

Texas Department of State Health Services

Immunization Branch

**Texas Vaccines for Children
(TVFC) Program Overview**

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HAPPY 20TH BIRTHDAY VFC!



Objectives

- Population served through the TVFC Program
- Current providers and recruitment initiative
- Provider site reviews and importance
- 2014 Provider Satisfaction Survey
- Policies implemented in 2014

10 Of The Greatest Public Health Achievements



Healthier moms and babies



Vaccinations

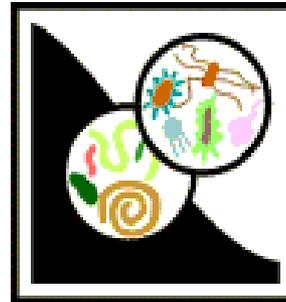


Tobacco as a health hazard



Safer workplace

&



Control of Infectious Disease



Decline in deaths from coronary heart disease



Safer and healthier foods



Motor-vehicle safety



Family Planning



Fluoridation of drinking water

Population Served



Texas PES- 2015 (Children 0-18 years)

TEXAS 2015 POPULATION ESTIMATES		
	TOTALS	%
Total Grantee Population	7,721,410	
1. The number of children enrolled in the Medicaid	2,851,373	36.93%
2. The number of American Indians/Alaska Natives	143,420	1.86%
3. The number of children without health insurance	1,256,462	16.27%
Underinsured and VFC Eligible		
4. Federally Qualified Health Centers.	49,549	0.64%
5. Delegated Authority	7,716	0.10%
Sub-total VFC Eligible	4,308,522	55.80%
6. The number of children underinsured in private sector	125,269	1.62%
7. The number of children with CHIP	574,866	7.45%
8. Privately Insured	2,712,753	35.13%
Sub-total NON-VFC Eligible	3,412,888	44.20%

Doses Administered

- From January 1 - August 31, 2014, a total of 5,356,560 doses of vaccines were administered to TVFC eligible clients.

TVFC Providers and Recruitment



Providers by Type - Public

PROVIDERS BY TYPE	
PUBLIC HEALTH DEPARTMENT	237
PUBLIC HOSPITAL	78
FQHC/RHC	329
COMMUNITY HEALTH CENTER	52
TRIBAL HEALTH SERVICES	1
STD/HIV	9
FAMILY PLANNING	19
JUVENILE DETENTION CENTER	4
CORRECTIONAL FACILITY	2
DRUG TREATMENT FACILITY	4
MIGRANT HEALTH FACILITY	1
REFUGEE HEALTH CLINIC	2
SCHOOL-BASED CLINIC	84
TEEN HEALTH CENTER	10
ADOLESCENT ONLY PROVIDER	2
OTHER	101

Providers by Type - Private

Providers by Type	
PRIVATE PRACTICE	2,270
PRIVATE HOSPITAL	54
SPECIAL VACCINE CLINICS	1
COMMUNITY HEALTH CENTER	18
PHARMACY	15
BIRTHING HOSPITAL	6
SCHOOL-BASED CLINIC	28
ADOLESCENT ONLY PROVIDER	3
OTHER	116

Active Providers by Region

HSR	Providers
HSR 1	166
HSR 2	111
HSR 3	692
HSR 4	183
HSR 5	121
HSR 6	400
HSR 7	354
HSR 8	190
HSR 9	106
HSR 10	138
HSR 11	464
COH	342
SAMHD	179
Total	3,446

Provider Recruitment

- Fall TVFC Recruitment Initiative
 - Mass mail out of recruitment packets from DSHS Immunization Branch
 - Follow-up contact with HSRs and LHDs
- Recruitment Packet
 - TVFC Invitation Letter
 - “Information for Health-Care Providers” one pagers
 - Provider Agreement
 - Patient Eligibility Screening Record
 - Immunization Schedule
 - ImmTrac information

Providers Targeted By Region

HSR	Potential VFC Providers	No. LHD
HSR 1	587	4
HSR 2/3	2,285	11
HSR 4/5N	641	8
HSR 6/5S w/o COH	1,455	6
HSR 7	924	7
HSR 8 w/o SAMHD	148	3
HSR 9/10	539	4
HSR 11	847	5
COH	1,187	1
SAMHD	564	1
TOTAL	9,177	50

Provider Recruitment

- Recruitment Tracking
 - Spreadsheets to track recruitment activities
 - Report on activities quarterly (submit spreadsheet with quarterly report)

