

Overview

ImmTrac2 will be unavailable Friday, November 1, 2024, from 3:00 – 4:00 p.m. (CT) as the Texas Department of State Health Services (DSHS) IT performs scheduled system maintenance. The expected maintenance will impact Texas Immunization Registry (ImmTrac2) users and organizations submitting patient and immunization data via ImmTrac2 FTP-related data exchange.

Please forward this communication to your IT staff and Electronic Health Records vendor.

Announcement

The planned maintenance will impact ImmTrac2 data exchange partners submitting data via FTP-related data exchange. (Web) Online, and bidirectional data exchange will not be affected. The ImmTrac2 application for FTP-related data exchange services will not be available during the entire maintenance window.

Impacts

The downtime will impact ImmTrac2 data exchange partners submitting data via FTP-related data exchange.

During the period of downtime:

- Organizations submitting data via FTP may submit data exchange files to their FTP account, but the files will not be processed during the maintenance downtime.

Solution

- All FTP exchange partners – file processing will resume automatically after the maintenance period ends. There is no need to resubmit data.

Contact

For any questions related to this communication, please contact us via email:

- Access to ImmTrac2 web application (online) – ImmTrac2@dshs.texas.gov
- Data Exchange – ImmTracMU@dshs.texas.gov

