

Texas Nonprofit Hospitals *
Part II
Summary of Current Hospital Charity Care Policy and Community Benefits
for Inclusion in DSHS Charity Care Manual as Required
by Texas Health and Safety Code, § 311.0461**
-2009-

Facility Identification (FID): 4916419	(Enter 7-digit FID# from attached hospital listing)***
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Name of Hospital: Scott and White Hospital - Round Rock **County:** WILLIAMS ON

Mailing Address: 2401 S. 31st Street, Temple, TX 76508

Physical Address if different from above: SAME

Effective Date of the current policy: 02/01/2005

Date of Scheduled Revision of this policy: 05/01/2010

How often do you revise your charity care policy? Yearly

Provide the following information on the office and contact person(s) processing requests for charity care.

Name of the office/department: Business Office/Financial Counseling

Mailing Address: 2401 S. 31st Street, Temple, TX 76508

Contact Person: Amanda Estrada Title: Patient Liability/Access Manager

Phone: (254) 724-6531 Fax: (254) 724-8003 E-Mail aestrada@swmail.sw.org

Person completing this form if different from above:

Name: SAME Phone: _____

* This summary form is to be completed by each nonprofit hospital. Hospitals in a system must report on an individual hospital basis. Public hospitals, for-profit hospitals participating in the Medicaid disproportionate share hospital program and exempt hospitals are not required to complete this form. This form is also available in Word or PDF formats at DSHS web site: www.dshs.state.tx.us/chs/hosp under 2009 Annual Statement of Community Benefits Standard.

** The information in the manual will be made available for public use. Please report most current information on the charity care policy and community benefits provided by the hospital.

*** The list is also available on DSHS web site: www.dshs.state.tx.us/chs/hosp/.

I. Charity Care Policy:

1. Include your hospital's Charity Care Mission statement in the space below.

In support of the mission statement, Scott and White will provide a basic health care to patients irrespective of financial means in a manner that is fair to the patient and Scott and White.

2. Provide the following information regarding your hospital's current charity care policy.

a. Provide definition of the term **charity care** for your hospital.

"Financially Indigent" is defined as patients who due to limited income are unable to pay for medical services resulting in uncompensated care.

b. What percentage of the federal poverty guidelines is financial eligibility based upon? Check one.

- 1. <100%
- 4. <200%
- 2. <133%
- 5. Other, specify _____
- 3. <150%

c. Is eligibility based upon net or gross income? Check one.

d. Does your hospital have a charity care policy for the Medically Indigent?

YES NO IF yes, provide the definition of the term **Medically Indigent**.

"Medically Indigent" is defined as patients whose ability to pay have been negatively impacted due to the occurrence of an emergent or catastrophic medical event.

e. Does your hospital use an Assets test to determine eligibility for charity care?

YES NO If yes, please briefly summarize method.

f. Whose income and resources are considered for income and/or assets eligibility determination.

- 1. Single parent and children
- 2. Mother, Father and Children
- 3. All family members
- 4. All household members
- 5. Other, please explain _____

g. What is included in your definition of income from the list below? Check all that apply.

1. Wages and salaries before deductions
2. Self-employment income
3. Social security benefits
4. Pensions and retirement benefits
5. Unemployment compensation
6. Strike benefits from union funds
7. Worker's compensation
8. Veteran's payments
9. Public assistance payments
10. Training stipends
11. Alimony
12. Child support
13. Military family allotments
14. Income from dividends, interest, rents, royalties
15. Regular insurance or annuity payments
16. Income from estates and trusts
17. Support from an absent family member or someone not living in the household
18. Lottery winnings
19. Other, specify _____

3. Does application for charity care require completion of a form? YES NO

If YES,

a. **Please attach a copy of the charity care application form.**

b. How does a patient request an application form? Check all that apply.

1. By telephone
2. In person
3. Other, please specify Mail

c. Are charity care application forms available in places other than the hospital?

YES NO If YES, please provide name and address of the place.

Continuing Care Hospital
546 N. Kegley Road, Temple, TX 76502

d. Is the application form available in language(s) other than English?

YES NO

If yes, please check
Spanish Other, specify _____

4. When evaluating a charity care application,

a. How is the information verified by the hospital?

- 1. The hospital independently verifies information with third party evidence (W2, pay stubs)
- 2. The hospital uses patient self-declaration
- 3. The hospital uses independent verification and patient self-declaration

b. What documents does your hospital use/require to verify income, expenses, and assets?
Check all that apply.