B2 fx Have Not Contacted

	A	B	C	D	E	F	G	H	I	J	K	L
1	TVFC PIN	Status	Last Name	First Name	Suffix	Address 1	Address 2	City	State	ZIP	County	Comments
2		Have Not Contacted	IEFELMANN	RICHARD WALTER		100 EAST HUBBARD,SUITE 103		MINERAL WELLS	TX	76067	PALO PINTO	
3		Have Not Contacted	WRENCE	JIM TOM		1000 E WILLIAMS		BRECKENRIDGE	TX	76024	STEPHENS	
4		Contacted - Interested	LLEJO-NIETO	MARIA ALEJANDRA		1000 S HERITAGE PARKWAY		SHERMAN	TX	75092	GRAYSON	
5		Contacted - Not Interested at This Time Do Not Contact Again Recruited	SEL	PATRICK WARREN		101 HOLLY HILL	SUITE B	MINERAL WELLS	TX	76067	PALO PINTO	
6		Have Not Contacted	BAILEY	MARGARET MARY		1017 WEST HEBRON PKWY		CARROLLTON	TX	75101	ELLIS	
7		Have Not Contacted	GREER	THOMAS DAVID		102 SOUTH ARCHER		HENRIETTA	TX	76365	CLAY	

Target: Increase TVFC Provider network by 10% in 2015 (342 providers)

Site Reviews

Provider Site Review

- Providers are required to allow site visits from authorized representatives of the TVFC Program or the Federal Department of Health and Human Services

Conducted to...

- Evaluate immunization service delivery
- Review compliance with TVFC Program requirements in areas such as:
 - Ordering procedures
 - Vaccine storage and handling
 - VFC eligibility screening
 - Record keeping

Types of Visits

1. New Enrollment Visits
2. VFC Only Compliance Visit
3. VFC/AFIX Compliance Visit
4. TVFC Follow-up Activities
5. Unannounced Storage and Handling Visits

