

TEXAS Health and Human Services

Texas Department of State Health Services

2025 TVFC and ASN Provider Re-Enrollment Training

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Agenda

- Annual Re-Enrollment Overview
- 2025 TVFC and ASN Provider Satisfaction Survey
- Completing a TVFC/ASN Re-Enrollment

 Entering Patient Population
- Changes to Enrollment Forms (CTEF)
- Walk-Through

Annual Re-Enrollment Overview

- 2025 annual TVFC and ASN re-enrollment period will be open from Oct. 1, 2024, to Oct 31, 2024.
- If TVFC and ASN-enrolled clinics do not complete re-enrollment activities within the required timeframe, vaccine shipments may be interrupted.
- Providers who do not successfully re-enroll will be suspended from ordering vaccines in December to prevent receipt of vaccines in January.

2025 Provider Satisfaction Survey

- The TVFC and ASN Provider Satisfaction Survey was created to assess the TVFC and ASN Program(s) and is an annual requirement of the Texas Department State Health Services (DSHS) by the Centers for Disease Control and Prevention (CDC).
- TVFC and ASN program providers must participate in the satisfaction survey that is conducted during re-enrollment.
 - Re-enrollments will **not** be approved until the facility has completed their survey.
- The <u>2025 TVFC/ASN Provider Satisfaction Survey</u> will become available prior to the 2025 TVFC/ASN Re-Enrollment period. Providers **MUST** complete survey before Oct. 31, 2024.

Changes to Enrollment Forms

- DSHS will not be processing CTEFs during re-enrollment.
- Providers should make any needed updates when completing their reenrollment.
- Updates needed to be made after a re-enrollment has been submitted:
 - If the re-enrollment is not yet approved, DSHS will unlock the account for corrections.
 - If the re-enrollment has been approved, providers will need to complete a CTEF, submitted following the usual process, which DSHS will process after re-enrollment.

TVFC and ASN Program

Completing Re-Enrollment



Texas Department of State Health Services

Logging Into the Portal

- Providers can access their re-enrollment by logging into <u>IAMOnline</u>.
- Providers' login usernames will follow a 2-4-2 format:
 - 2-letters, 4-numbers, 2-letters (example:cr1234me)
- If you're unable to login, use the "Forgot Username" and "Forgot Password" functions.
 - If you're unable to login after selecting these options, contact your Responsible Entity (RE).

Portal Login Example



IAMOnline - Sign In

Username

John.Smith@Email.com

Keep me signed in

Next

Register Non-HHS employee account or organization Sign Acceptable Use Agreement.

Forgot Password? (External Users Only) Forgot Password? (HHS/DSHS Emails Only)

ImmTrac2/Syntropi/VAOS Applications:

Forgot Username (ImmTrac2/VAOS/Syntropi Providers) Register for ImmTrac2 Access Register for TVFC/ASN or Data Exchange Access

ImmTrac2 Organization Agreement

- Once logged in, select "Home" in the top left corner.
- Providers must renew their Immunization Registry, ImmTrac2, Organization Agreement every 2 years.
 - Providers that have an ImmTrac2 Organization Agreement from <u>October</u>
 <u>2022 or earlier</u> should renew their agreement this year.
- To renew an ImmTrac2 Organization Agreement, select the Renew box under the Immtrac2 section.
- For questions regarding the ImmTrac2 Organization Agreement, please email <u>ImmTrac2@dshs.texas.gov</u>.

ImmTrac2 Organization Agreement (Continued)



Starting the Re-Enrollment

- Once logged in, select "Home" in the top left corner.
- To begin the 2025 TVFC/ASN Re-Enrollment, select link Click to begin TVFC/ASN Enrollment under the Texas Vaccines for Children and Adult Safety Net Program section.
- Providers will complete each portion of the 2025 TVFC/ASN program reenrollment as outlined by the headers on the left.
 - Providers must update any information that is outdated or incorrect.
 - Information from the previous year will pre-populate for convenience.
 - Providers will not be able to proceed to the next section until they have completed the current section.

Starting the Re-Enrollment (Continued)

yd2283te		
Facility Information 06152023 Demo Test DBA: 36528 DEMO TEST BLVD, 23 AUSTIN, TX 73301 Travis Phone: (555) 555-5555	Facility Site Type: State Agency- Health Service Region Facility NPI: Manner of Usage: ✓ ImmTrac2 Org Code: DEMO0001 TX IIS ID: 1122729000 ✓ TVFC/ASN PIN: 000000	My Profile YDemo test1234 Phone: (555) 555- Email: YDemo@Fa
Get Started	Click below to complete tasks to finish setting up yo	our clinic's account
ImmTrac 2 Texas Immunization Registry		(
Approved Approved On: 06/15/2020	Texas Vaccines for Children and Adult Safety Net Program	PAN PRI
View Agreement	Enrollment Status	ENRO
View Archived Agreements	Not Started No Enrollment Data Available for 2024	Enroll as Pa request C
🖉 Renew	Click here to begin TVFC/ASN enrollment.	Click to
Submit Name Change Submit Change of		Provid

Provider Eligibility and Selection

- Confirm if the facility is "Public" or "Private" and the facility type when prompted.
 - Definitions for type of facility will list which facility types qualify as "Public" or "Private".
 - Providers with an "Federally Qualified Health Centers (FQHC)" or "Rural Health Clinics (RHC)" facility type must select this option except "Indian Health Service, Tribal, or Urban Clinics."
 - Facilities that select **Private** will only be given the option to re-enroll into the TVFC program as private providers are not eligible to enroll into the ASN program.
- Confirm the program(s) they are re-enrolling into under "DSHS Program Selection."
 - Providers must complete the new enrollment process prior to submitting a re-enrollment if they would like to add an additional program.
- Select Save & Continue once complete.

