

# COVID-19 Vaccine Provider Webinar, July 20 Highlights

Read below for topics covered or view the full video for detailed information.

## Stay Diligent in Promoting COVID-19 Second Doses

- With the Delta variant now spreading widely and rapidly in Texas, DSHS wants to remind you to follow up with clients who are due for their second dose of the Pfizer or Moderna vaccine to ensure they have every opportunity to receive it timely. Review the [ImmTrac2 Guide to Reminder/Recall Report](#) or the [video](#) to set up patient notices which includes letters, mailing labels, and listings. Consider using [VaxText<sup>SM</sup>](#): a free, “opt-in” text messaging platform that providers can offer to their patients.

## COVID-19 Vaccination Record Cards

- COVID-19 vaccine providers can now **order CDC COVID-19 vaccination record cards from DSHS**. For more information, **refer to the email sent from DSHS via GovDelivery on 07/19/2021**. Patient immunization histories can be printed and released to clients by any ImmTrac2 user with the Full Access Provider role. Learn how to access ImmTrac2 and print a record by viewing this [video](#).

## COVID-19 Vaccine Product Updates

- Orders for Pfizer COVID-19 Vaccine 1170-dose trays will be shipped from state stock at normal freezer temperatures (-25 Celsius to -15 Celsius) without a thermal shipper. Pfizer COVID-19 Vaccine 450-dose trays will come with a thermal shipper. However, the CDC will no longer be sending replenishment dry ice. Check out the new [Ordering Shipping Receiving Quick Guide](#).

## COVID-19 Vaccine Storage & Handling

- Ensure you have the most up-to-date copy of the [COVID-19 Vaccine Product Information Guide](#) specifications on COVID-19 vaccine and associated products.

## Patient Safety

- To report an adverse event to VAERS, submit a report [here](#). Watch this [video](#) for instructions. HIPAA permits reporting of protected health information to public health authorities including CDC and FDA. For a full list of U.S. COVID-19 vaccine safety monitoring systems, visit this [CDC webpage](#).

## Provider Resources:

- [COVID-19 Vaccine Management Resources \(training and support materials\)](#)
- [COVID-19 Vaccine Provider Checklist](#)
- [ImmTrac2 User Training Site](#)
- [ImmTrac2 Forms and Documents](#)
- [COVID-19 Vaccine Provider Enrollment Information](#)
- [CDC Clinical Considerations for or Use of mRNA COVID-19 Vaccines](#)
- DSHS COVID-19 Vaccine Provider Help Desk: (877) 835-7750, 8 a.m. to 5 p.m., Monday through Friday; Email: [COVID19VacEnroll@dshs.texas.gov](mailto:COVID19VacEnroll@dshs.texas.gov)

## Session Live Q&A:

- If the lot that you received from a transfer does not match the lot entered in VAOS, how do we correct this so waste can be reported?
- Are the COVID-19 vaccination record cards still provided in the ancillary kits?
- Since people walk in for a COVID-19 vaccine shot, this means we have a lot of waste since the vaccine is only good for 13 hours. Should I continue to do walk ins or should I schedule patients?
- Can COVID-19 Vaccine providers order more vaccines ahead of time or wait until their current supply runs out?

