



TEXAS
Health and Human
Services

**Texas Department of State
Health Services**

Outpatient Submitter

Revised April 2024

Background Information



- ✓ Chapter 108 of the Texas Health and Safety Code established and authorizes THCIC to collect and report on Inpatient/inpatient discharge data.
- ✓ <http://www.statutes.legis.state.tx.us/Docs/HS/word/HS.108.doc>
- ✓ <http://www.statutes.legis.state.tx.us/Docs/HS/pdf/HS.108.pdf>



THCIC Rules



Title 25. Health Services



Subchapter A – Collection and Release of Hospital Discharge Data



Subchapter D – Collection and Release of Inpatient Surgical and Radiological Procedures at Hospitals and Ambulatory Surgical Centers



[http://texreg.sos.state.tx.us/public/readtac\\$ext.ViewTAC?tac_view=4&ti=25&pt=1&ch=42](http://texreg.sos.state.tx.us/public/readtac$ext.ViewTAC?tac_view=4&ti=25&pt=1&ch=42)



Outpatient Upload / Submitter

AGENDA



- ✓ Submitting Data Submitter/ Upload 5010
 - ✓ Getting a Submitter ID (SUB***)
 - ✓ Data Reporting Schedule
 - ✓ Logging into the System as a submitter
 - ✓ Submitting your data
 - ✓ Encounter on Demand (EOD)

Getting a Submitter ID

- ✓ Before a user can submit Outpatient/ inpatient data via 5010 file format the user must be registered with System I3.
- ✓ Facilities must test their data submission with System I3 before data can be submitted.
- ✓ The user must register with System I3 at [https://thcic.system I 3.com/enrollments](https://thcic.systemI3.com/enrollments)

THCIC System

The screenshot shows a Windows Internet Explorer browser window with the address bar displaying https://thcic.system13.com/user_session/new. The page content includes the System13 logo with the tagline "Making technology your best friend." and the heading "THCIC Support Center". A green login box contains the text "Problems Logging In?", a "USERNAME:" label with an input field containing "login", a "PASSWORD:" label with an input field containing "password", and a blue "SIGN IN" button. Below the login box is a blue banner with the text "For security reasons your session will be terminated after 40 minutes of inactivity." At the bottom of the page are two buttons: "ENROLLMENTS" and "REPORTING SCHEDULE".

Log into the System I3 system at <https://thcic.system13.com>

system13
Making technology your best friend.

THCIC Support Center

Problems Logging In?

USERNAME:

PASSWORD:

SIGN IN

For security reasons your session will be terminated after 40 minutes of inactivity.

ENROLLMENTS **REPORTING SCHEDULE**

Requesting a Submitter ID



Request Access

	<p>ORGANIZATIONS WHO SUBMIT FOR MULTIPLE PROVIDERS:</p> <p>Enroll as a submitter only once. List ALL providers that you submit for at the bottom of this page. If you submit for more than 15 hospitals please contact the THCIC Help Desk at 888-308-4953.</p>	<p>ORGANIZATIONS WHO SUBMIT FOR THEMSELVES:</p> <p>Enroll your facility as the submitter. List (as the Primary Contact) the person in your facility responsible for submitting claim data.</p>	<p>TO UPDATE EXISTING SUBMITTER INFORMATION:</p> <p>If you already have a submitter id and would like to update the contact information, you should instead fill out the Submitter Information Change Request Form.</p>
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Submitter Information

BUSINESS NAME *

STREET ADDRESS 1 *

STREET ADDRESS 2

CITY *

STATE *

ZIPCODE *

Primary Contact

NAME *

Enroll as a submitter only once. A user can list up to 15 providers that the user will submit data for. If the user will submit for more than 15 providers, the user will have to contact System I3 directly to complete that request.

Providers that will submit for themselves using a 5010-file upload, must have a submitter ID.

The user must contact System I3 before starting to test data.

If the submitter contact person needs to be updated, please contact System I3 directly.

PROVIDER NAME

Data Reporting Schedule



When are my submissions due?

Browser tabs: Data Reporting Schedule | Texas | +

Address bar: dshs.texas.gov/texas-health-care-information-collection/facility-reporting-requirements/data-reporting-schedule

Navigation: login | Acceptance - THIC | PUDF Downloads | THIC Trainer | Provider Login | Web Meeting Login | Data Reporting Sch... | THIC Home Page | Server Login | Capps



Texas Department of State Health Services

The complete data reporting schedule is available at <https://www.dshs.texas.gov/texas-health-care-information-collection/facility-reporting-requirements/data-reporting-schedule>

Home / Texas Health Care Information Collection / Facility Reporting Requirements / Data Reporting Schedule

Center for Health Statistics

Facility Reporting Requirements

- Public Use Data File (PUDF) Inpatient Free Download
- Revenue Codes
- Inpatient Data Reporting Requirements
- Outpatient Data Reporting Requirements

Data Reporting Schedule

Texas Health Care Information Collection
Center for Health Statistics

Activity	Q1 2025	Q2 2025	Q1 2024	Q2 2024	Q3 2024	Q4 2024
Cutoff for initial submission	6-2-25	9-1-25	6-3-24	9-2-24	12-2-24	3-3-25
Cutoff for corrections	8-1-25	11-3-25	8-1-24	11-1-24	2-3-25	5-1-25
Facilities retrieve certification files	9-1-25	12-1-25	9-2-24	12-2-24	3-3-25	6-2-25
Certification/comments due	10-15-25	1-15-26	10-15-24	1-15-25	4-15-25	7-15-25