TVFC/ASN Eligibility and Selection

Private Facility Type



Public Facility Type

VFC /ASN Eligibility & Selection	TVFC/ASN Enrollment Image: Constraint of the section DSHS Program Eligibility & Selection Image: Constraint of the section
Vaccines Offered	*Is the facility you are enrolling a Public or Private facility? *Select the facility type for the facility you are enrolling: STD/HIV Clinic (non-health department)
ocation & Shipping Address	DSHS Program Selection Based on the information provided, this facility is eligible to participate in the following DSHS Program(s). *I would like to enroll into the following program(s):
Vaccine Coordinators	 Texas Vaccines for Children (TVFC) only (My clinic will provide vaccines ONLY TO CHILDREN (DSHS TVFC Program)). Adult Safety Network (ASN) only (My clinic will provide vaccines ONLY TO ADULTS (DSHS ASN Program)).
Delivery Times	This selection is ONLY for DSHS Public Health Clinics, CMS designated Federally Qualified Health Centers, Local Health Department Clinics and CMS designated Rural Health Clinics. If your clinic is not any of these, contact 512-776-6333 before selecting this option.
Storage Capacity	TVFC and ASN (My clinic will provide vaccines to CHILDREN and ADULTS (DSHS TVF & ASN Program)). This selection is ONLY for DSHS Public Health Clinics, CMS designated Federally Qualified Health Centers, Local Health Department Clinics and CMS designated Rural Health Clinics. If your clinic is not any of these, contact 512-776-6333 before selecting this option.
Patient Profile	 Adult Safety Net (My clinic already participates in the Texas Vaccines for Children (TVFC) Program and would like to join ASN. We already have a PIN assigned.) This selection is ONLY for DSHS Public Health Clinics, CMS designated Federally Qualified Health Centers, Local Health Department Clinics and CMS designated Rural Health Clinics. If your clinic is not any of these, contact 512-776-6333 before selecting this option.
Prescribing Providers	Texas Vaccines for Children (TVFC) (My clinic already participates in the Adult Safety Net (ASN) Program and would like to join TVFC. We already have a PIN assigned.)
	Save & Continue Cancel

FQHC and RHC Facility Types

- FQHC or RHC are federally designated sites by the Centers for Medicare and Medicaid Services (CMS).
- FQHC and RHC facilities must upload a CMS Letter verifying:
 - Facility name
 - Facility address
 - FQHC/RHC Facility Type status
- Providers with an "FQHC" or "RHC" facility type must select this option under "Public".
 - Providers will not be able to upload their CMS Letter unless "FQHC" or "RHC" is selected.
 - To upload the CMS Letter, providers must select Choose File first then Upload.

FQHC or RHC CMS Letter

TVFC /ASN Eligibility	IVFC/ASN Enrollment
& Selection	DSHS Program Eligibility & Selection
⊻	Your file has been uploaded successfully.
Vaccines Offered	Choose File Test Document.pdf
⊻	
	*Is the facility you are enrolling a Public or Private Public Private facility?
Location & Shipping	*Select the facility type for the facility you are enrolling:
Address	
—	DSHS Brogram Selection
Vaccino	
vaccine	Based on the information provided, this facility is eligible to participate in the following USHS Program(s).
~	
⊻	TVFC and ASN (My clinic will provide vaccines to CHILDREN and ADULTS (DSHS TVF & ASN Program)).
.	TVFC and ASN (My clinic will provide vaccines to CHILDREN and ADULTS (DSHS TVF & ASN Program)).
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Patient Profile Prescribing Providers Provider Agreement	 TVFC and ASN (My clinic will provide vaccines to CHILDREN and ADULTS (DSHS TVF & ASN Program)). This selection is ONLY for DSHS Public Health Clinics, CMS designated Federally Qualified Health Centers, Local Health Department Clinics and CMS designated Rural Health Clinics. If your clinic is not any of these, contact 512-776-6333 before selecting this option. Adult Safety Net (My clinic already participates in the Texas Vaccines for Children (TVFC) Program and would like to join ASN. We already have a PIN assigned.) This selection is ONLY for DSHS Public Health Clinics, CMS designated Federally Qualified Health Centers, Local Health Department Clinics and CMS designated Rural Health Clinics. If your clinic is not any of these, contact 512-776-6333 before selecting this option. Texas Vaccines for Children (TVFC) (My clinic already participates in the Adult Safety Net (ASN) Program and would like to join TVFC. We already have a PIN assigned.)
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TYLER TX 75702-8204

Reference #: 3212211119

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August 30, 2021

Novitas Solutions, Inc. has approved your enrollment as a federally qualified health center (FQHC).

Medicare Enrollment Information

Vaccines Offered

- Providers must select the appropriate category of either offering all ACIP recommended vaccines or select vaccines as a Specialty Provider.
 - The "NOTE" above each option will list what provider types qualify for each option.
 - The choice in provider type must align with the listed facility site type.
 - Only Specialty Providers can offer select vaccines.
 - Selecting all ACIP-recommended vaccines does not mean the provider will receive all the selected vaccines. Rather, it allows the provider to order all the selected vaccines if they see the correct patient population in the future.
- Select "Save & Continue" once complete.

Vaccines Offered All ACIP-Recommended Vaccines

ALL ACIP recommended vaccines are offered to patients in this clinic.

NOTE: This option is required for Community Health Centers, DSHS Public Health Clinics, FQHC's, Local Health Departments, most private provider clinics, RHCs, Tribal/Indian, Migrant and Refugee Health Service Clinics, and WIC clinics.

ACIP-RECOMMENDED VACCINES OFFERED- INDICATE BELOW ALL AGE-APPROPRIATE ACIP-RECOMMENDED VACCINES YOUR PRACTICE WILL OFFER:

I certify that my practice will order and provide all age-appropriate ACIP-recommended vaccines to my VFC eligible patient populations. Below are the age-appropriate ACIP-recommended vaccines to my VFC eligible patient populations. Below are the age-appropriate ACIP-recommended vaccines to my VFC eligible patient populations.

DTaP	Influenza	PCV PCV
Иер А	IPV IPV	Rotavirus
🗹 Нер В	Meningococcal	🗹 Td
инв	Meningococcal B	🗹 Tdap
HPV HPV	MMR	☑ Varicella
COVID-19	PPSV PPSV	RSV RSV

Vaccines Offered Specialty Provider

Speciality Provider- Offers only selected vaccines

NOTE: This option is ONLY for clinics that serve a defined population due to the practice specialty such as Correctional Facilities, Drug Treatment Facilities, EMS Facilities, Hospitals (including State Hospitals), Juvenile Detention Facilities, OB/GYN, Pharmacies, School-based Clinics, State Supported Living Centers, STD/HIV Clinics, and Teen/Adolescent Health Clinics.

At the discretion of DSHS, mass vaccinators or those with special grants may offer only influenza or HPV vaccine.

Select ALL vaccines offered in this clinic.		
DTaP	🗆 Influenza	PCV
🗆 Нер А	IPV IPV	C Rotavirus
🗆 Нер В	Meningococcal	🗆 Td
П нів	Meningococcal B	🗆 Tdap
HPV HPV	□ _{MMR}	🗆 Varicella
COVID-19	PPSV	RSV RSV

Location and Shipping Address

Providers must confirm their facility and shipping information is accurate and updated.