- 1. W2-form
- 2. Wage and earning statement
- 3. Pay check remittance
- 4. Worker's compensation
- 5. Unemployment compensation determination letters
- 6. Income tax returns
- 7. Statement from employer
- 8. Social security statement of earnings
- 9. Bank statements
- 10. Copy of checks
- 11. Living expenses
- 12. Long term notes
- 13. Copy of bills
- 14. Mortgage statements
- 15. Document of assets
- 16. Documents of sources of income
- 17. Telephone verification of gross income with the employer
- 18. Proof of participation in govt assistance programs such as Medicaid
- 19. Signed affidavit or attestation by patient
- 20. Veterans benefit statement
- 21. Other, please specify

5. When is a patient determined to be a charity care patient? Check all that apply.
- a. At the time of admission
 - b. During hospital stay
 - c. At discharge
 - d. After discharge
 - e. Other, please specify _____
6. How much of the bill will your hospital cover under the charity care policy?
- a. 100%
 - b. A specified amount/percentage based on the patient's financial situation
 - c. A minimum or maximum dollar or percentage amount established by the hospital
 - d. Other, please specify _____
7. Is there a charge for processing an application/request for charity care assistance?
- YES NO
8. How many days does it take for your hospital to complete the eligibility determination process?
2 weeks
9. How long does the eligibility last before the patient will need to reapply? Check one.
- a. Per admission
 - b. Less than six months
 - c. One year
 - d. Other, specify _____
10. How does the hospital notify the patient about their eligibility for charity care?
Check all that apply?
- a. In person
 - b. By telephone
 - c. By correspondence
 - d. Other, specify _____
11. Are all services provided by your hospital available to charity care patients?
- YES NO
- If NO, please list services not covered for charity care patients (e.g. transplant services, ER services, other outpatient services, physician's fees).
12. Does your hospital pay for charity care services provided at hospitals owned by others?
- YES NO

II. Community Benefits Projects/Activities:

Provide information on name, brief description (3 lines), target population or purpose (3 lines) for each of the community benefits projects/activities CURRENTLY being undertaken by your hospital (example: diabetes awareness).

CHARITABLE GIVING: Contributions/Donations/Volunteers were made to the following organizations: Temple Community Free Clinic, Greater Killeen Free Clinic, Georgetown Free Clinic, Martha's Clinic, Health for All Free Clinic (Bryan/College Station), Central Texas Sickle Cell Anemia Association, Texas Parent to Parent Families in Crisis, Temple Public Safety Advisory Board, Promise of East Bell County, Chaparral Women's Club, Sexual Assault Resource Center of Brazos Valley, Children's Advocacy Center of Central Texas, Susan G. Komen Foundation, Court Appointed Special Advocates (CASA), American Lung Association, The Georgetown Project, Medical Alliance of Bell County, Metroplex Health Foundation, Llano Memorial Healthcare System Foundation, Miles for Melanoma, Texas Medical Association Foundation, Caring for Children Foundation of Texas, Family Abuse Center of Waco, United Way of McLennan County, United Way of Central Texas, Alzheimer's Association, Parkinson's Disease Foundation, YMCA of Greater Williamson County, Lone Star Circle of Care, Children at Heart Ministries, Williamson County & Cities Health District, American Diabetes Association, American Heart Association, Children's Special Needs Network, American Cancer Society, Special Olympics Camp Fire, USA Boy Scouts of America, Longhorn Council, Ralph Wilson Youth Clubs of Temple, Highland Lakes Health Partnership, March of Dimes, Samaritan Center for Counseling & Pastoral Care, Aware Central Texas, Ronald McDonald House, National Drug & Safety League, Texas Baptist Children's Home, Round Rock Area Serving Center, Williamson County Children's Advocacy Center, Boys & Girls Club of Georgetown, Arthritis Foundation, Juvenile Diabetes Research Foundation, Hill Country Hands on Museum. EDUCATIONAL SUPPORT and GIVING: Contributions/Donations/Scholarships have been made to the following educational organizations: Texas A&M Health Science Center College of Medicine, Texas A&M Health Science Center School of Rural Public Health, University of Mary Hardin-Baylor, Temple College, McLennan Community College, Central Texas Science and Engineering Fair, Temple ISD, Temple Education Foundation, Texas Bioscience Institute, Belton ISD, Rosebud ISD, Connally ISD, Troy ISD, Academy ISD, Florence ISD, Moody ISD, Meridian ISD, Lorena ISD, Hutto ISD, Round Rock ISD, Round Rock Educational Foundation.

