

# Program Evaluation

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TB and Hansen's Disease Group

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# Program Evaluation Team

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# Continual Quality Improvement (CQI)

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Responsibility to deliver *consistent, quality TB prevention and control services*

## ***Clear Guidance***

- Statements of Work/Contracts (SOWs) for LHDs
- TX TB Work Plan
- Texas TB Manual – (in process)

Goal: Ensure quality TB standards are provided and maintained to prevent and control TB

## ***Monitoring***

- Self auditing by health departments
- Desktop reviews
- On-site program reviews/audits

# CQI – What does it mean?

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# *Statement of Work (SOW)*

## *Framework for Delivery of TB Services*

- Establishes parameters in which local health departments (LHDs), receiving state funds, and health service regions (HSRs) will deliver services to maintain an effective infrastructure that promote consistent public health practices for the health and well-being of Texans.
- Outlines contractual obligations to comply with TB Work Plan

## *Statements of Work (SOWs)*

- Seven statements of work
  - State, Federal, African-American Project, Pediatric Care, Hospital Services, Binational Medical Consultant, FEMAP
- Perform annual SOW reviews to ensure contract language matches program expectations

## *Texas Tuberculosis (TB) Work Plan*

- Replaces 2008 Standards of Performance
- Provides framework, guidance and references for Texas TB programs
- Outlines contractual expectations
- Guides performance outcomes and reporting obligations

## *Texas TB Work Plan provides overview on:*

- Maintaining competent workforce, security standards & quality assurance (QA) practices
- Monitoring budget expenditures
- Conducting self auditing and QA procedures
- Management and treatment of TB cases, suspects and their contacts
- Surveillance and programmatic reporting requirements
- Contact investigations and incident reporting obligations

# *Texas Tuberculosis (TB) Work Plan*

- On website 9/2015  
<http://www.dshs.state.tx.us/idcu/disease/tb/policies>
- Updated annually
- Written and reviewed by:
  - Surveillance and TB Branches
  - Managers and subject matter experts
  - 17 chapters

## *Desktop Reviews*

- Perform routine assessment of LHDs/HSRs performance
- Provide regular feedback on performance to LHDs/HSRs
- Inform on-site auditing process

## *On-Site Audits*

- All 8 HSRs scheduled in 2016
- Interim audit tool, 2015 & 2016
- THISIS changes the auditing processes – currently in review

# *Texas Tuberculosis Manual*

## *Under Construction*

- 8 chapters
- In second draft stage
- 24 chapters planned
- Coordinates with standing delegation orders (SDOs) written by clinical teams
- Provides more in depth guidance than Texas TB Work Plan



# THANK YOU

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