- Facility Name:
 - Facility names and addresses must not include periods (.), commas (,), question marks (?), asterisks (*), percentage symbol (%), ampersand (&), equals (=) symbol, or greater than (>) or less than (<) symbol.
- Address:
 - Shipping address must not be a PO Box.
- Phone Number:
 - Phone numbers must be in service and should list the clinic's phone number NOT a personal number.
- Fax Number:

Select "Save & Continue" once complete.

Location and Shipping Example

TVFC /ASN Eligibility & Selection	TVFC/AS Location and S	N Enrollment hipping Addresses		E
Vaccines Offered	Facility Inform Confirm the physic	ation al address on the file below:		
∠ _	*Facility Name	06152023 Demo Test	TVFC/ASN PIN #	000000
	*Facility Address	36528 DEMO TEST BLVD	Suite #	23
Location & Shipping	*City	Austin		
	*State	Texas 🗸	*Zip	73301
	*County	TRAVIS	*Country	United States 🗸
Vaccine Coordinators	Telephone*	555 555 5555 x	Fax	444 444 4444
Delivery Times	Shipping Addro Please provide the Same as abov *Shipping Address	e	y should be shippe Suite #	d to.
Storage Capacity	*City *State	Austin Texas	*Zip	73301
Patient Profile	*County	TRAVIS	*Country	United States 🗸
			Save & Cont	inue Cancel

Vaccine Coordinators

- Providers must confirm the primary and backup vaccine coordinators' (PVC/BVC) information:
 - Name and title
 - **Unique** email address (emails cannot be a shared inbox)
 - Phone number
- The PVC and BVC have submitted all four of their required training certificates:
 - <u>2025 TVFC/ASN Provider Policy Training</u>*
 - <u>CDC: You Call the Shots Module 10 (Storage and Handling)</u>
 - <u>CDC: You Call the Shots Module 16 (Vaccines for Children Program)</u>
 - Vaccine Allocation and Ordering System (VAOS) Training Quiz
- Select "Save & Continue" once complete.
- * Training certificate must be renewed if the PVC or BVC already have all other training certificates from a previous year.

Submit Training Certificates

- If a training certificate has not been uploaded:
 - Select "Choose File"
 - Enter the training date
 - Select "Submit"
- A green checkmark indicates the provider has uploaded a training certificate.
- Select "Continue" once complete.





Vaccine Coordinators Examples

TVFC /ASN Eligibility	TVFC/ASN Enrollme	nt		œ		
	Vaccine Coordinators					Backup Vaccine Cool
Vaccines Offered	 Designate the primary and backup vaccine the main point-of-contact for vaccine distril 	coordinators for this facility. The countries of the coun	oordinators v ommunicatio	vill become ns.	Patient Profile	The person below is curn to designate a different p
¥	It is required for your designated primary a required training modules: the TVFC/ASN V Modules 10 and 16, and the VAOS Training must be submitted to complete your applic	nd backup TVFC/ASN vaccine coor accine Education Online (VEO), the Training certifications received fo ation of enrollment in the TVFC/A	dinators to c e CDC's "You r completing	omplete the Call the Shots" the training	Prescribing	Backup Vaccine Coordina Backup Vaccine Coordina
Location & Shipping Address	Primary Vaccine Coordinator The person below is currently designated	as the Primary Vaccine Coordinate	or for this org	anization. If you	Providers	
<u>Vaccine</u> <u>Coordinators</u>	Primary Vaccine Coordinator's Name: Primary Vaccine Coordinator's Email:	Iohn Doe John Doe John.Doe@DemoMD.org	Title: Phone #:	PVC (555)-555-5555	Provider Agreement	•Has the backup vaccine If yes, please indicate, wh
⊻	-	Cha	nge Primary	Vaccine Coordinator		2023 TVFC/ASN Vac
Delivery Times	 Has the primary vaccine coordinator com If yes, please indicate, which trainings were 	pleted the required trainings?	Yes O No			CDC You Call the Sho Vaccine Allocation &
Storage Capacity	 2023 TVFC/ASN Vaccine Education Or CDC You Call the Shots: Storage and H CDC You Call the Shots: VFC Program Vaccine Allocation & Ordering System 	iline (VEO) landling (Module 10) (Module 16) (VAOS) training				

	Backup Vaccine Coordinator						
<u>t Profile</u> ✓	The person below is currently designated to designate a different person, click the 0	as the Backup Vaccine Coordinato Change Backup Vaccine Coordinato	r for this organ or button belo	nization. If you need w.			
	Backup Vaccine Coordinator's Name:	Jane Doe	Title:	BVC			
cribing	Backup Vaccine Coordinator's Email:	Jane.Doe@DemoMD.org	Phone #:	(555)-555-5555			
viders		Chi	ange Backup V	accine Coordinator			
Agreement	•Has the backup vaccine coordinator com If yes, please indicate, which trainings we	Characteristic charac	ange Backup V Yes O No	accine Coordinator			
Agreement	 Has the backup vaccine coordinator com If yes, please indicate, which trainings we 2023 TVFC/ASN Vaccine Education O CDC You Call the Shote, Storage and 	Champleted the required trainings? (re completed? Inline (VEO)	ange Backup V Yes O No	accine Coordinator			
Agreement	 Has the backup vaccine coordinator com If yes, please indicate, which trainings we 2023 TVFC/ASN Vaccine Education O CDC You Call the Shots: Storage and CDC You Call the Shots: VFC Program 	Chinopleted the required trainings? Chinometer in the required trainings? Infine (VEO) Handling (Module 10)	ange Backup V Yes 🔿 No	accine Coordinator			

Delivery Times

- Providers must confirm that staff are available to accept vaccine shipments at least one weekday, other than Monday, for at least four hours between 8:00 a.m. – 5:00 p.m.
- If the clinic does not close for lunch, the clinic opening and closing must be listed in the first two columns ("From Time 1–Through Time 1").
- If the clinic does closes for lunch, they will use all four columns:
 - The first two columns ("From Time 1–Through Time 1") indicate clinic hours before lunch.
 - The last two columns ("From Time 2-Through Time 2") indicate clinic hours after lunch until closing.
- Select "Save & Continue" once complete.