Texas Department of State Health Services

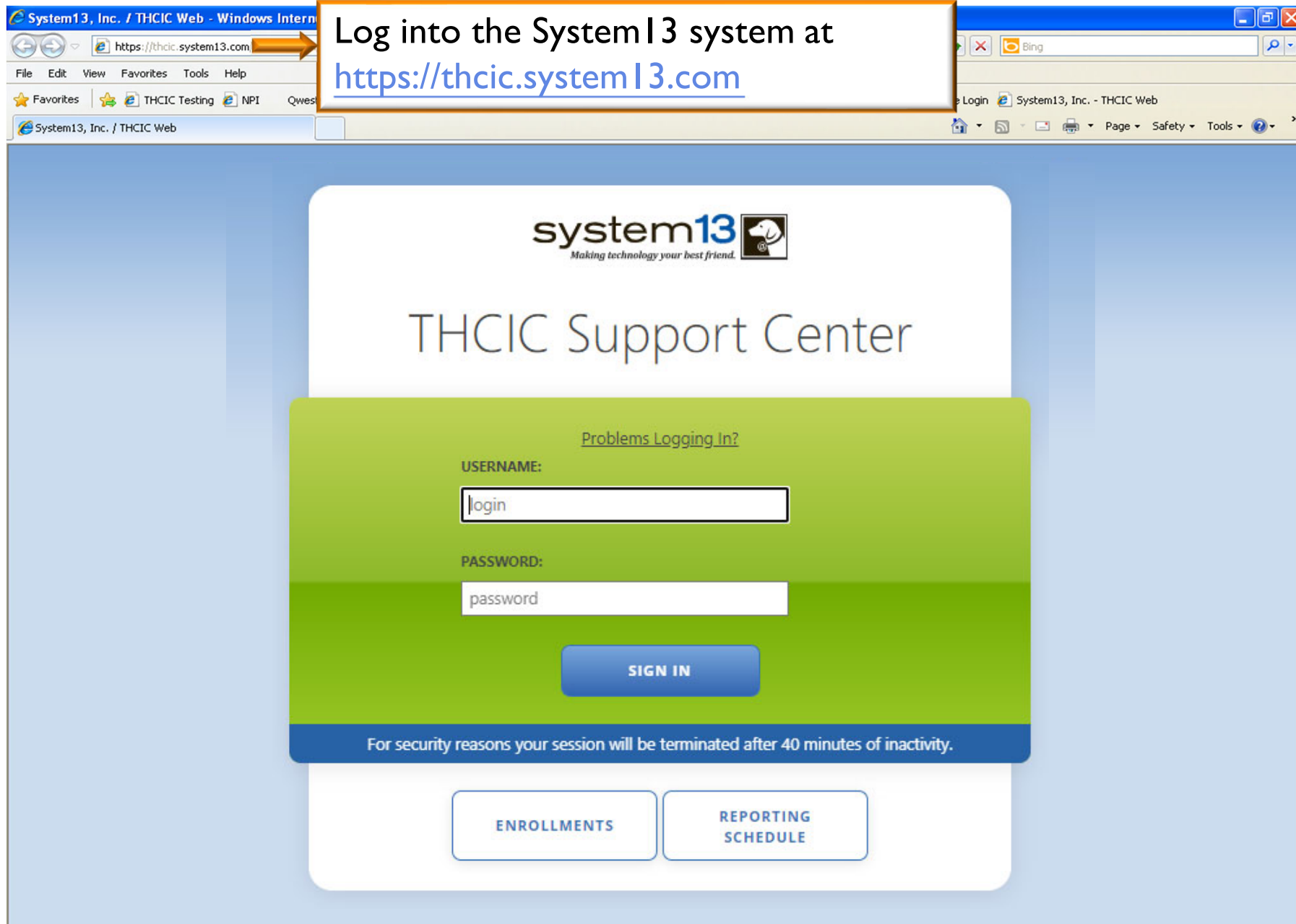
Initial Submission Due Dates

Data Reporting Schedule

Texas Health Care Information Collection
Center for Health Statistics

Activity	Q1 2025	Q2 2025	Q1 2024	Q2 2024	Q3 2024	Q4 2024
Cutoff for initial submission	6-2-25	9-1-25	6-3-24	9-2-24	12-2-24	3-3-25
Cutoff for corrections	8-1-25	11-3-25	8-1-24	11-1-24	2-3-25	5-1-25
Facilities retrieve certification files	9-1-25	12-1-25	9-2-24	12-2-24	3-3-25	6-2-25
Certification/ comments due	10-15-25	1-15-26	10-15-24	1-15-25	4-15-25	7-15-25

THCIC System



Log into the System I 3 system at <https://thcic.system13.com>

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THCIC Support Center

[Problems Logging In?](#)

USERNAME:

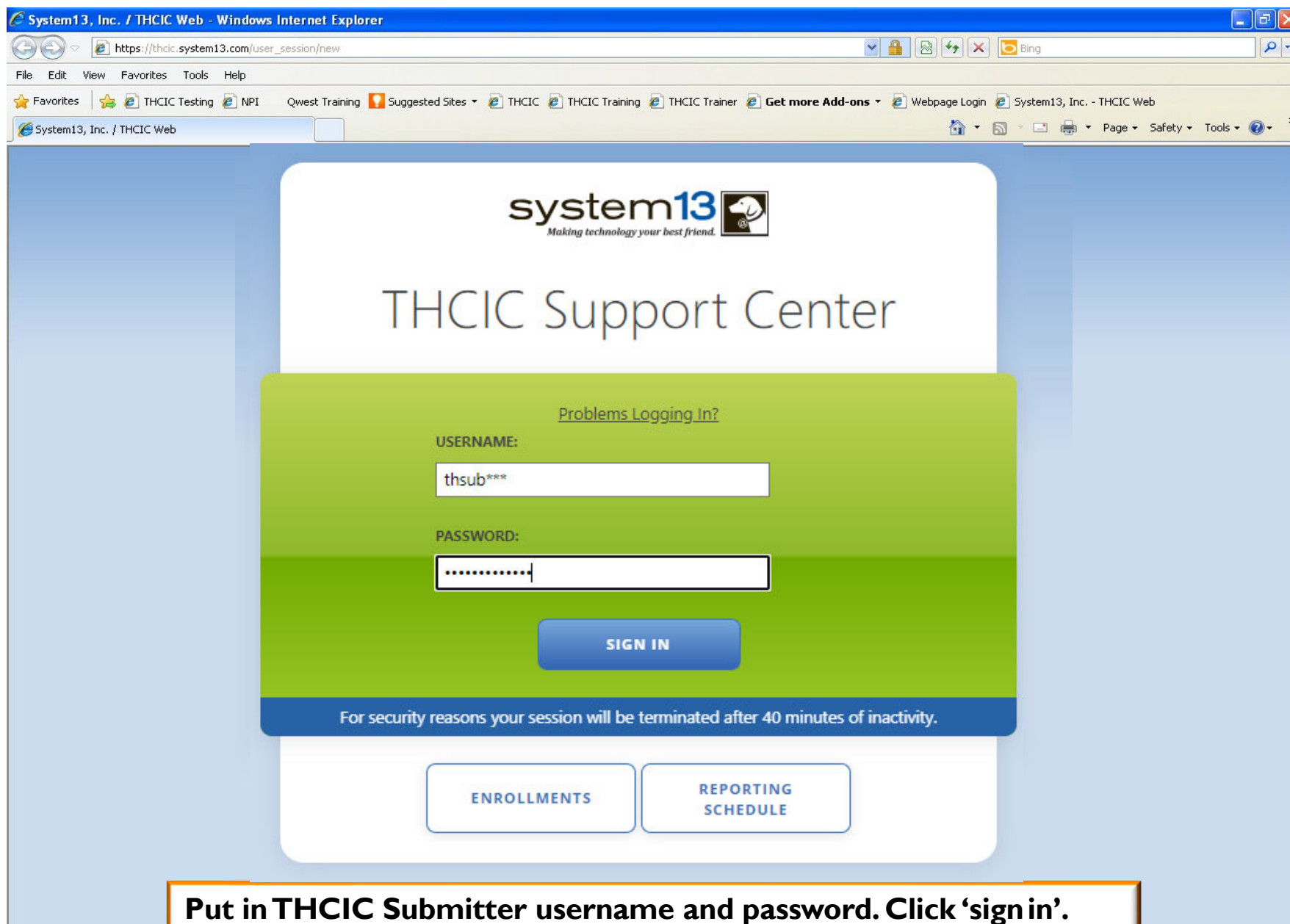
PASSWORD:

SIGN IN

For security reasons your session will be terminated after 40 minutes of inactivity.

ENROLLMENTS **REPORTING SCHEDULE**

Log In the System as a Submitter



System13, Inc. / THCIC Web - Windows Internet Explorer

https://thcic.system13.com/user_session/new

File Edit View Favorites Tools Help

System13, Inc. / THCIC Web

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THCIC Support Center

[Problems Logging In?](#)

USERNAME:
thsub***

PASSWORD:
.....

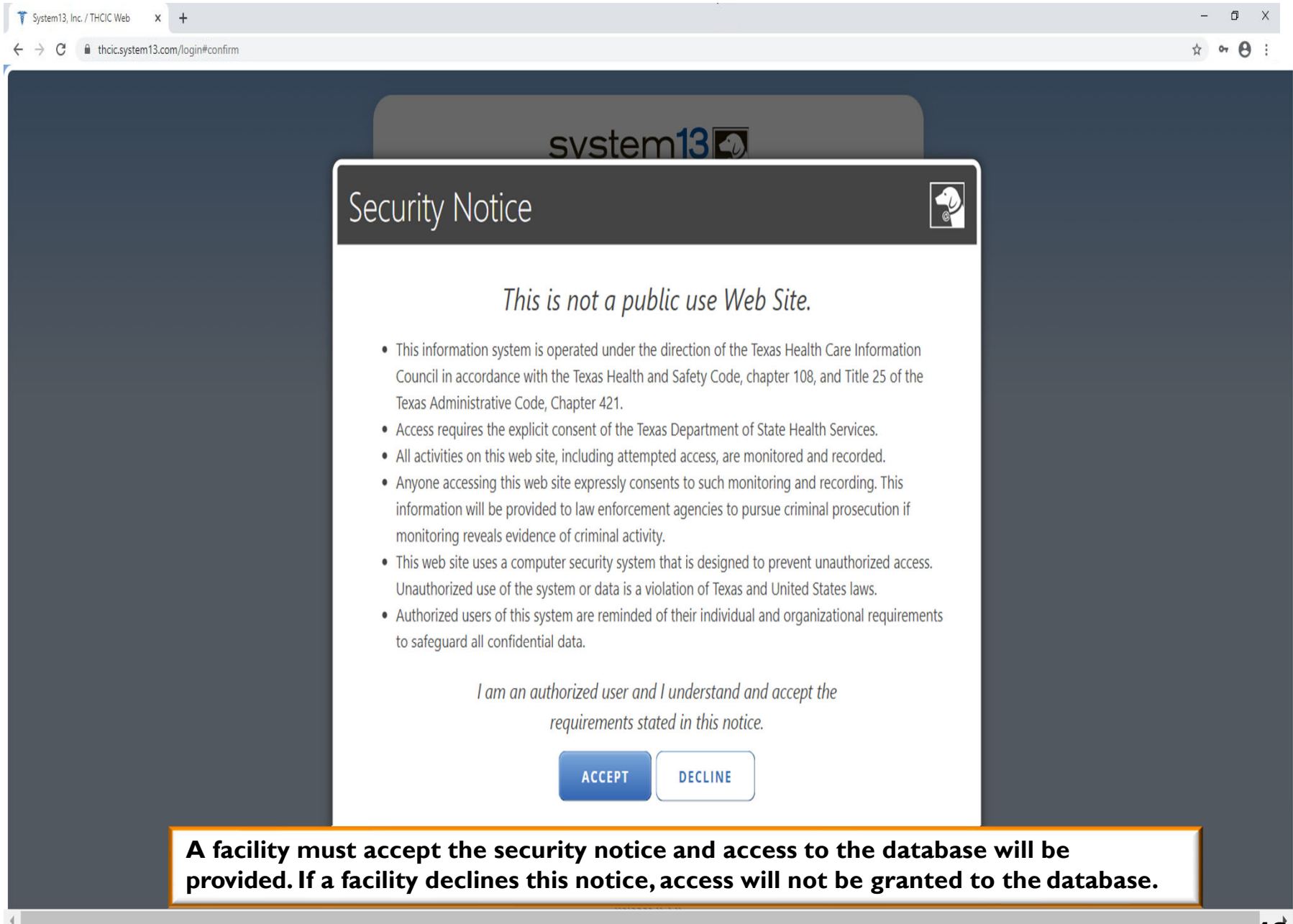
SIGN IN

For security reasons your session will be terminated after 40 minutes of inactivity.