2014 Provider Satisfaction Survey

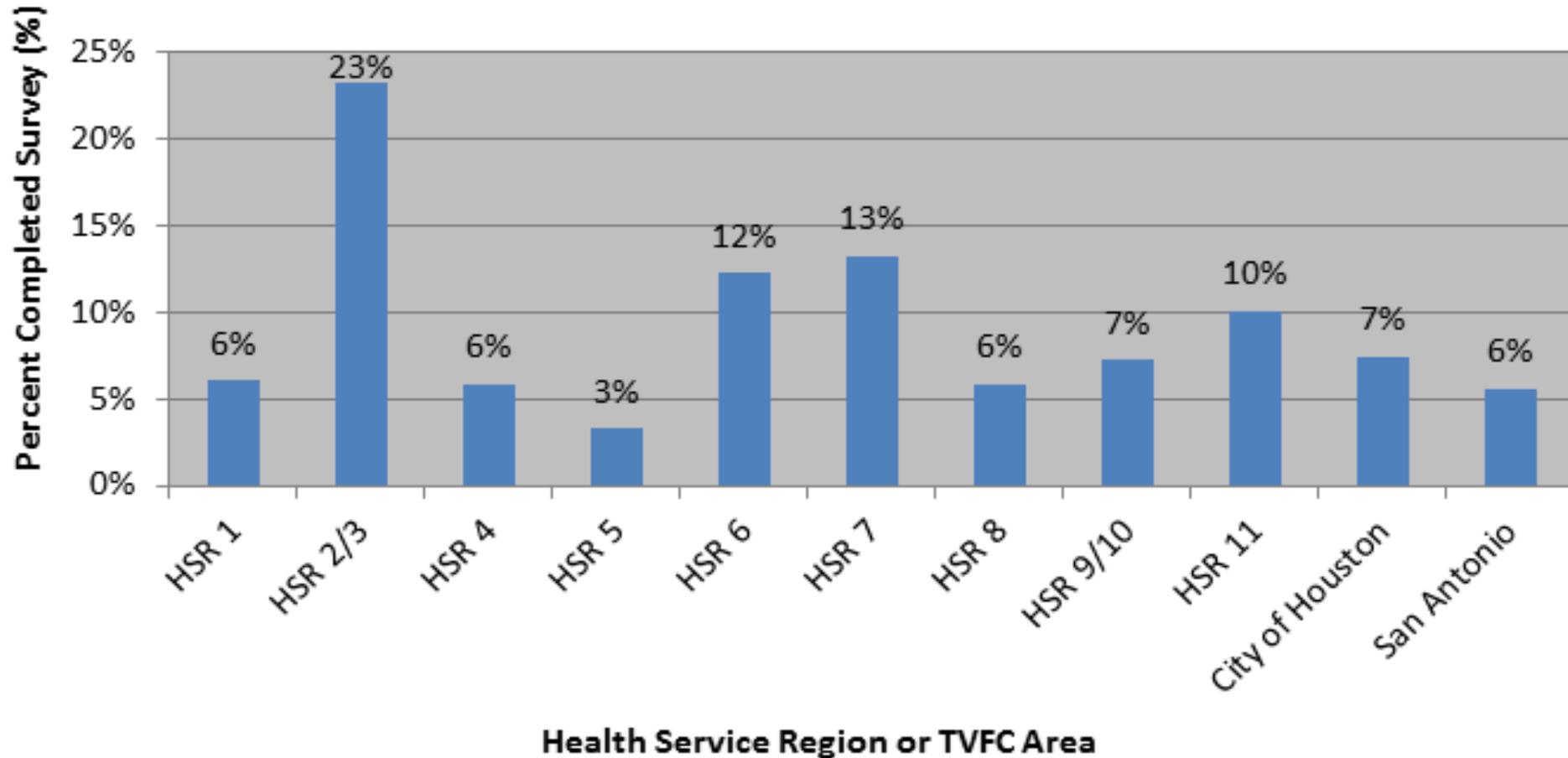


2014 Provider Satisfaction Survey

- Survey conducted between 8/7 – 8/22
- Approximately 30% of surveyed