Delivery Times Examples

No Lunch Closure

TVFC /ASN Eligibility & Selection	TVFC/ASN Enrollment								
Vaccines Offered	Please note: T consecutive h 12pm)	<i>lease note:</i> You MUST HAVE at least one (1) weekday other than a Monday, which has four (4) or more onsecutive hours between 8am-5pm for delivery of your vaccine shipment. (For example: Thursday 8am2pm)							
	Monday	From Time 1		Through Time	1	From Time 2	Through Time 2		
Location & Shipping		08:00 AM	~	05:00 PM	~	~	~		
Address	Tuesday	From Time 1		Through Time	1	From Time 2	Through Time 2		
⊻		08:00 AM	~	05:00 PM	~	~	~		
Mandan	Wednesday	From Time 1		Through Time	1	From Time 2	Through Time 2		
<u>Vaccine</u> Coordinators		08:00 AM	~	05:00 PM	~	~	~		
<u> </u>	Thursday	From Time 1		Through Time	1	From Time 2	Through Time 2		
		08:00 AM	~	05:00 PM	~	~	~		
Delivery Times	Friday	From Time 1		Through Time	1	From Time 2	Through Time 2		
		08:00 AM	~	05:00 PM	\sim	~	~		
	Special In:	structions (i.	e. Del	to pharm, In	side s	chool, etc.)			
Storage Capacity									
Patient Profile						Save & Continue	Cancel		

Lunch Closure from 12 p.m. to 1 p.m.

TVFC /ASN Eligibility & Selection	TVFC/ASN Enrollment (Spproved Vaccine Delivery Times									
Vaccines Offered	Please note: consecutive 12pm)	Please note: You MUST HAVE at least one (1) weekday other than a Monday, which has four (4) or more consecutive hours between 8am-5pm for delivery of your vaccine shipment. (For example: Thursday 8am- 12pm)								
	Monday	From Time 1	Through Time 1	From Time 2	Through Time 2					
Location & Shipping		08:00 AM 🗸	12:00 PM 🗸	01:00 PM 🗸	05:00 PM 🗸					
Address	Tuesday	From Time 1	Through Time 1	From Time 2	Through Time 2					
⊻		08:00 AM 🗸	12:00 PM 🗸	01:00 PM 🗸	05:00 PM 🗸					
	Wednesday	From Time 1	Through Time 1	From Time 2	Through Time 2					
<u>Vaccine</u> Coordinators		08:00 AM 🗸	12:00 PM 🗸	01:00 PM 🗸	05:00 PM 🗸					
	Thursday	From Time 1	Through Time 1	From Time 2	Through Time 2					
		08:00 AM 🗸	12:00 PM 🗸	01:00 PM 🗸	05:00 PM 🗸					
Delivery Times	Friday	From Time 1	Through Time 1	From Time 2	Through Time 2					
		08:00 AM	12:00 PM 🗸	01:00 PM 🗸	05:00 PM 🗸					
	Special In	structions (i.e. Del	to pharm, Inside s	chool, etc.)						
Storage Capacity										
Patient Profile				Save & Continue	Cancel					

Storage Capacity: Data Loggers

- Providers must verify data logger information is correctly documented:
 - Data logger expiration date
 - Data logger serial number
 - Data logger calibration certificate
- Select "Edit" or "Add Another Data Logger."
 - Complete all required information and select "Save."
- Select "Continue" once complete.



Storage Capacity: Data Loggers (Continued)

- To upload a data logger certificates of calibration:
 - Select "Choose File"
 - Then select "Upload"
- A green checkmark indicate a calibration certificate has been uploaded.
- Select "Continue" once complete to move on.





Storage Capacity: Storage Units

- Providers must verify storage unit information is correctly documented:
 - Storage unit location
 - Brand and model
 - Storage capacity (cubic feet): available area to safely store TVFC/ASN vaccines
 - Use: indicates Primary, Backup/Overflow, or Day Use
 - "Refrigerator/Freezer Type": indicates Stand-alone, Combination, or Under-Counter
 - "Refrigerator/Freezer Grade": indicates Pharmaceutical, Commercial, or Household grade
 - Data Logger: a "Backup" if not tied to a storage unit
- After updating information, select "Save."
- Select "Add Another Refrigerator/Freezer" to add a new storage unit.
- Select "Continue" once complete.

Storage Capacity: Storage Units Examples

	Refrigerator Information	Freezer Information	
TVFC /ASN Eligibility & Selection	TVFC/ASN Enrollment	TVFC /ASN Eligibility TVFC/ASN Enrollment ▲ Selection Storage Capacity	œ
Vaccines Offered	Indicate information for your PRIMARY VFC REFRIGERATOR storage unit and VFC DATA_LOGGER below: (* unit interview) *Storage Unit Location Lab *Brand & Model GE Example	Vaccines Offered FREEZERS Yaccines Offered Provide information about freezers used to store vaccine in this facility. *Storage Unit Location Lab *Brand & Model GE Exa	mple
Location & Shipping Address ✓	*Storage Capacity (in cubic feet) 15 *Use Primary *Refrigerator Type Stand-alone/freezerless if Other Specify *Refrigerator Grade Household ✓	Location & Shipping *Storage Capacity (in cubic feet) 6 *Use Primar Address *Freezer Type Stand alone Upright Freezer V if Other Specify *Freezer Grade Commercial V	<u> </u>
Vaccine Coordinators	Select Data Logger *Select Data Logger for this appliance: *Data Logger Type: Digital Data Logger – Wifi *Other: *Data Logger Brand & Model: VFC 400	Vaccine Select Data Logger Coordinators *Select Data Logger for this appliance: *Select Data Logger Type: Digital Data Logger – Wifi *Data Logger Type: Digital Data Logger – Wifi	~
Delivery Times	Save Save & Exit	Delivery Times *Data togger brand & Model: VFC 4000 *Calibration Expiration Date Save Save	Save & Exit
Storage Capacity	ADDITIONAL REFRIGERATORS + Add Another Refrigerator # Storage Unit Brand & Storage Capacity (in cubic Use DL Serial Edit Hodel feet) Edit	Storage Capacity ADDITIONAL FREEZERS + Add Another Add Add Another Add Add Another Add Add Another Add Another Add Add Add Add Add Add Add Add Add Ad	er Freezer DL Serial
Patient Profile	No Records Found.	Patient Profile Location Model feet) Osc V No Records Found.	# Continue
	Pharmaceutical/Medical/Laboratory: Also called "purpose-built" these units are designed by the	Prescribing	