ENROLLMENTS **REPORTING SCHEDULE**

Put in THCIC Submitter username and password. Click 'sign in'.

Security Notice



System13, Inc. / THCIC Web x +

thcic.system13.com/login#confirm

system13

Security Notice

This is not a public use Web Site.

- This information system is operated under the direction of the Texas Health Care Information Council in accordance with the Texas Health and Safety Code, chapter 108, and Title 25 of the Texas Administrative Code, Chapter 421.
- Access requires the explicit consent of the Texas Department of State Health Services.
- All activities on this web site, including attempted access, are monitored and recorded.
- Anyone accessing this web site expressly consents to such monitoring and recording. This information will be provided to law enforcement agencies to pursue criminal prosecution if monitoring reveals evidence of criminal activity.
- This web site uses a computer security system that is designed to prevent unauthorized access. Unauthorized use of the system or data is a violation of Texas and United States laws.
- Authorized users of this system are reminded of their individual and organizational requirements to safeguard all confidential data.

I am an authorized user and I understand and accept the requirements stated in this notice.

ACCEPT DECLINE

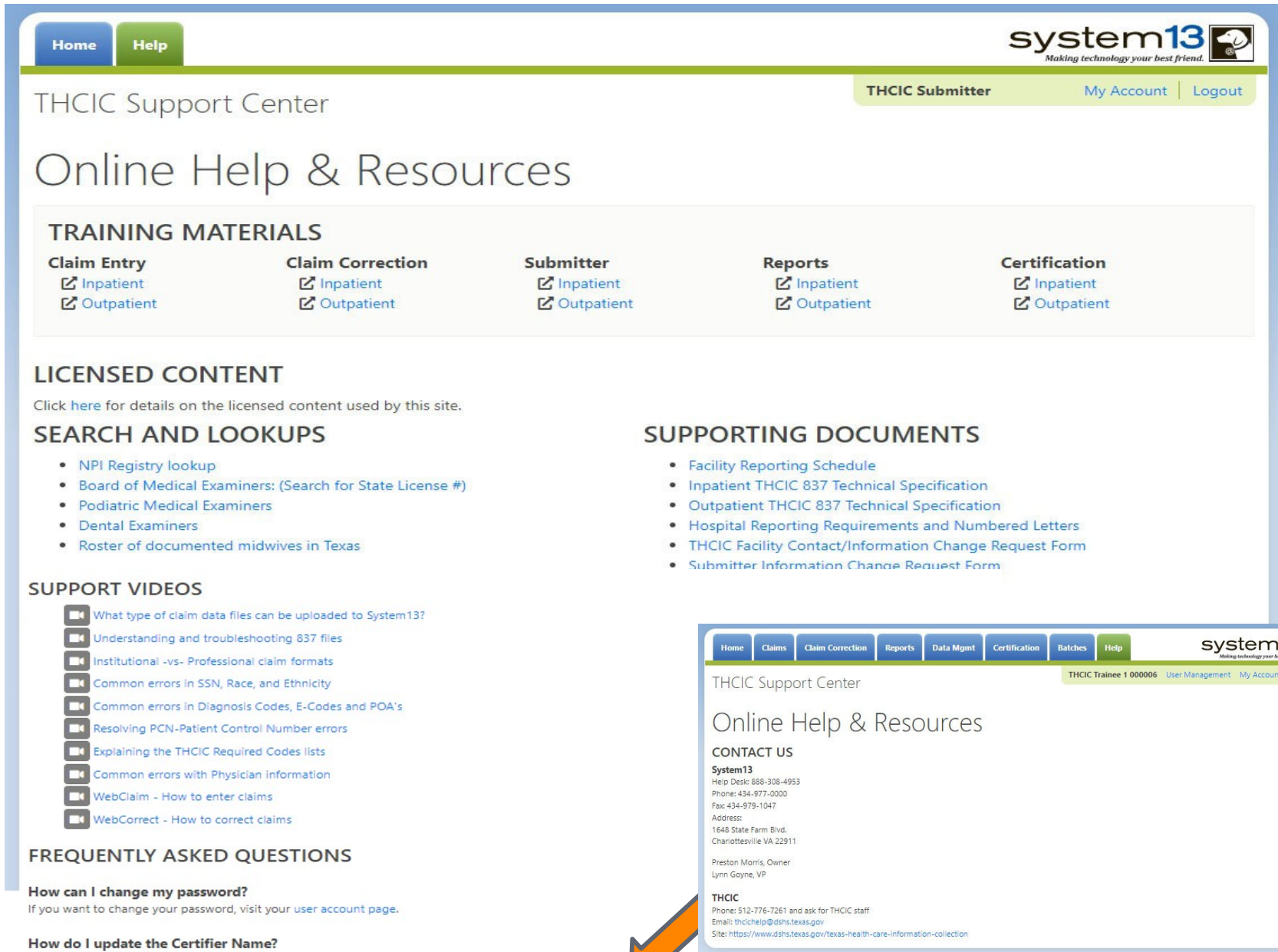
A facility must accept the security notice and access to the database will be provided. If a facility declines this notice, access will not be granted to the database.



