

The Path to Patient Navigators

One Texas Experience



2006 and Before

- Client / Peer Advocates
- Outreach
- Volunteer Coordinators

- Federally Funded Programs
 - Doulas
 - Promotoras
 - Mid Wifery

2007

- 75% Core / 25% Non Core
- Positive Voices Input groups
 - “Who is your case manager?”
 - “What do you wish you had been told when you first came into ‘The System’?”
 - “How do you really get what you need?”
- UTA School of Social Work study
 - “How Much is Enough”

2007

- Chart Audit – what are the services we are providing under “Case Management”
- Case Management Funding
 - The “ideal scenario”
 - The reality
 - A possible contingency plan for changes in funding?
- ...patient navigation – what are others doing?

2008

- “The Gorilla System” vs. “The Guerrilla Model”

2009

- Client, Agency Social Workers, Agency Supervisors, Administrative Agency meetings
- Texas Department of State Health Services Medical (and non-medical) Case Manager Working Group
- First allocations for Patient Navigators
 - \$161,000 (Fort Worth), \$20, 000 Abilene
 - Which model?
 - Who are they? Peers vs. Others
 - What will they do?
 - How do they document it?
 - How is it different?

2010

- DSHS / NCT joint work plan
- Initial Standards
- Client Input
 - Needs Assessment
- JPS Hospital applies for and receives non-Ryan White funding for Patient Navigator – ED / Healing Wings (HIV clinic) linkage

2011

- DSHS Case Management Program
- HRSA funding debauchery
 - 4 sets of allocations
 - Loss of \$500,000 in first cut
 - By final award = loss of \$22,000
 - Set contingency plan in action
- Increased PN allocations \$240,000 Fort Worth
- Incorporated Needs Assessment recommendations into PN responsibilities

2012

- Revised Standards of Care
 - Trainings
 - Minimum FTE funding = .5
- Part D funds to target specific pops
 - DIS
 - Youth
- Minority AIDS Initiative
- Impacts
 - Less Non-Medical Case Managers
 - Without the fear of loss of jobs
 - Increased PN's
 - Reduction in allocations to Case Management programs
 - Increased input for Planning Council

Future

- Increasing scope of PN network

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- Prevention linkages
- Consumer evaluation of PNs
- ACA and other funding opportunities

Thank you to the PN Stars

- Ana Colin-Hernandez
 - 8 volunteer Patient Navigators
- Claudia Jacquez
- Felicia Young
- Jeff Hamilton
- Melissa Androtti

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North Central **T**exas **HIV** Planning Council

Serving

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ERATH ★ FISHER ★ FOARD ★ HARDEMAN ★ HASKELL ★ HOOD ★ JACK ★ JOHNSON ★ JONES ★ KENT
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Counties