Patient Population



Texas Department of State Health Services

Federal VFC

What categories to document

What you see

Federal VFC Document the number of children who received Federal VFC vaccine between 10/01/2023 to 09/30/2024 by age categories.		Vaccines Offered	Federal VFC Document the number of children who received Federal VFC vaccine between 10/01/2022 to 09/30/2023 by age categories.					
Federal VFC Vaccine	Number of children who received Federal VFC Vaccine by	· ·	Federal VFC Vaccine Eligibility	Number	of children who re	cieved Federal VFC	C Vaccine by Age Ca	ategory
Eligibility Categories	Age Category		Categories	Under the	1 year of age to	3 years of age to	7 years of age to	-
	age of 1 to under the to under the to under the	Location & Shipping	1	age of 1	under the age of 3	under the age of 7	under the age of 19	lotal
-	age of 3 age of 7 age of 19	Address	Enrolled in Medicaid or	0	0	0	0	0
Enrolled in Medicaid or	All provider types can report a value here	-	Medicald-eligible					
Medicaid-eligible			Uninsured	0	0	0	0	0
Uninsured	All provider types can report a value here	Vaccine						
American Indian/Alaska	All provider types can report a value here	Coordinators	American Indian/Alaska Native	0	0	0	0	0
Native		Y ≤ 1	Underinsured (FQHC/RHC)					0
Underinsured	Only FQHCs and RHCs report here. No other facility type			Ľ	Ľ	Ľ	Ľ	Ľ
(FQHC/RHC)	belongs here		Underinsured	0				0
Underinsured	Only DSHS PHRs and LHDs report here. No other facility	Delivery Times	(deputized-PHR/LHD ONLY)	Ľ	Ľ	Ľ	Ľ	-
(deputized-PHR/LHD ONLY)	type belongs here	⊻	Total Federal VFC:	0	0	0	0	0

Texas VFC

What categories to document

Texas VFC									
Document the number of children who received Texas VFC vaccine between 10/01/2023 to									
09/30/2024 by age categories.									
Texas TVFC Vaccine	Texas TVFC Vaccine Number of children who received Texas TVFC Vaccine by								
Eligibility Categories	Age Cate	egory							
	Under the	1 year of age	3 years of age	7 years of age	Total				
	age of 1	to under the	to under the	to under the					
		age of 3	age of 7	age of 19					
UNDERinsured (Public	All public	c and private	facility types	report here EX	CEPT				
and Private clinics or	DSHS PH	Rs, LHDs, FQ	HCs, and RHC	S.					
non-deputized PHR/LHD)									
Children's Health	Children's Health All provider types can report a value here								
Insurance Program									
(CHIP)									

What you see

Storage Capacity	Texas TVFC Document the number of children who received Texas VFC vaccine between 10/01/2022 to 09/30/2023 by age categories.										
	Texas TVFC Vaccine Eligibility	Number	of children who re	cieved Texas TVFC	Vaccine by Age Ca	tegory					
Patient Profile	Categories	Under the age of 1	1 year of age to under the age of 3	3 years of age to under the age of 7	7 years of age to under the age of 19	Total					
Prescribing	UNDERinsured ^{••} (private clinics or non-deputized PHR/LHD)	0	0	0	0	0					
Providers	Children's Health Insurance Program (CHIP) ^{^^}	0	0	0	0	0					
	Total Texas Non-VFC:	0	0	0	0	0					

Getting Started

Doses Administered



Texas Department of State Health Services

VAOS Provider Portal

 Log into your VAOS Provider Portal and navigate to the "Reports" section. Click "View All" to view a list of all available reports.



Viewing All Reports

- After clicking "View All," you will find 12 reports to choose from.
- The rest of the job aids details the purpose of each report, and how to view and export them.



Aggregate Doses Administered

The Aggregate Doses
 Administered report allows
 providers to view doses
 administered summed up by
 vaccine, lot number, expiration
 date, and intent for the date
 range entered.



Aggregate Doses Administered (Continued)

After clicking the "Aggregate Doses Administered" report tile, enter a start date of 10/01/2023 and end date of 09/30/2024 and click "Fetch." A preview of the report will populate on the screen.

Click "Download" to view and save an Excel copy of the report.

(AS and house	Texas Department of State Health Services	Home	Facilities	Re	eporting and Ord	lering \	/accine Choice	More 🗸	a 🤶	andy.
			Please Select D	ate Range	e to fetch Doses /	Administered Recor	rds			A
	Start Date	12/01/2023	c		End Dat	te 01/16,	/2024			
	Fetch	Download								
	PIN	Provider	NDC	Intent	Lot Number	Expiration Date	Vaccine Group	Vaccine Description		-
	123456	ZZ TEST Data Purge	58160-0890-52	PED	F7332	10/15/2024	FLU (Pediatric)	Fluarix Quad Pre-Filled Syringe 2022-2023		
	123456	ZZ TEST Data Purge	58160-0890-52	PED	ty599899	10/07/2033	FLU (Pediatric)	Fluarix Quad Pre-Filled Syringe 2022-2023		-
	4	r				r	1		•	

Finding Doses Administered

- After downloading the report, providers can calculate:
 - "Total Doses 0-18" using column I. This column indicates the total amount of TVFC Doses Administered for the past 12 months.
 - "Total Doses 19+" using column J. This column indicates the total amount of ASN Doses Administered for the past 12 months.