TVFC providers completed the survey

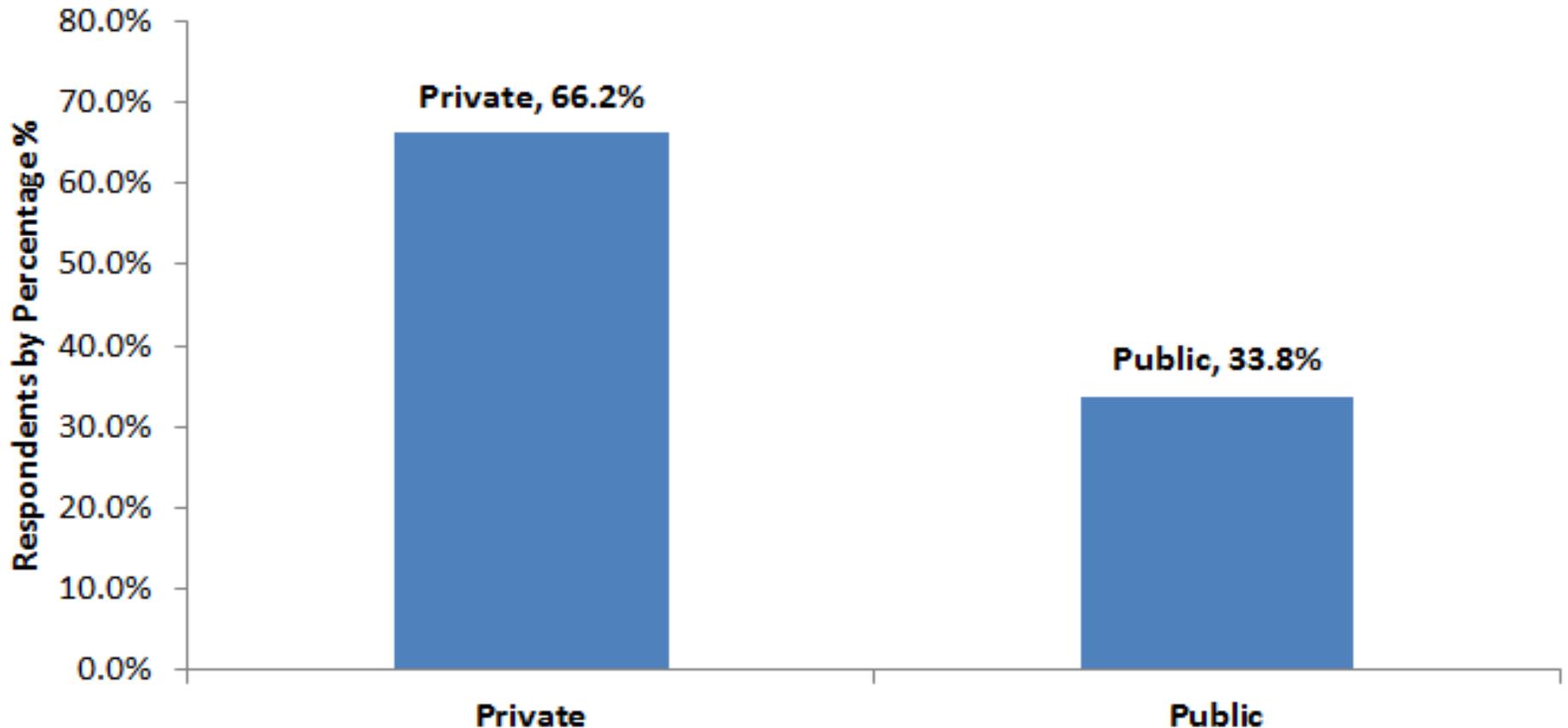
Respondents

Percent of Providers Who Completed TVFC Provider Satisfaction Survey by HSR, September 2014



