TO: Directors, Health Service Regions
    Immunization Program Managers, Health Service Regions
    Directors, Local Health Departments
    Immunization Program Managers, Local Health Departments

FROM: Karen Hess, Manager
      Vaccine Services Group

THRU: Jack Sims, Manager
       Immunization Branch

DATE: November 1, 2011

SUBJECT: Texas Vaccines for Children Program: 2011-2012 FluMist® Replacement Program

MedImmune, Inc., the manufacturer of FluMist® intranasal flu vaccine, has released a letter explaining the process for the 2011-2012 FluMist® Replacement Program. The memo is specific to vaccines purchased through the CDC contract, which includes all FluMist® doses received through the Texas Vaccines for Children (TVFC) program. Doses eligible for replacement must expire between August 2011 and January 31, 2012.

TVFC Providers who utilize the replacement program will not have to report replaced doses as a loss. Once replacement doses are received, providers should include the new doses as inventory on the Electronic Vaccine Inventory (EVI) system Current Inventory Screen and on your paper Monthly Biological Report (C-33). This can occur during your regular monthly report routine; there is no need to submit an additional inventory or C-33 report.

To request replacement doses, or if you have any questions regarding the Replacement Program, please call the Replacement Hot Line at 1-877-633-7375. Live responses to Hot Line calls begin November 20, 2011. If you have other questions regarding the seasonal influenza vaccine, please call your local health department, health service region, or TVFC consultant.

Attachment: FluMist® 2011-2012 Replacement Program Letter
TO: Immunization Provider or Grantee

RE: FluMist® 2011-2012 Replacement Program

This letter is to inform you of the FluMist® Replacement Program for product purchased through the CDC contract for the 2011-2012 season ("Replacement Program"). The Replacement Program allows for the replacement of unused, expiring FluMist doses, at no cost, to help you maximize product usage opportunities. MedImmune has contracted with McKesson Specialty Distribution for implementation of this replacement program. This contract is between MedImmune and McKesson and is separate from and unrelated to CDC's contract for centralized product distribution. The Replacement Program requirements are listed below:

- FluMist doses must be purchased through the CDC contract and must expire between August 2011 and January 31, 2012 to be eligible for the Replacement Program.

- Product must be used on a first-to-expire/first-used basis to be eligible for the Replacement Program.

- Providers or Grantees have from 15 days prior to the expiration date stamped on the sprayer until January 31, 2012 to request replacement doses. Any doses sent prior to 15 days of expiry will not be replaced.

- Requests for replacement doses by Providers or Grantees will be accepted until 7:00 PM (CT) on January 31, 2012. Requests for replacement doses after this date will not be honored. All requests should be placed with McKesson Specialty by calling 1-877-633-7375.

- All expired/expiring doses must be received by McKesson by Friday, February 17, 2012. Replacement product will not be shipped until expired/expiring doses are received.

- Replacement Request Rounding:
  - All requests for replacement doses must be in multiples of 10 units of product. Requests not in multiples of 10 will be rounded down to the nearest multiple of 10. Rounding up is prohibited. This requires a new order.
  - There will be no credit for doses returned in excess of those shipped for replacement.

The process to request replacement product is outlined below:

1) Call McKesson Specialty’s CDC Replacement Request line at 1-877-633-7375. Call center operating hours are 7:00 am CT – 7:00 pm CT.

2) McKesson Specialty will instruct Providers or Grantees on date and time of pickup and provide all necessary instructions and paperwork at the time of call. Providers or Grantees are to box up FluMist and have it ready for the scheduled pick-up day. FluMist does not have to be returned cold.

3) Providers or Grantees are to place only the doses confirmed on the phone with McKesson Specialty in the box for return. NOTE: Any doses included that were not confirmed during the original replacement request call will not be replaced.

4) Within 1 business day from receipt of request and verification of information, McKesson Specialty’s preferred courier partner will pick up the boxed FluMist from specified location at no charge to the Providers.

5) Upon receipt and verification of the expiring/expired doses with the replacement request information provided to McKesson Specialty, replacement doses will be shipped at no charge to you.

If you have any questions regarding the Replacement Program, please call 1-877-633-7375. Live response to inbound calls on the Replacement Hotline to begin on Nov 20, 2011.