LEVELS OF HARM

- **No Harm** – Standard of care provided with some deviations with no impact to the patient
- **No Detectable Harm** – Event occurred but did not reach or impact patient; no treatment
- **Minimal Harm** – Impact to patient, symptoms are mild, loss of function is minimal or intermediate but short term, and no or minimal intervention (extra observation, investigation review, minor treatment) is required
- **Moderate Harm** – Patient outcome is symptomatic, requiring an intervention (e.g. operative intervention, therapeutic treatment), and increase in the length of stay, or causing long term loss of function; requires high level of care; expected to resolve prior to discharge
- **Severe Harm** – Patient is symptomatic, requiring life-saving intervention or major surgical/medical critical care intervention, shortening life expectancy or causing major permanent or long term harm or loss of function; error in judgment, deviation from practice, system delays; impact quality of care; quality of life
- **Death** – death was caused or brought forward by the event