

**STATE COMMITTEE OF EXAMINERS IN THE FITTING AND DISPENSING OF HEARING INSTRUMENTS
COMPLAINTS SUBCOMMITTEE MEETING**

**Wednesday, May 18, 2011 9:00 a.m.
Department of State Health Services
Exchange Building, Room N-102
8407 Wall Street
Austin, Texas 78754**

MINUTES

Members Present:

Ben Norris, Professional Member
Robert Gebhard, Public Member
Amy Trost, Professional Member
Melissa Rodriguez, Professional Member

Staff Present:

Joyce Parsons
David Richards
Stephen Mills
Nerissa Andrews

Public Present:

Ray Jones
Irene E Jones

Agenda item 1 was the call to order. The meeting was called to order by Mr. Norris at 9:07 a.m.

Agenda item 2 was the introduction of members, staff, and guests.

Agenda item 3 was the review and approval of minutes from subcommittee meeting held January 26, 2011. Mr. Gebhart made motion to approve the minutes as modified. The motion was seconded by Ms. Trost and passed.

Agenda item 4 was the discussion and possible action to consider pending complaints requiring subcommittee review.

1066-10-0013 – Mr. Gebhard made the motion to accept the request for the respondent's attorney to postpone the complaint until the next meeting. The motion was seconded by Ms. Trost and passed.

1066-10-0014 – Mr. Gebhard made the motion to accept the request for the respondent's attorney to postpone the complaint until the next meeting. The motion was seconded by Ms. Trost and passed.

1066-11-0004 – Ms. Trost made the motion to close the complaint by withdrawal requested by the complainant. The motion was seconded by Mr. Gebhard and passed.

1066-11-0005 – Mr. Gebhard made the motion to close the complaint with no violation. The motion was seconded by Ms. Rodriguez and passed.

1066-11-0008 – Ms. Rodriguez made the motion to close the complaint with no violation. The motion was seconded by Mr. Gebhard and passed.

1066-11-0009 – Ms. Trost made the motion to close the complaint by withdrawal requested by the complainant. The motion was seconded by Mr. Gebhard and passed.

1066-11-0010 – Ms. Trost made the motion to close the complaint with no violation. The motion was seconded by Mr. Gebhard and passed.

1066-11-0011 – Mr. Gebhard made the motion to close the complaint with no violation. The motion was seconded by Ms. Rodriguez and passed.

Agenda item 5 was the discussion and possible action concerning staff report of open complaints. The report was given by Joyce Parsons.

Agenda item 6 was the announcements and subcommittee member(s) comments not requiring subcommittee action. No action was taken.

Agenda item 7 was the adjournment of the meeting. The meeting was adjourned at 9:18 a.m. by Mr. Norris.



Ben Norris, Chair

9-28-11
Date