Submitter Home Page

The screenshot shows a web browser window with the URL `thcic.system13.com/dashboard/submitter`. The page features a navigation bar with "Home" and "Help" buttons on the left, and the "system13" logo with the tagline "Making technology your best friend." on the right. Below the navigation bar, there are links for "THCIC Submitter", "My Account", and "Logout". The main content area contains two large buttons: "UPLOAD" with an upward arrow icon and the text "Submit files to System13.", and "DOWNLOAD" with a downward arrow icon and the text "View files available for download."

Submitter Home Page – Tab



The screenshot shows the 'system13' Submitter Home Page. At the top, there are navigation tabs for 'Home' and 'Help'. The page title is 'THCIC Support Center' and 'Online Help & Resources'. A user is logged in as 'THCIC Submitter' with options for 'My Account' and 'Logout'. The main content area is divided into several sections:

- TRAINING MATERIALS:** A grid of links for 'Claim Entry', 'Claim Correction', 'Submitter', 'Reports', and 'Certification'. Each link has sub-links for 'Inpatient' and 'Outpatient'.
- LICENSED CONTENT:** A link to 'here' for details on licensed content.
- SEARCH AND LOOKUPS:** A list of links including 'NPI Registry lookup', 'Board of Medical Examiners', 'Podiatric Medical Examiners', 'Dental Examiners', and 'Roster of documented midwives in Texas'.
- SUPPORT VIDEOS:** A list of video titles such as 'What type of claim data files can be uploaded to System13?', 'Understanding and troubleshooting 837 files', 'Institutional -vs- Professional claim formats', 'Common errors in SSN, Race, and Ethnicity', 'Common errors in Diagnosis Codes, E-Codes and POA's', 'Resolving PCN-Patient Control Number errors', 'Explaining the THCIC Required Codes lists', 'Common errors with Physician information', 'WebClaim - How to enter claims', and 'WebCorrect - How to correct claims'.
- FREQUENTLY ASKED QUESTIONS:** Two questions are listed: 'How can I change my password?' and 'How do I update the Certifier Name?'. The first question has a link to the 'user account page'.
- SUPPORTING DOCUMENTS:** A list of links including 'Facility Reporting Schedule', 'Inpatient THCIC 837 Technical Specification', 'Outpatient THCIC 837 Technical Specification', 'Hospital Reporting Requirements and Numbered Letters', 'THCIC Facility Contact/Information Change Request Form', and 'Submitter Information Change Request Form'.

At the bottom of the page, there is a blue button that says 'NEED MORE HELP? CONTACT HELP DESK' with an orange arrow pointing to it.

NEED MORE HELP? CONTACT HELP DESK

Other Features - My Account



The screenshot shows the 'My Account' page in the system13 interface. At the top, there are 'Home' and 'Help' buttons. The user is identified as 'THCIC Submitter 3 SUB990'. The page has three input fields: 'CURRENT PASSWORD' (containing 'current password'), 'CHANGE PASSWORD' (containing 'password'), and 'PASSWORD CONFIRMATION' (containing 'password confirmation'). Below these fields are 'UPDATE' and 'CANCEL' buttons. An orange arrow points from the 'My Account' link in the top navigation to a detailed password policy box on the right. The policy box lists requirements for passwords, including length, character types, and repetition rules.

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THCIC Submitter 3 SUB990 [My Account](#) [Logout](#)

CURRENT PASSWORD

CHANGE PASSWORD

PASSWORD CONFIRMATION

UPDATE **CANCEL**

PASSWORDS MUST:

- expire and be changed every 60 days
- be at least 8 characters long
- contain at least 1 alpha, 1 numeric, and 1 special character
- contain uppercase and lowercase letters
- begin and end with a letter

PASSWORDS MUST NOT:

- be reused for 1 year
- contain username
- contain letter or number sequences greater than 2
- repeat characters more than twice in a row

PASSWORD NOTES:

1. Within this application, the following is defined as the set of Special Characters: ! @ # \$ % ^ & * ? _ ~ -
2. Here are some examples of a letter or number sequence greater than 2: 'abc', '123', '4567', 'ghijk'
3. Here are some examples of a letter, number, or sequence that is repeated more than twice: 'aaa' (2-letter repetition), '111' (2-number repetition), 'abcabc' (letter sequence repetition), '123123' (number sequence repetition)

The user will put in the current password, then a new password and confirm the new password. The password perimeters are listed above when changing your password. Click update to change the password. Log back into the system with the new password.

Password Process

✘ Passwords Must:

- ✘ Expire and be changed every sixty (60) days
- ✘ Be at least eight (8) Characters long
- ✘ Contain at least one (1) alpha, one (1) numeric and one (1) special character
- ✘ Contain uppercase and lowercase letters

✘ Passwords Must Not:

- ✘ Be reused for one (1) year.
- ✘ Begin or end with non-alpha characters
- ✘ Contain username
- ✘ Contain letter or number sequences greater than two (2)
- ✘ Repeat characters more than twice in a row

✘ Password Notes:

- ✘ 1. Within this application the following is defined as the set of special characters:
! @ # \$ % ^ & * ? _ ~ -
- ✘ 2. Here are some examples of a letter or number sequences greater than two (2):
'abc','123','4567','ghijk'
- ✘ 3. Here are some examples of a letter, number, or sequence that is repeated more than twice:
'aaa' (2-letter repetition), '333' (2-number repetition), 'abcabc' (letter sequence repetition), '123123'
(number sequence repetition)



Other Features - Logout

System13, Inc. / THCIC Web

thcic.system13.com/dashboard/submitter

Home Help

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THCIC Submitter My Account Logout

UPLOAD

Submit files to System13.