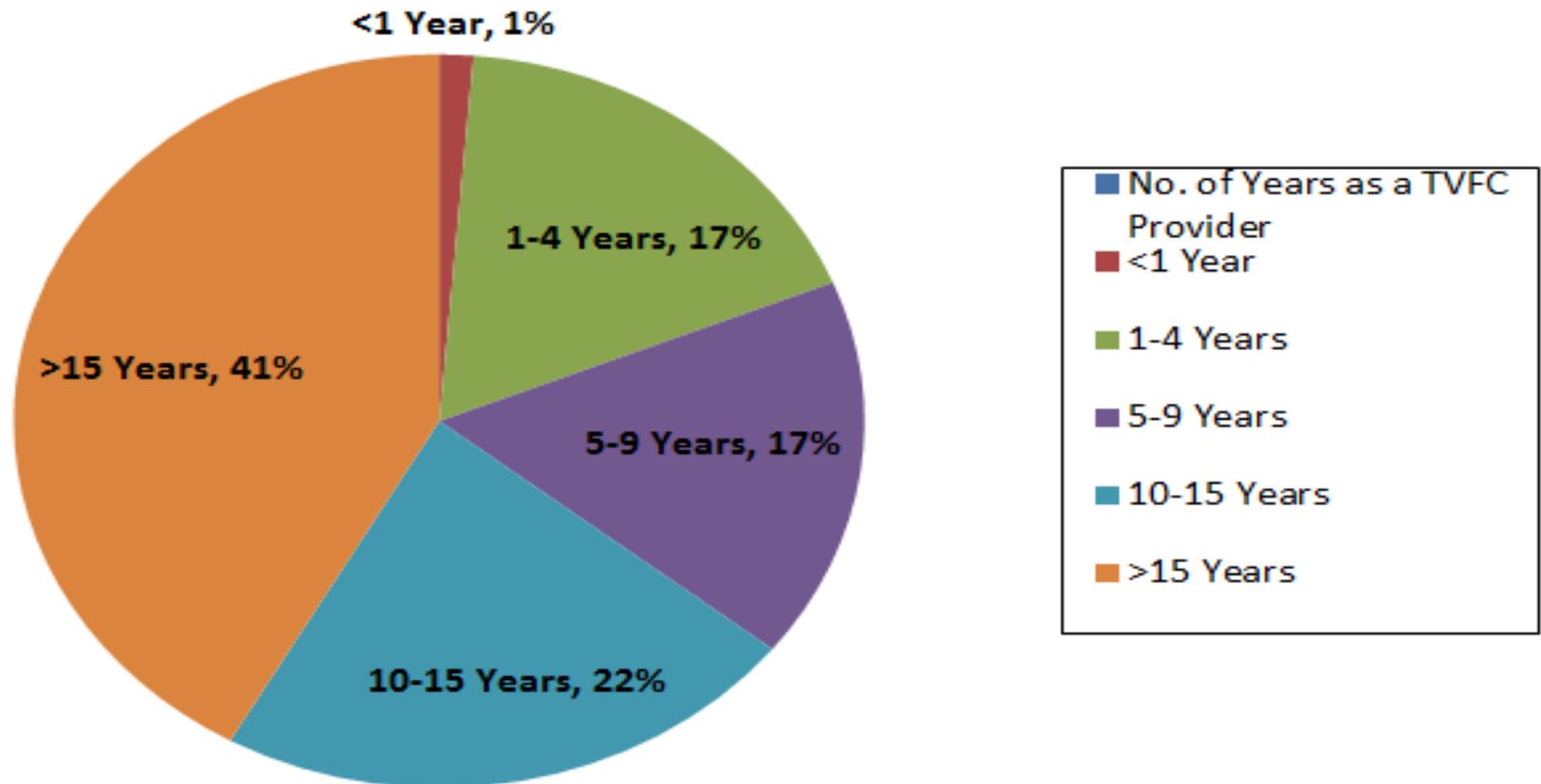
Respondents

2014 TVFC Satisfaction Survey Respondents by Facility Type, Public or Private



Respondents

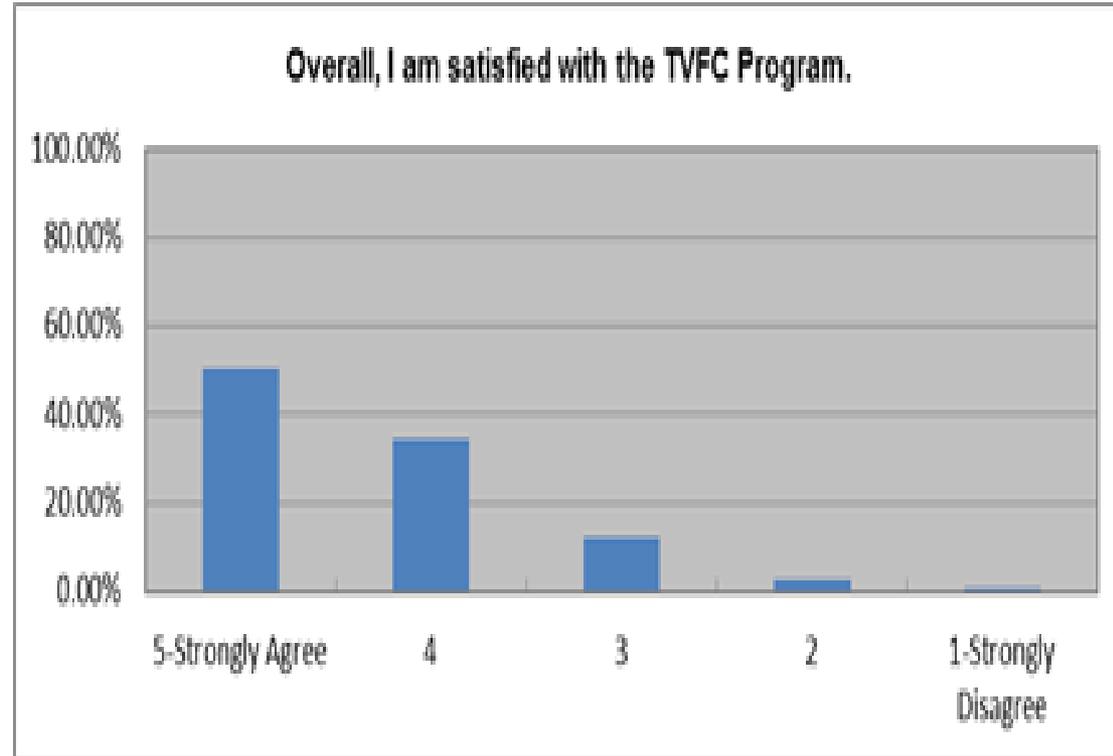
2014 TVFC Satisfaction Survey Respondents by TVFC Provider Length of Service in Years