Additional Information:

Use this space if more space is required for comments or to elaborate on any of the information supplied on this form. Please refer to the response by question and item number.

EDUCATIONAL OPPORTUNITIES: Seminars, classes, programs, and health fairs on the following topics were provided free or at minimal charges to the communities in which we serve: Nutrition, Smoking-cessation, Obesity Wellness Programs, Asthma Blood Pressure, Common Eye Disorders, Cancer Prevention and Early Detection, Parkinson's Disease, Alzheimer's, Stroke Awareness, Bereavement, Abstinence Sex Education, Organ and Tissue Donation, Diabetes Awareness and Management, Diabetic Foot Care, Child Passenger Safety Seat Education, Helmet Distribution, Pediatric First Aid Classes, Child Abuse Awareness, Shaken Baby Prevention, Balance and Movement, Minimally Invasive Urological Surgery, Health Concerns for Seniors, Common Sports Injuries, Emergency Preparedness, Chronic Pain Management, Mental Health, Back Pain, Prostate Cancer, Memory Loss, Hearing Aids, Deep Brain Stimulation for Movement Disorders, Temple ISD Health Fair, Belton ISD Health Fair, Salado ISD Health Fair, City of Georgetown Health Fair, Southwestern University Health Fair, UMHB Health Fair, Central Texas College Health Fair, Texas State Technical College Health Fair, ERS State Employees Health Fair, E.R. Carpenter Employee Health Fair, Richland Mall Senior Health Fair, Sun City Health Fair, Grace Temple Health Fair, Williamson County Employees Health Fair, Wal-Mart Health Fair, Headstart Teachers Health Fair, Christian House of Prayer Health Fair, McLane Corporate Health Fair, PDI Employee Health Fair, McLane Technical Department Health Fair. **COMMUNITY BUILDING:** In an effort to support and improve the surrounding communities, contributions/donations/volunteers were given to the following efforts: Temple Chamber of Commerce, Belton Chamber of Commerce, Greater Killeen Chamber of Commerce, Greater Waco Chamber of Commerce, Salado Chamber of Commerce, Greater Hewitt Chamber of Commerce, Harker Heights Chamber of Commerce, Georgetown Chamber of Commerce, Taylor Chamber of Commerce, Cameron Chamber of Commerce, Hutto Chamber of Commerce, Lampasas County Chamber of Commerce, Greater Pflugerville Chamber of Commerce, Bellmead Chamber of Commerce, Round Rock Chamber of Commerce, Cedar Park Chamber of Commerce, Austin Chamber of Commerce, Leadership Temple, Leadership Belton, Waco Chamber of Commerce Community Development Foundation, Georgetown Area Community Foundation, Cultural Activities Center (Temple), Temple Symphony Orchestra, Waco Symphony Association, Georgetown Symphony Association, Temple Branch NAACP, Central Texas Poison Center, Temple Parks Foundation, Waco Cultural Arts Festival, The Long Center, Metroplex Health Foundation Area Agency on Aging of Central Texas, Temple Railroad & Heritage Museum, Temple Public Library, City of Georgetown, City of Pflugerville, Central Texas Workforce Development Board, Healthy Families, Our Lady of Angels Maternity Shelter, Belton Christian Youth Center, Communities in Schools, Texas Life Sciences Collaboration Center, City of Temple, CPR, Task Force Texas, Senior Games, Golden Wave Alumni Association, Baylor Alumni Band Program. **OTHER COMMUNITY BENEFITS:** Medication access, assistance, and management, Nurse On-Call (Health Information/Nurse Advice Line) Critical Care transport, SANE Program, Special Needs/Children's Camp, National Marrow Donor Registry, Blood Donation Center, Organ and Tissue Donor Registry, Resources Library, Continuing Medical Education opportunities, Graduate Medical Education opportunities, Ground ambulance service, Air ambulance service, Trauma services, Crisis intervention for indigent patients, Clinical research development, Research support and administration, Health screenings, Cancer screenings, Blood pressure screenings, Athletic and sports physicals.