

## ***Guidelines for Coordination of Medicaid Services between CHIP Health Plans and NorthSTAR BHO***

Contractor shall negotiate and execute Memorandums of Understanding (MOU) with CHIP Health Plans that operate in the NorthSTAR service area. Each MOU shall at minimum describe the services provided by each organization, client transition from services from CHIP to NorthSTAR, processes for coordination of services, and complaint resolution.

Contractor shall submit signed MOUs to DSHS by November 1, 2011 and within 30 days of execution of an amendment, renewal, or implementation.