

Data Exchange Users Experiencing System Errors

Texas Department of State Health Services (DSHS) is sending this email to all Texas Immunization Registry (ImmTrac2) users and organizations submitting patient and immunization data to ImmTrac2, including HL7 electronic data exchange submissions. Please forward this communication to your IT staff and Electronic Health Records vendor for their awareness.

Announcement

As of Sept. 7, 2024, Texas Department of State Health Services (DSHS) IT has resolved the issue of providers receiving errors when submitting Unsolicited Vaccine Updates (VXU) messages through data exchange for influenza vaccines. The seasonal influenza vaccines for 2024–2025 have been updated in ImmTrac2 as of Aug 30, 2024. Please refer to the [Fall Season Respiratory Vaccine Codes | Immunization Information Systems \(IIS\) | CDC](#) for the correct codes to report for influenza 2024–2025 vaccines to ImmTrac2. Please note that the influenza vaccines for 2024–2025 are now trivalent and are no longer quadrivalent. The new trade names reflect this change.

Impact

This issue impacted data exchange providers who submitted Unsolicited Vaccine Updates (VXU) messages for the influenza vaccines between Aug. 31–Sept. 6, 2024.

Solution

- DSHS IT implemented the fix on Friday, Sept. 6, 2024, and is currently monitoring the ImmTrac2 system. The ImmTrac2 (web) online application is available, and web users can continue normal business.
- All bidirectional data exchange partners should verify with their Electronic Health Record vendor if they received errors from Aug. 31, 2024, to Sept. 6, 2024. Please resubmit the affected VXU messages for processing.
- All FTP exchange partners should verify with their Electronic Health Records vendor if they received errors from Aug. 31, 2024, to Sept. 6, 2024. Please resend the affected files after renaming them by adding an "R" at the end of the file name so ImmTrac2 does not flag it as a duplicate file (e.g., ImportCodeYYDDD.hl7 to ImportCodeYYDDDR.hl7). Please refer to

the [Electronic Data Exchange Resource Guide](#) for more information on renaming FTP files.

Contact

For any questions related to this communication, please contact us via email:

- Access to ImmTrac2 web application (online) ImmTrac2@dshs.texas.gov
- Data Exchange ImmTracMU@dshs.texas.gov