

TNSPMP MEETING AGENDA AND NOTES



TNSPMP QUARTERLY TEAM MEETING

MAYAN RANCH BANDERA, TX

CONFERENCE ROOM

FRIDAY – NOVEMBER 20TH, 2009

TNSPMP FACILITATOR: ROBIN SCOTT, OPEN CIRCLE CONSULTING

MEETING NOTES

ATTENDEES:

<i>Sandra Billings</i>	✓
<i>George R. Buchanan</i>	✓
<i>Colleen Buechner</i>	✓
<i>Kari Casas</i>	✓
<i>Donna Claeys</i>	✓
<i>Liza Creel</i>	✓
<i>Robert Crumb</i>	
<i>Margaret Drummond-Borg</i>	✓
<i>Alice Gong</i>	✓
<i>Jose L. Gonzalez</i>	
<i>Charleta Guillory</i>	✓
<i>Cheryl Hermerath</i>	
<i>Scott D. McLean</i>	✓
<i>Javier Ramirez</i>	✓
<i>Becky Roberson</i>	
<i>John Saito</i>	✓
<i>Stuart K. Shapira</i>	✓
<i>Eileen Sheridan-Shayeb</i>	
<i>Reid Sutton</i>	✓
<i>Lois Taylor</i>	✓
<i>Brad Therrell</i>	
<i>Sister Mary Nicholas Vincelli</i>	✓

<i>Morgan Walthall-Sanders</i>	✓
<i>Don P. Wilson</i>	✓
<i>Erika Wright</i>	
<i>Jerald L. Zarin</i>	✓
<i>Brigitte Bright</i>	✓
<i>Cheryl Burcham</i>	✓
<i>Sherry Clay</i>	
<i>Mirsa Douglass</i>	✓
<i>Debra Freedenberg</i>	✓
<i>Paula Guerin</i>	✓
<i>Eldridge Hutcheson</i>	✓
<i>Daisy Johnson</i>	✓
<i>Marcie Kirtz</i>	✓
<i>David R. Martinez</i>	
<i>Jann Melton-Kissel</i>	
<i>Susan Neill</i>	
<i>Sharon Newcomb-Kase</i>	✓
<i>Susan Tanksley</i>	✓
<i>Donna Williams</i>	✓
<i>Susan Snyder</i>	✓
<i>Lisa Kalman</i>	

Report Card Focus Group Findings

Mirsa Douglass presented the results from the two sessions held on October 23rd for the Report Card Focus Group. General notes and individual discussion points are below.

The purpose of the focus group was to:

- Determine participant's awareness of the Newborn Screening Report Card.
- Determine the utility of the Newborn Screening Report Card and the information it contains.
- Compare a prototype design to the current Report Card, gather input and determine preference.
- Identify process improvements in the dissemination of the Report Card to ensure the correct contacts receive the report.

Overview:

- The participants included risk managers and nurses in two separate sessions.
- Few of the risk managers had seen the report card prior to the focus group, and only three of the nine nurse participants had seen the information.
- Most risk managers believed the information was a "quality issue" and report cards should be sent to quality and risk departments. On the other hand, the nurses believed receiving a hard copy or electronic copy would be helpful ("it would be a disservice if nurses don't know the issues").

The following are discussion points made by the stakeholders on the Report Card Focus Group presentation.

- One stakeholder stated "The various issues raised in the focus groups regarding the report card each have merit but some are mutually exclusive – one person wants the big picture, another wants the details. You can solve virtually all of these problems by changing the design and converting it to a web application..." The discussion then went into detail about ways to create a web tool to include drill downs, educational tools and resources.
- The stakeholders discussed the value of highlighting high performers on the report card in contrast to listing state rankings per submitter.

CONTINUED UPDATES ON PILOT PLANS

Mirsa Douglass completed the updates on the pilot plans to include endocrine, metabolic and sickle cell related performance measures. General notes and individual discussion points are below.

The following discussion point was made by the stakeholders on the Pilot Plan Updates.

- In reference to those performance measures related to the infant's diet, comments were made concerning how we would collect data on TPN or total parenteral nutrition.

BLAZING SADDLE AWARDS!!

Western themed tokens of appreciation were given to each of the stakeholders for their continued support of the TNSPMP. In addition to awards, the group recognized Sandra Billings and Paula Guerin's birthdays.



TNSPMP Quarterly Meeting Dates

February 18 & 19, 2010 Fort Worth, Texas
May 20 & 21, 2010 San Antonio, Texas
August 19 & 20, 2010 Austin, Texas

MEETING PLUS/DELTA (FEEDBACK)

Participants shared thoughts about what they liked and didn't like about the meeting.

CHANGES

Weather (raining on Friday)
Mirsa's loud shoes at 2am
Squeaky bathroom door
Mirsa leaving

POSITIVE FEEDBACK

Performing Buffalo
Sister Nick's boots & cactus hat
Great attendance & prizes
Meals
All-in-one place (onsite)
Scenery
Staff
Wildlife
Mariachis
Poker & free drinks
Acoustics
Group dynamics improved