F	G	н	L. L.	J	К
Expiration Date	Vaccine Group	Vaccine Description	Total Doses 0-18	Total Doses 19+ P	rice Per Dose
12/31/2069 0:00	COVID (Adult)	Comirnaty COVID-19;	0	13	85
3/31/2025 0:00	COVID (Adult)	Spikevax COVID-19;(1	0	5	81
1/1/2025 0:00	DTaP	DAPTACEL (DTAP); SD	16	0	21
10/15/2024 0:00	DTaP-Hep B-IPV	PEDIARIX (DTAP-Hepl	1	0	66
11/30/2025 0:00	COVID (Pediatric	COVID-19(Pfizer);(6m	5	1	48
1/1/2025 0:00	DTaP	DAPTACEL (DTAP); SD	3	0	21
12/31/2069 0:00	COVID (Pediatric	Comirnaty COVID-19;	5	0	97
10/15/2024 0:00	DTaP	DAPTACEL (DTAP); SD	30	2	21
7/24/2025 0:00	Varicella (Pediat	VARIVAX (VARICELLA	1	0	144
10/15/2024 0:00	Varicella (Pediat	VARIVAX (VARICELLA	1	0	144
10/15/2024 0:00	Varicella (Pediat	VARIVAX (VARICELLA	2	0	144
10/15/2024 0:00	Varicella (Pediat	VARIVAX (VARICELLA	1	0	144
10/15/2024 0:00	Varicella (Pediat	VARIVAX (VARICELLA	1	0	144
10/15/2024 0:00	Varicella (Pediat	VARIVAX (VARICELLA	1	0	144
9/13/2023 0:00	Varicella (Pediat	VARIVAX (VARICELLA	1	0	144
1/5/2024 0:00	Varicella (Pediat	VARIVAX (VARICELLA	1	0	144
7/16/2025 0:00	Varicella (Pediat	VARIVAX (VARICELLA	1	0	144
3/31/2025 0:00	DTaP	DAPTACEL (DTAP); SD	1	0	21
5/31/2024 0:00	DTaP	DAPTACEL (DTAP); SD	1	0	21
11/6/2023 0:00	DT	DT (DT); Single Dose \	1	0	48
10/15/2024 0:00	DT	DT (DT); Single Dose \	4	0	48
10/15/2065 0:00	COVID (Pediatric	COVID-19(Pfizer);(6m	1	0	48
11/27/2024 0:00	DTaP	INFANRIX (DTAP); Pre	8	0	21
12/31/2069 0:00	HIB (Pediatric)	ACTHIB (HIB); Single [0	0	11
1/13/2023 0:00	Hep B (Pediatric)	RECOMBIVAX HB (HE	1	0	13
10/15/2024 0:00	Hep B (Adult)	ENGERIX-B (ADULT) (2	0	36
5/23/2024 0:00	DTaP-IPV-HIB-He	VAXELIS (DTAP-IPV-H	1	0	97
10/15/2024 0:00	DTaP-IPV-HIB	PENTACEL (DTAP-IPV	10	0	70
10/15/2024 0:00	DTaP	INFANRIX (DTAP); Pre	11	0	21
1/26/2024 0:00	Hep A (Adult)	HAVRIX (HEP A), PF sy	0	2	39
8/29/2024 0:00	Hep B (Pediatric)	ENGERIX-B (HEP B); P	1	0	17
6/1/2024 0:00	Hep B (Pediatric)	Recombivax HB (Hep	9	0	14
6/1/2024 0:00	Hep B (Pediatric)	Recombivax HB (Hep	7	0	14

Patient Profile Child Population

- Providers re-enrolling in the TVFC program must update the number of VFC-eligible and non-VFC eligible children served by the facility during the most recent 12 months.
 - Providers must report in each category that applies to their facility type.
 - Population totals with automatically calculate.
- Providers must also select how they determined their patient data.
- Once the child population section is complete, select "Save & Continue" to move on.

Patient Profile Child Population (Continued)

TVFC /ASN Eligibility & Selection	TVFC/ASN Enrollment										
Vaccines Offered	Federal VFC Document the number of children who received Federal VFC vaccine between 10/1/2021 to 9/30/2022 by age categories.										
⊥	Federal VFC Vaccine Eligibility	Number o	of children who re	cieved Federal VFC	Vaccine by Age C	ategory					
Location & Shipping	Categories	Under the age of 1	1 year of age to under the age of 3	3 years of age to under the age of 7	7 years of age to under the age of 19	Total					
Address ✓	Enrolled in Medicaid or Medicaid-eligible	3	2	0	1	6					
Vaccine	Uninsured	0	0	5	1	6					
Coordinators	American Indian/Alaska Native	0	0	0	0	0					
	Underinsured (FQHC/RHC)	0	0	10	15	25					
Delivery Times	Underinsured (deputized-PHR/LHD ONLY)	0	0	0	0	0					
∠ ∠	Total Federal VFC:	3	2	15	17	37					
Storage Capacity	Texas TVFC Document the number of children who received Texas VFC vaccine between 10/1/2021 to 9/30/2022 by age categories.										
	Texas TVFC Vaccine Eligibility	Number	of children who re	cieved Texas TVFC	Vaccine by Age Ca	itegory					
Patient Profile	Categories	Under the age of 1	1 year of age to under the age of 3	3 years of age to under the age of 7	7 years of age to under the age of 19	Total					
	UNDERinsured ^{**} (private clinics or non-deputized PHR/I HD)	0	0	0	0	0					
Prescribing Providers	Children's Health Insurance Program (CHIP) ^{^^}	0	4	11	16	31					
	Total Texas Non-VFC:	0	4	11	16	31					

Non-VFC Document the number of children who have private insurance in your clinic between 10/1/2021 to 9/30/2022 by age categories. *Exclude children who have Medicaid, CHIP, or are Underinsured in the Insured category as they should be reported above.									
Non-VFC Vaccine Eligibility	Non-VFC Vaccine Eligibility Number of children who recieved Non-VFC Vaccine by Age Category								
Categories	Under the age of 1	1 year of age to under the age of 3	3 years of age to under the age of 7	7 years of age to under the age of 19	Total				
Insured	0	1	14	10	25				
Total Non-VFC:	0	1	14	10	25				
To	Total Patients <= 18 Years of Age Total Patients >= 18 = Sum of VFC + TVFC + INSURED								
Total Patients <= 18 Years of Age	Under the age of 1	1 year of age to under the age of 3	3 years of age to under the age of 7	7 years of age to under the age of 19	Total				
	3	7	40	43	93				
				Calculate '	Totals				
TYPE OF DATA USED TO	DETERMIN	E PROVIDER P	OPULATION (choose all tha	t apply				
✓ SIIS/Registry Data		🗌 Medicaid C	Claims	Benchmarking	I				
Doses Administered Log	şs	Encounter	Data	Billing System					

Other (must describe):

Save & Continue Cancel

Patient Profile

Adult Population

- Providers must select how they determined their adult patient data under the adult population section.
- Providers re-enrolling in the ASN program must update the number of insured and uninsured adults served by the facility during the most recent 12 months.
- Once the adult population section is complete, select "Save & Continue" to move on.

TVFC /ASN Eligibility & Selection	TVFC/ASN Enrollment	
Vaccines Offered	Texas ASN Document the number of adults who were vaccinated at your facility in the last year or the number expected to be vaccintate this year.	Image: SIIS/Registry Data Medicaid Claims Benchmarking
	Number of INSURED adults that were vaccinated with privately-purchased vaccine at your facility in the past year or the number expected to be vaccinated this year.	Doses Administered Logs Encounter Data Billing System
Location & Shipping Address	Number of UNinsured adults that are expected to be vaccinated in your clinic this year with ASN vaccine. 77 Save & Continue Cancel	Other (must describe):
Vaccine		

Prescribing Providers

- Providers must identify licensed health care providers with prescribing authority.
 - Enter the number of prescribing providers at the facility.
- Once the prescribing providers section is complete, select "Save & Continue" to move on.
- Then review the "Current Provider List."
 - Select "Continue" if no changes are necessary.
 - Select "Edit" or "Add Provider" to make changes.