Survey Results

1. Overall, I am satisfied with the TVFC Program.

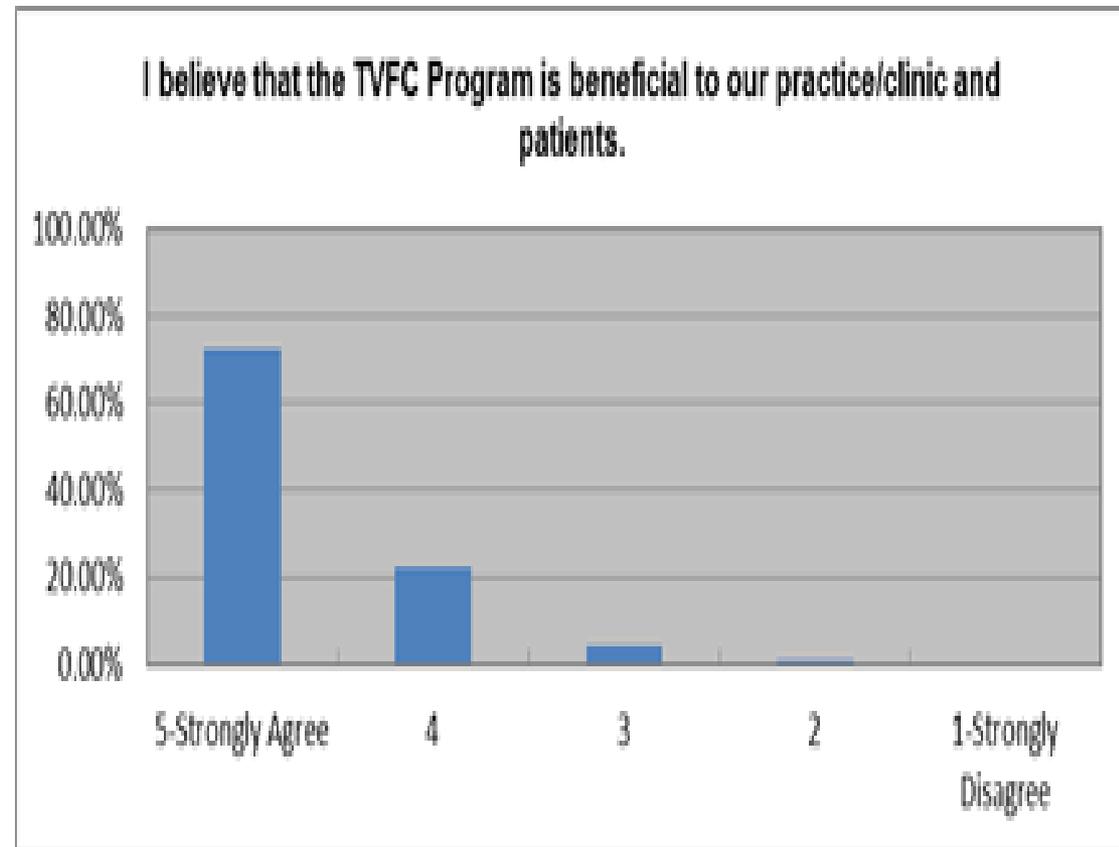
5-Strongly Agree	50.3%
4	34.3%
3	12.0%
2	2.6%
1-Strongly Disagree	0.8%
Count	1032



Survey Results

2. I believe that the TVFC Program is beneficial to our practice/clinic and patients.

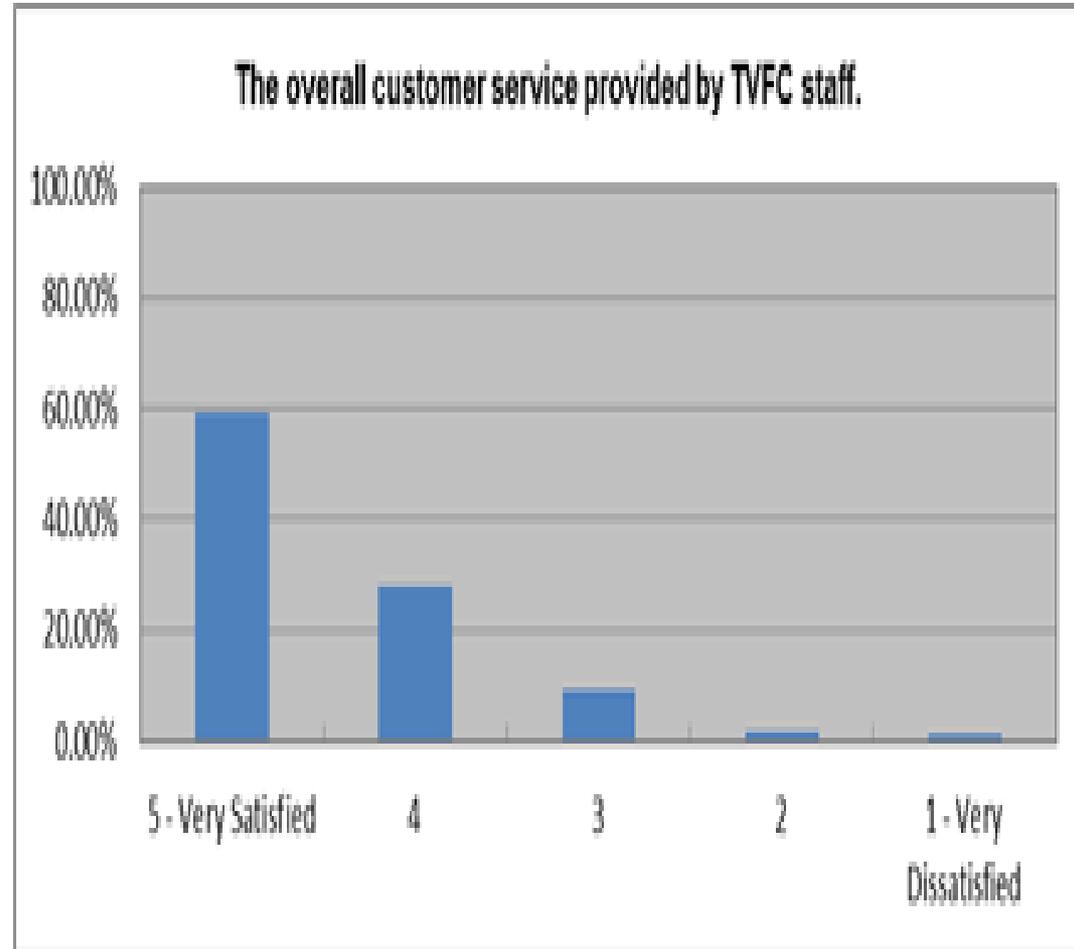
5-Strongly Agree	72.5%
4	22.1%
3	4.4%
2	0.7%
1-Strongly Disagree	0.4%
Count	1034