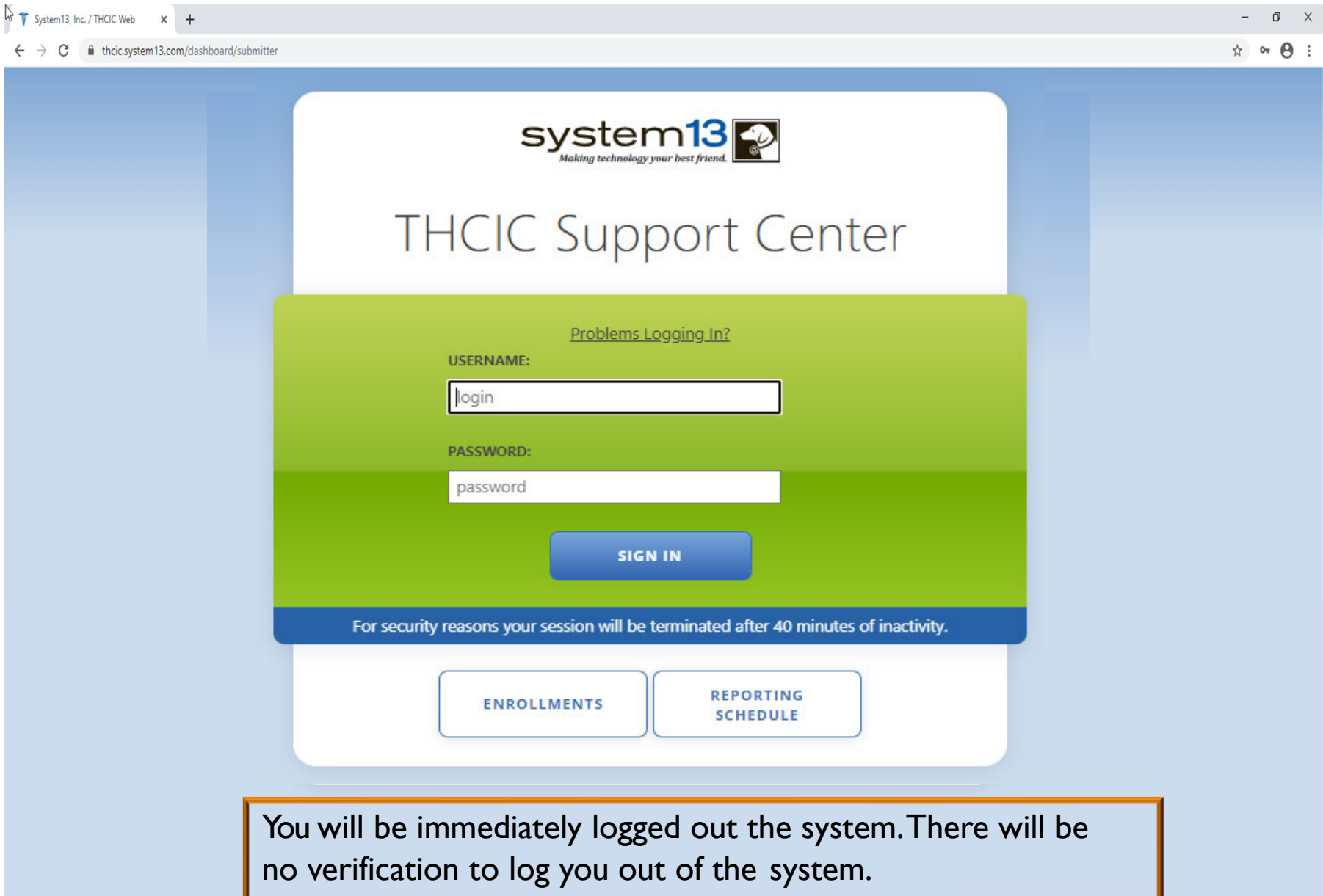
DOWNLOAD

View files available for download.

What data formats does System13 accept?

To logout the system click 'Logout'.

Other Features - Logout



System13, Inc. / THCIC Web

thcic.system13.com/dashboard/submitter

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THCIC Support Center

[Problems Logging In?](#)

USERNAME:

PASSWORD:

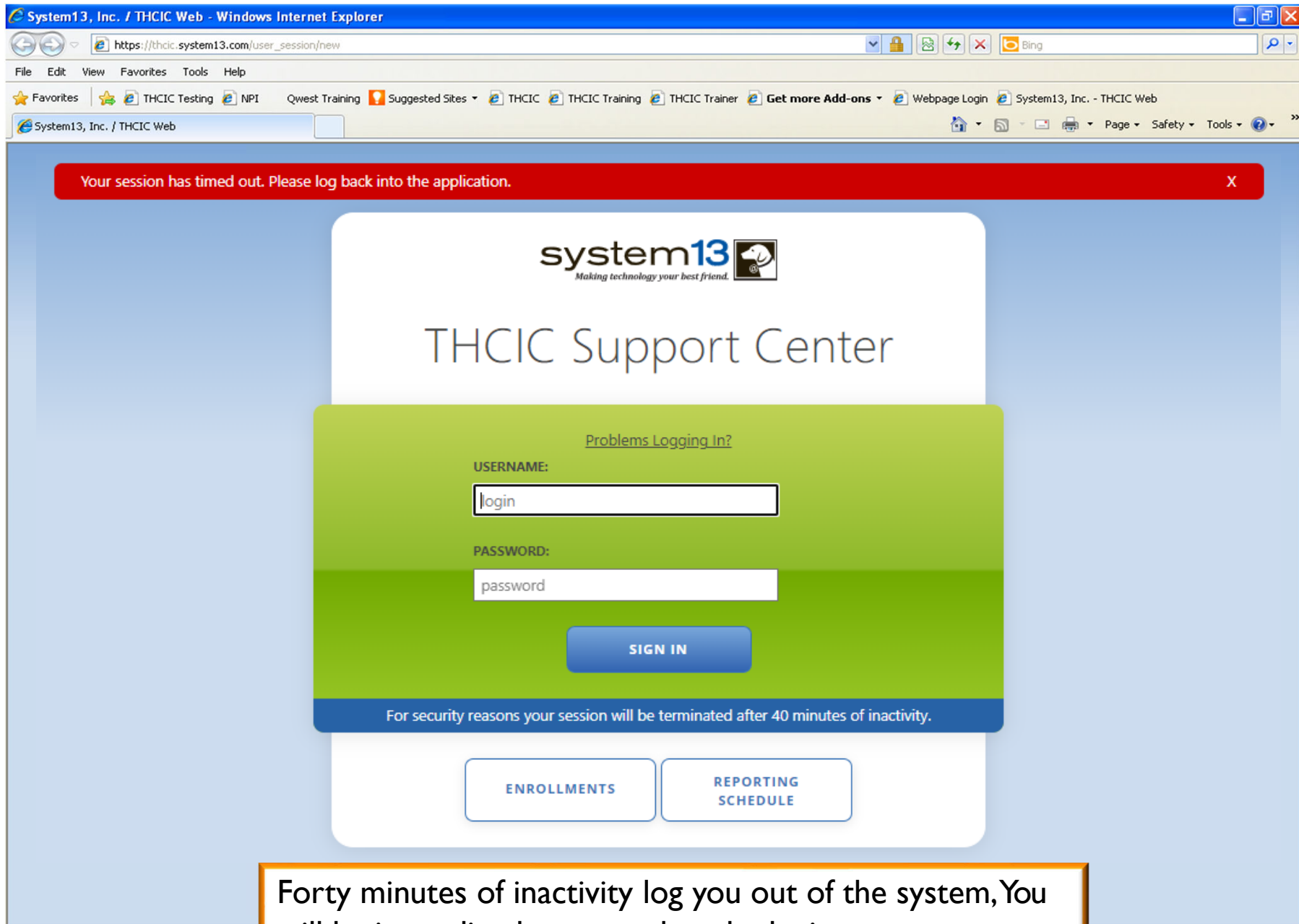
SIGN IN

For security reasons your session will be terminated after 40 minutes of inactivity.

ENROLLMENTS **REPORTING SCHEDULE**

You will be immediately logged out the system. There will be no verification to log you out of the system.

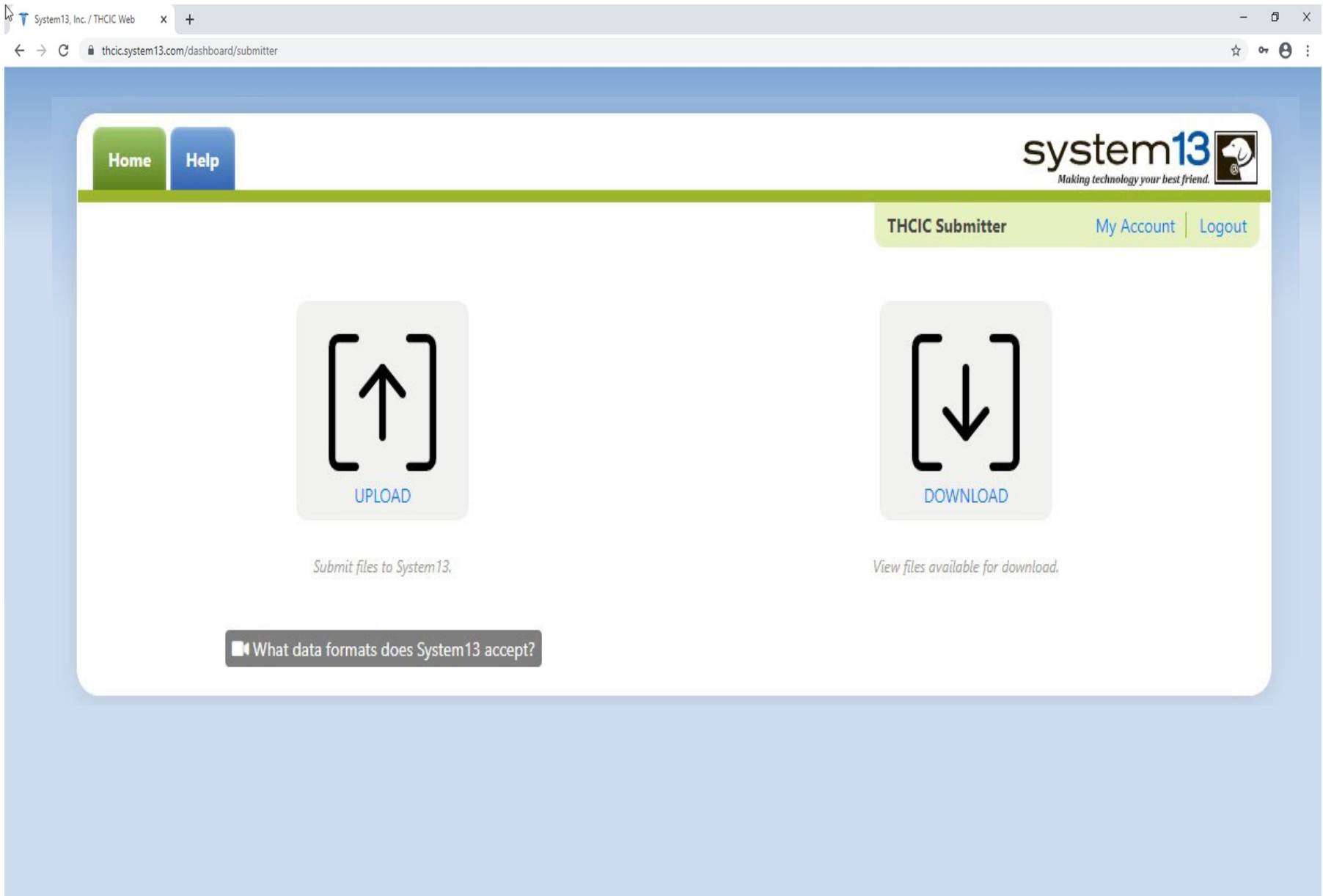
Inactivity



The screenshot shows a Windows Internet Explorer browser window. The address bar displays the URL https://thcic.system13.com/user_session/new. The browser's menu bar includes File, Edit, View, Favorites, Tools, and Help. The Favorites bar contains links for THCIC Testing, NPI, Qwest Training, Suggested Sites, THCIC, THCIC Training, THCIC Trainer, and System13, Inc. - THCIC Web. The main content area features a red notification bar at the top stating, "Your session has timed out. Please log back into the application." Below this is the System13 logo with the tagline "Making technology your best friend." and the heading "THCIC Support Center". A green login form is centered on the page, containing a "Problems Logging In?" link, a "USERNAME:" label with a text input field containing "login", a "PASSWORD:" label with a text input field containing "password", and a blue "SIGN IN" button. At the bottom of the form, a blue bar contains the text: "For security reasons your session will be terminated after 40 minutes of inactivity." Below the form are two buttons labeled "ENROLLMENTS" and "REPORTING SCHEDULE".

