | Export

**Filter/Sort Dialog:**

- OK Cancel
- (Select All)
- (Blanks)
- Today
- Last 7 Days
- Last 14 Days
- Last 30 Days
- More Than 30 Days
- OK Cancel

**Jurisdiction List:**

- Harris CO Health Dept
- Hays CO Health Dept
- Hidalgo CO Health Dept
- Houston Dept of HHS
- Laredo (City of) Health Dept
- Lubbock City Health Dept
- Out of system
- Paris-Lamar CO Health Dept
- Port Arthur City Health Dept
- Public Health Region
- Public Health Region
- Public Health Region

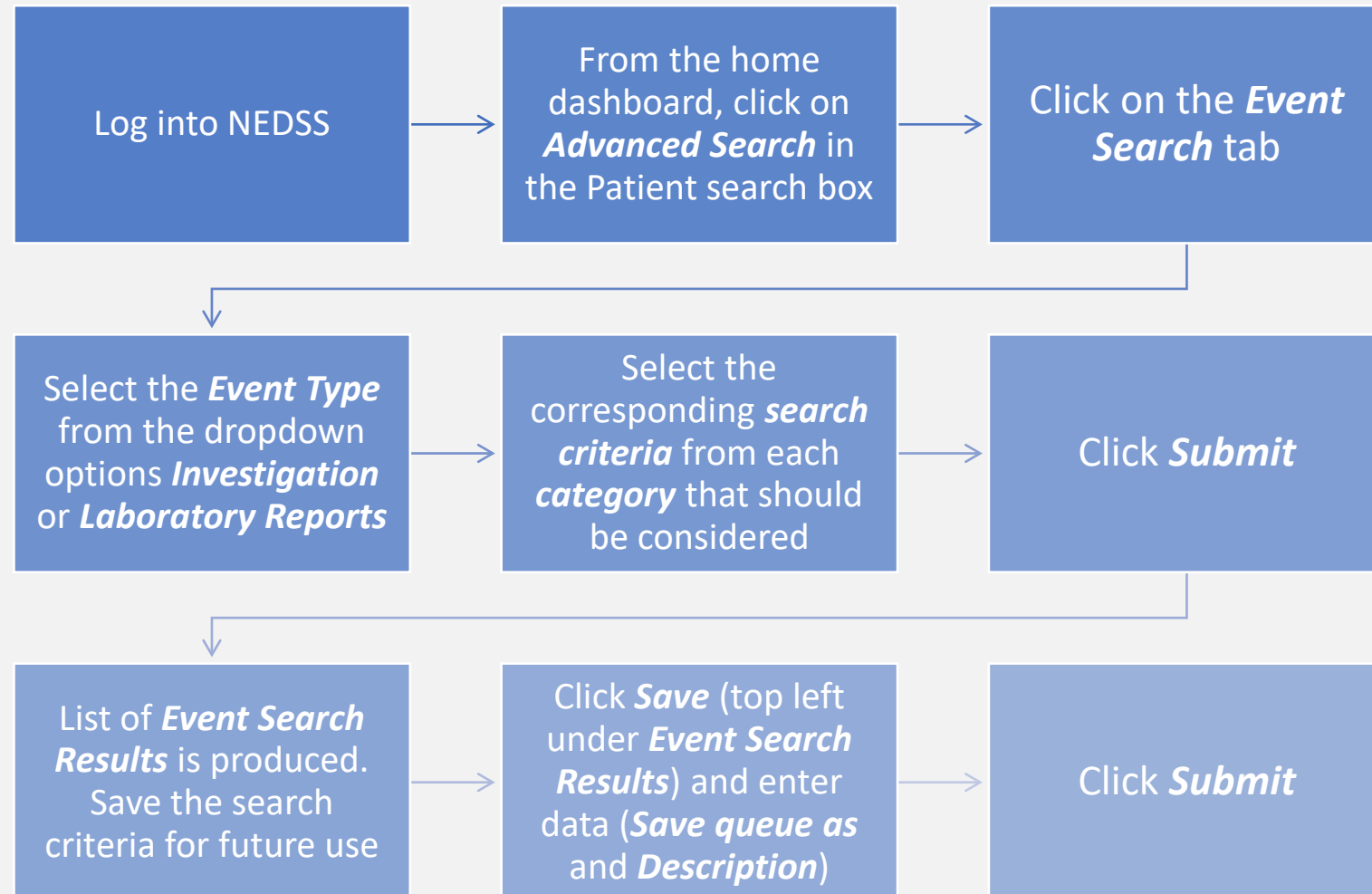
# Creating Custom Queues

# Custom Queues For Quick Results

**The purpose of creating a custom queue is to help the user quickly find a specific set of criteria that they may otherwise have to sort and/or filter out from one of the default (existing) queues.**

- ✓ Custom queues allow the user to configure a list of results which is helpful for monitoring more than one NEDSS jurisdiction.
- ✓ NEDSS jurisdictions are not specific to TB. These non-TB jurisdictions will need to be reviewed by the respective region.
- ✓ Custom queues are private to the specific user and can't be shared with other users.
- ✓ Custom queues have a set size limit but are configurable. The more search criteria, the more it will impact the overall performance of the queue.

# Steps to Creating a Custom Queue



# Demonstration

<https://vimeo.com/901264788/9761cad4d3?share=copy>



**TEXAS**  
Health and Human  
Services

Texas Department of State  
Health Services



# Course Number 3 Demonstration: *Open Investigations & Custom Queues*

NIHSS Tuberculosis (TB) Training Course for  
Public Health Regions and Local Health Departments (R/LHDs)  
Texas Department of State Health Services

**Let's try it together.**

**Questions?**

# End of NEDSS TB Training, Course 3