Survey Results

16. The overall customer service provided by TVFC staff.

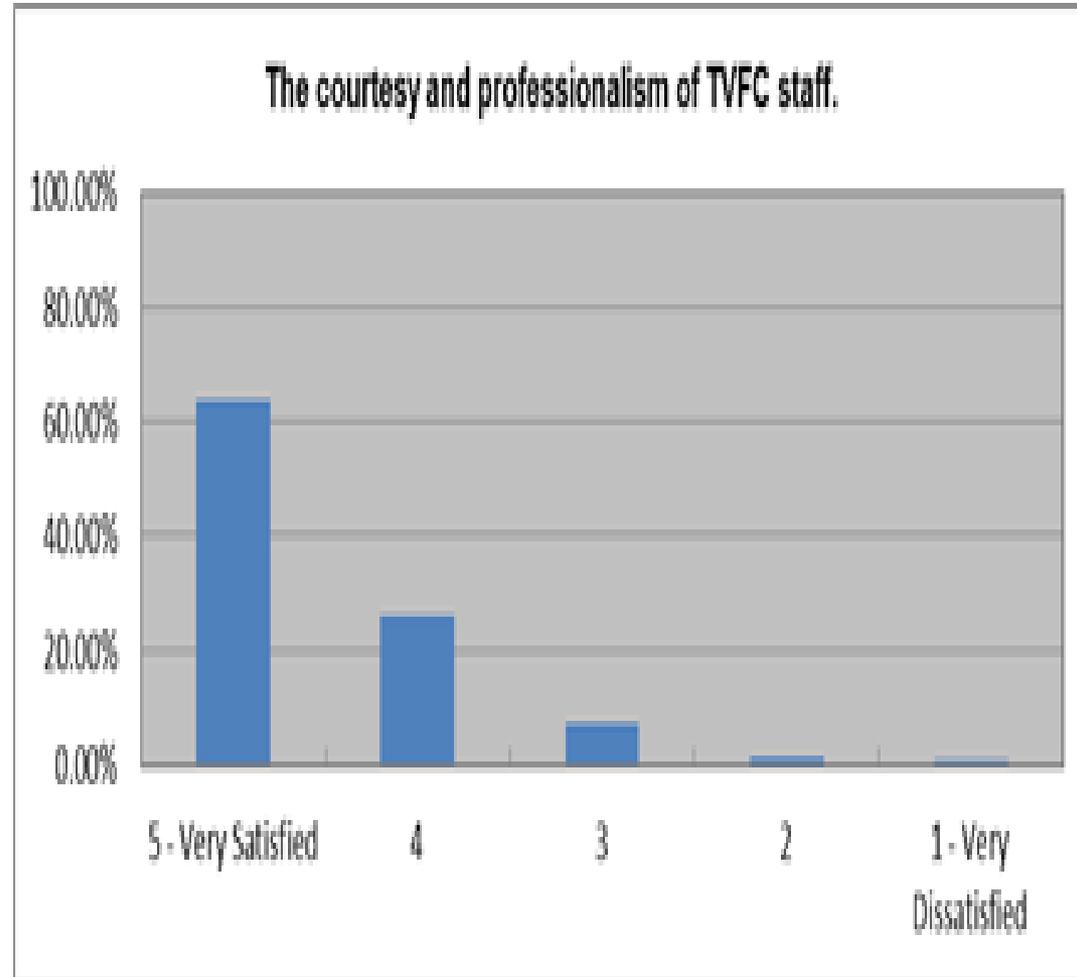
5 - Very Satisfied	59.2%
4	28.3%
3	9.2%
2	1.9%
1 - Very Dissatisfied	1.3%
Count	1028



