You can become a case manager.
Help clients connect to services.

What is Case Management?
Case Management for Children and Pregnant Women is a Medicaid benefit that provides health-related case management services to children birth through 20 years of age with a health condition and to high-risk pregnant women of any age. Case managers help clients gain access to needed medical, social, educational, and other services.

Who can be a Case Manager?
Case managers must be a licensed social worker or registered nurse. Case managers may work independently or may be employed or contract with an agency. Bilingual case managers are needed.

Note: Social workers with an LBSW or an LMSW who plan to provide case management services independently or contract with an agency must either:
• Have the Independent Practice Recognition (IPR) or
• Be under a board-approved IPR or LCSW supervision plan.

What do case managers do to connect clients with services?
Case managers help clients with services such as:
• Accessing behavioral health services or developmental testing.
• Coordinating DME, home health nursing, or OT/PT/ST.
• Assisting with the special education process or school issues.
• Helping with transition planning.
• Addressing issues such as substance abuse, homelessness, or domestic violence.
• Finding other needs, such as respite.

Reimbursement
Case managers enroll with Medicaid and are reimbursed for assisting clients in getting the services they need.

Reimbursement:
• $146.16 for a comprehensive visit.
• $122.31 for a face-to-face follow-up contact.
• $29.36 for a telephone follow-up.

How to become a Case Management Provider
Individuals and agencies must apply with the Texas Department of State Health Services and enroll with Medicaid. Contact DSHS for information on how to become a case manager:
• Email AskCM@dshs.state.tx.us or
• Call 512-776-2168.

To learn more about Case Management for Children and Pregnant Women:
• Go to dshs.state.tx.us/caseman or
• Take a tutorial at txhealthsteps.com/cms/?q=node/96.