

# Receiving Rabies Results Rapidly

## Accessing Finalized Rabies Results via DSHS Laboratory's Results Web Portal

All Finalized Rabies Reports are Available via the Results Web Portal or by Fax.

Submitters not signed up to receive results via Lab Online or fax receive reports by regular mail.

### Receiving Rabies Results via DSHS Results Web Portal

Visit [www.dshs.texas.gov/laboratory-services/remote-data-systems](http://www.dshs.texas.gov/laboratory-services/remote-data-systems) to start an application.

**Complete** the *Facility Security Agreement* Form

One form only per facility or submitter ID number.

**Complete** the *Web User Access Agreement* Form

Each person who needs access must complete this form.

Shared user accounts are NOT permitted, per HIPAA.

**Submit** both forms via email to [remotelabsupport@dshs.texas.gov](mailto:remotelabsupport@dshs.texas.gov)

or fax to (512) 776-7533; ATTN: Remote Lab Support.

- Once facility information is verified, a new account is created (allow three business days).
- Once an account is created, the user will receive an email from [LabInfo@dshs.texas.gov](mailto:LabInfo@dshs.texas.gov) containing their username and password.
- **Lab Online address:** <https://phlo.dshs.texas.gov>



### Receiving Rabies Results via Fax

**Download** a Submitter ID Number Request Form from the Laboratory Forms webpage at: [http://www.dshs.state.tx.us/lab/mrs\\_forms.shtm](http://www.dshs.state.tx.us/lab/mrs_forms.shtm)

**Complete** sections 1 through 7 with required information.

- **Select** "Fax" under section 5, Preferred Method of Delivery of Test section of the Submitter ID Number Request Form.

**Submit** the updated form via email to [labinfo@dshs.texas.gov](mailto:labinfo@dshs.texas.gov) or fax to (512) 776-7533.

Lab Reporting staff will call submitters with non-negative test results.

### Rabies Results Questions?

**Laboratory Reporting Group:** (512) 776-7578 or [LabInfo@dshs.texas.gov](mailto:LabInfo@dshs.texas.gov)



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