Prescribing Providers (Continued)

TVFC /ASN Eligibility & Selection	TVFC/ASN En Prescribing Providers	rollment	œ					
	Enter Provider Inform	nation (* required)						
Vaccines Offered	All licensed health care providers (MD, DO, PharmD and APRN) at your facility who have prescribing authority must be identified.							
	* Required Provider Ide	entifying Information:						
Location & Shipping	1. First Name	4. Title	7. Medicaid Number					
Address	2. Last Name	5. Specialty						
∠ _	3. Middle Initial (MI)	6. Medical License #						
Vaccine	*How many providers	are there in this location? 1						
Coordinators ✓		[Save & Continue Cancel					

TVFC /ASN Eligibility & Selection	T Pr	TVFC/ASN Enrollment									
Vaccines Offered	U ac m pr	ise this page to list all health care providers at your facility with prescription writing privileges who will dminister VFC Program-provided vaccines. Note: It is not necessary to include the names of all staff who nay administer VFC vaccine, but rather only those who possess a medical license or are authorized to write rescriptions.									
Location & Shipping Address	Pl ac Cl	LEASE NO dministra urrent l	TE: Only p tion of vac Provider	rescribers a cine should r List	nd t be l	hose who are prescrib listed.	ers or will	have over Add Pro	sight of the vider	handling or Cancel	
	#	Review	Last Name	First Name	МІ	Title	Specialty	License #	Medicaid #	NPI #	Edit
Vaccine Coordinators	1		NotA	Doctor22		MD (Doctor of Medicine)		M2347		1234567893	Edit
Delivery Times										Continue	2

Prescribing Providers Add Provider

- After selecting "Add Provider," enter the 10-digit National Provider Identifier (NPI).
 - If the provider's data is not found, you will need to confirm the provider's information and select "Confirm and Add Provider."

TVFC/ASN Enrollment

											Prescribing	Providers				Ŭ	
TVFC /ASN Eligibility & Selection	TVFC,	/ASN	I Enro	llment				C	Ð		Add New P Enter the Indiv •Provider's I	rovider idual NPI for the provider you are a NPISear	adding and click ti ch NPI Registry	ne Search NPI Registry button.			
Vaccines Offered	Use this pa administer may admir prescriptic PLEASE NC administra Current	age to list a r VFC Prog nister VFC ons. DTE: Only p ttion of vac Provide	all health can ram-provide vaccine, but prescribers a ccine should r List	e providers at your fac d vaccines. Note: It is r rather only those who nd those who are pres be listed.	ility with pre lot necessary possess a m cribers or wi	scription wi r to include edical licen: Il have over: Add Pro	riting privile the names of se or are au sight of the vider	ges who will of all staff wh thorized to v handling or Cancel	ho write	→	Confirm Pro Last Name Title License No	Doe MD (Doctor of Medicine) V M7856	*First Name Specialty Employer Identification	Jack Family Practice	Add № ~	ling 2 c	f1
Vaccine Coordinators	# Review	Last Name NotA	First Name Doctor22	MI Title MD (Doctor of Medicine)	Specialt	y License # M2347	Medicaid #	NPI # 123456789 Continu	Edit 3 Edit		Medicaid ID	Click the Confirm and Add Provid not your provider check the NPI	Provider's NP Provider's NP der button below and Query the N	1 1223334444 to add your provider. If the provider. Pl Registry again.	ovider disp	played is	

Provider Agreement

- Providers must ensure that the signing clinician is authorized to administer vaccines under state law. and will be held accountable for the compliance of the organization and all vaccinators at the facility.
- Licensed practitioners authorized to be the signing clinician include the following:
 - MD Medical Doctor
 - DO Doctor of Osteopathy
 - NP/APN Nurse Practitioner/Advanced Practice Nurse
 - PA Physician's Assistant
 - RPh Registered Pharmacist
 - CNM Certified Nurse Midwife

Provider Agreement (Continued)

- Select the signing clinician from the listed names or select "Add New Provider."
- Select "Continue."
- Enter the signing clinician's email address.
- Select "Verify Email."

You have identified the following provider as the Signing Clinician:

Jack Doe

*Please provide the email address for the Signing Clinician (listed above).

*Email Address: Jack.Doe@DemoMD.org

*Confirm Email Address: Jack.Doe@DemoMD.org

Verify Emai

TVFC/ASN Enrollment

Agreement Signatures

TVFC and ASN Program Enrollments

SIGNING CLINICIAN INFORMATION

Instructions: The clinician signing this agreement must be a practitioner (MD, DO, APN, PA, RPh or CNM (Certified Nurse Midwife)) authorized to administer vaccines under state law who will be held accountable for the compliance of the organization and all vaccinators at your facility with the responsible conditions outlined in this enrollment agreement. The individual listed here must sign this agreement.

DSHS communicates all program updates and other important information via email. Therefore, it is important to supply valid email addresses that are monitored frequently. Email addresses of the signing clinician, the primary and the back-up vaccine coordinator are required in this enrollment form. If you have changes in your staff or their contact information, it is important that you email your Responsible Entity (RE) to reflect the correct information to ensure you continue to receive important program information.

Select the Signing Clinician

The list below includes all prescribing provider associated with this organization. Select the provider who will be responsible for signing the TVFC/ASN Agreement as the Signing Clinician.

Select	#	Provider Name	Title	License	NPI
0	1	Doctor22 NotA	MD (Doctor of Medicine)	M2347	1234567893
۲	2	Jack Doe	MD (Doctor of Medicine)	M7856	1346429677

Add New Provider

Continue

Pending Signature

- Once the signing clinician receives the signature link email, the re-enrollment will enter the "Pending Signature" status.
 - Providers cannot edit the re-enrollment while in "Pending Signature" status.
- The signing clinician will receive an email to sign and submit the "TVFC/ASN Provider Agreement."
 - Providers should contact their RE if their signing clinicians do not receive an email notification.