Survey Results

18. The courtesy and professionalism of TVFC staff.

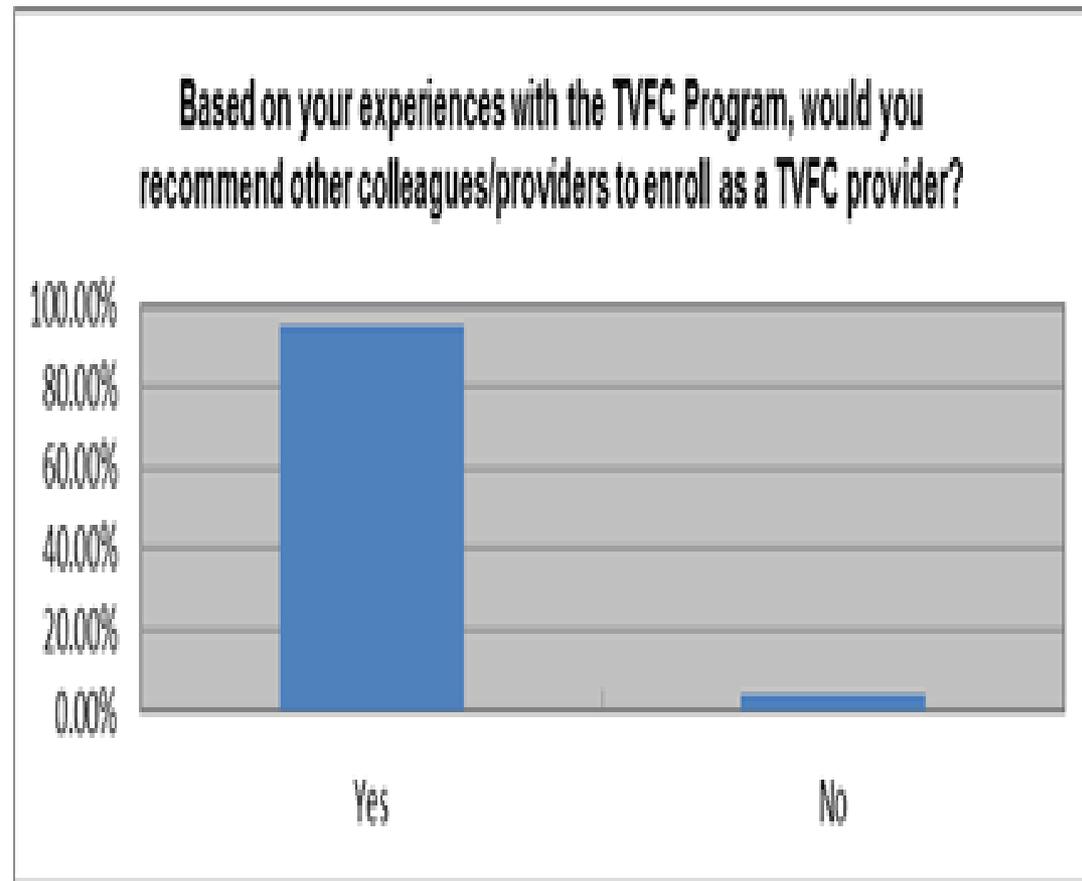
5 - Very Satisfied	63.8%
4	26.3%
3	7.2%
2	1.6%
1 - Very Dissatisfied	1.1%
Count	1023



Survey Results

34. Based on your experiences with the TVFC Program, would you recommend other colleagues/providers to enroll as a TVFC provider?

Yes	95.3%
No	4.7%
Count	1017



Vaccine Policies

Recap of TVFC Policies -2014

- Policy 0014-1 Return to Blended Inventory
- Policy 0014-2 Immunization Coverage Level Assessment
- Policy 0014-3 TVFC Patient Eligibility Screening Record
- Policy 0014-4 Vaccine Management – Thermometers
- Policy 0014-5 TVFC Vaccine Transfer Authorization Form
- Policy 0014-6 TVFC Vaccine Borrowing

Policies will be discussed in greater depth during Session #4

THANK YOU

QUESTIONS?

Resource

- Texas Vaccines for Children (TVFC) Webpage:
<http://www.dshs.state.tx.us/immunize/tvfc/>
- Federal Vaccines for Children (VFC) Webpage:
<http://www.cdc.gov/vaccines/programs/vfc/index.html>
- TVFC Provider Manual
- TVFC Operations Manual- pending update
- CDC Immunization Program Operations Manual:
<http://www.cdc.gov/vaccines/imz-managers/guides-pubs/ipom/index.html>