Pending Signature Signing Clinician

Texas Vaccines for Children and Adult Safety Net Program Electronic Signature Portal	Provider VFC Agreement was submitted successfully!				
Instructions for electronic signature.	CLOSE				
 Enter your signature code in the Signature Code field. Review the enrollment form. Apply your electronic Signature. 					
*Enter the Signature Code from your Request to Signature email.: A2C457F4B2 Validate Code	Electronic Signature Agreement				
	By selecting the "I Accept" button you are signing this Agreement electronically. You agree your electronic signature				
Welcome Jack Doe	is the legal equivalent of your mutual signature on this				
You have been identified as the authorized individual from to sign Texas Vaccines for Children and Adult Safety Net Program agreement for the below site.	Agreement.				
06152023 Demo Test (Organization Code: DEMO0001) 36528 DEMO TEST BLVD, 23 Austin, TX, 73301 TERAVIS					
Continue Cancel	Businessian this form Leartify on bobolf of mucolf and all immunization providers in this facility. Upwareed and agree to the Tayos Versions for Children and Adult				
	by signing this form, i certify on benair or myself and all immunization providers in this facility, i have read and agree to the lexas vaccines for children and Adult Safety Net enrollment requirements listed above and understand I am accountable (and each listed provider is individually accountable) for compliance with these requirements.				
	Facility Name: 06152023 Demo Test TVFC/ASN PIN #: 000000				
Texas Vaccines for Children and Adult Safety Net Program Electronic Signature Portal	Signature Date: 09/19/2023				
Welcome Jack Doe	Signed electronically by: Jack Doe				
Sign & Submit VFC Agreement	Texas Department of State Health Services Vaccine Operations Group Immunization Unit 1100 W. 49 th Street, Austin, TX 78759				
	CLOSE PRINT SUBMIT				

Pending Review or Approval

- Once the signing clinician signs and submits the "TVFC/ASN Program Provider Agreement," the re-enrollment will enter the "Pending Review/Pending Approval" status for DSHS to review.
 - Providers cannot edit the re-enrollment while in the "Pending Review/Pending Approval" status.
- Providers can view their "TVFC/ASN Program Provider Agreement" by selecting "View Agreement."



Texas Vaccines for Children and Adult Safety Net Program

Enrollment Status Completed On: 10 20 2024 By: YDemo test1234 Agreement Submitted On: 10 20 2024 Pending Approval View Agreement

Unlocked for Corrections

- If DSHS determines that the re-enrollment needs additional information or corrections, the re-enrollment will be "Unlocked for Corrections."
- The primary or backup vaccine coordinators and signing clinician will receive a notification via email.
 - The email notification will explain the needed information or corrections.
 - After completing updates, the signing clinician must re-sign and resubmit the re-enrollment.

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Texas Vaccines for Children and Adult Safety Net Program

Enrollment Status Agreement Submitted On: 10 20 2024 By: YDemo test1234

Unlocked for Corrections

Click to Update VFC Enrollment

Approved

- The re-enrollment will be approved if both of the following apply:
 - DSHS determines that no additional information or corrections are necessary.
 - The provider has submitted their "2025 TVFC/ASN Provider Satisfaction Survey."
- The primary or backup vaccine coordinators and signing clinician will receive a notification of approval via email.
- Providers can view their "TVFC/ASN Program Provider Agreement" by selecting "View Agreement."



Texas Vaccines for Children and Adult Safety Net Program



Changes To Enrollment

ImmTrac2 Renewal

- Facility Name Change
- Facility Address Change
- Designating a new RMP, POC, PRC
- Adding/Removing ImmTrac2 Users
- Updating/Adding/Removing Prescribing Providers

DSHS Changes To Enrollment Form

- Facility Shipping Address
- Facility Shipping Hours
- Signing Clinician
- Primary and/or Back-up Vaccine Coordinator
- TVFC Patient Population Data Change
- ASN Patient Population Data Change

Contact Information

VacCallCenter: Vaccallcenter@dshs.texas.gov

ASN: <u>ASNinfo@dshs.texas.gov</u>

VAOS: <u>TXVaccineOrders@dshs.texas.gov</u>

ImmTrac2: ImmTrac2@dshs.texas.gov

Contact Information (Programs)

Email Topic	Inbox
RE access requests: Syntropi, RE VAOS, SAMS, PEAR, RedCap	TVFC Consultant
Supply order requests (ex:data loggers, storage bins, quarantine bags, etc.)	
TVFC Changes to Enrollment Forms (not including coordinator changes)	
TVFC Enrollments	
TVFC Suspension request	
TVFC Unsuspension request (not related to IQIP/PEAR)	
TVFC Withdrawals	
Other programmatic requests not listed below	
Coordinator Changes to Enrollment Forms	VacCallCenter@dshs.texas.gov
Data Logger Certificates of Calibration	
Provider VAOS access (missing the link to VAOS, SSO Errors, unable to see their	
facility in VAOS)	
ASN Acknowledgement of Receipt (AR's)	ASNInfo@dshs.texas.gov
ASN Changes to Enrollment Forms (not including coordinator changes)	
ASN Enrollments	
ASN Suspension request	
ASN Unsuspension request	
ASN Withdrawals	
IQIP questions	IQIP@dshs.texas.gov
PEAR TVFC suspensions	
PEAR TVFC unsuspensions	
TVFC Acknowledgement of Receipt (AR's)	
PEAR questions	
Clinical Nurse Inquiries	ImmunizationNurses@dshs.texas.gov

Contact Information (Vaccine Orders)

Email Topic	Inbox
TVFC/ASN vaccine ordering questions/issues	
TVFC/ASN vaccine shipment questions	
TVFC/ASN VAOS monthly reporting questions (doses administered, vaccine inventory, vaccine loss, etc.)	
Flu Pre-book/Allocation questions	
Questions about MSLs/MSL adjustments	TXVaccineOrders@dshs.texas.gov
Requesting a return label	
Placing a TVFC/ASN vaccine order in VAOS	
Locating an account in VAOS	
TVFC/ASN Provider troubleshooting in VAOS	
TVFC vaccine shipping errors	

Contact Information (Immtrac)

Email Topic	Inbox
Client or Provider merges	
EIAM issues	
IIS agreement issues	ImmTrac2@debs toxas dov
ImmTrac2 Ad Hoc reports	IIIIIIIacz@usiis.texas.gov
ImmTrac2 user access	
Managing Prescribing Authority Roles	
Data exchange/EHR issues (client level reporting via unidirectional or bidirectional)	ImmTracMU@dshs.texas.gov
Parent/Child organization relationship	

Immunizations Call Tree

Main Immunizations phone line (800-252-9152):

- If you are calling on behalf of a health care provider, press 1.
 - Consolidate Provider Support Line (877-835-7750)
- To speak to someone regarding shot records or ImmTrac2 Registry consent, press 2.
 - ImmTrac2 Help Desk (800-348-9158)
- For all other general questions, press 3.
 - Public Information, Education, and Training (PIET) branch customer service

Thank you!

Questions?

VacCallCenter@dshs.texas.gov