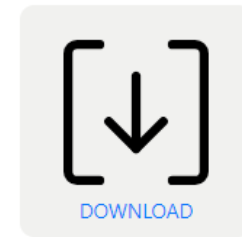
Forty minutes of inactivity log you out of the system, You will be immediately returned to the login screen.

Submitter Home Page



Submitter Home Page

Click Upload/Download



System13, Inc. / THCIC Web x +

thcic.system13.com/dashboard/submitter

Home

Uploads allows the user to upload 5010 formatted file for batch submission.

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THCIC Submitter My Account Logout

UPLOAD

Submit files to System13.

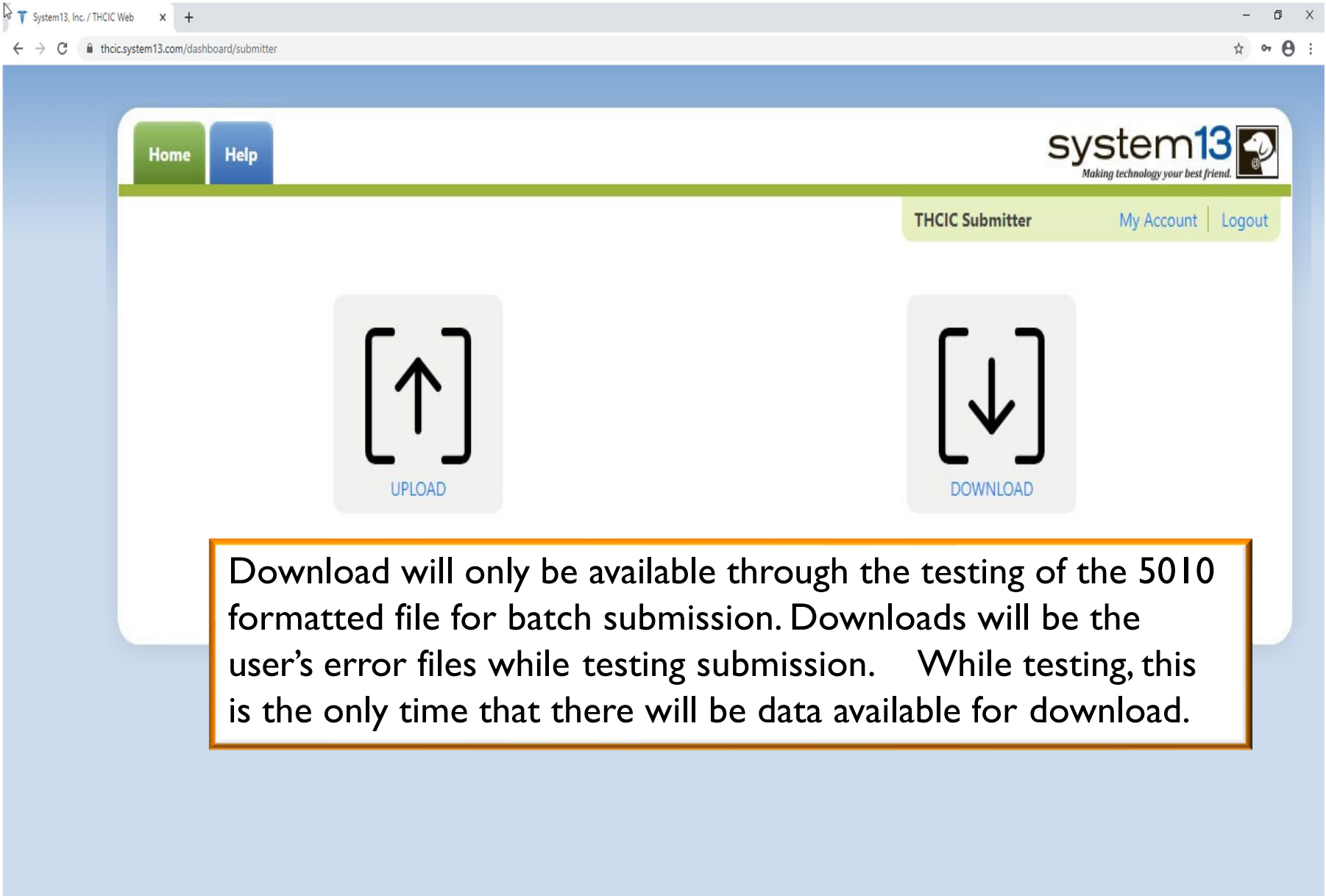
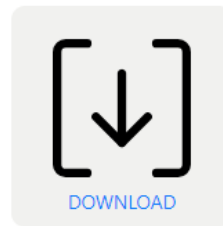
What data formats does System13 accept?

Link to a YouTube video regarding the formats accepted.

DOWNLOAD

Download will only be available through the testing of the 5010 formatted file for batch submission. Downloads will be the user's error files while testing submission.

Click Download



System13, Inc. / THCIC Web x +
thcic.system13.com/dashboard/submitter

Home Help

system13
Making technology your best friend.

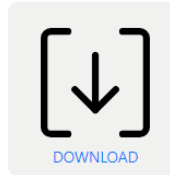
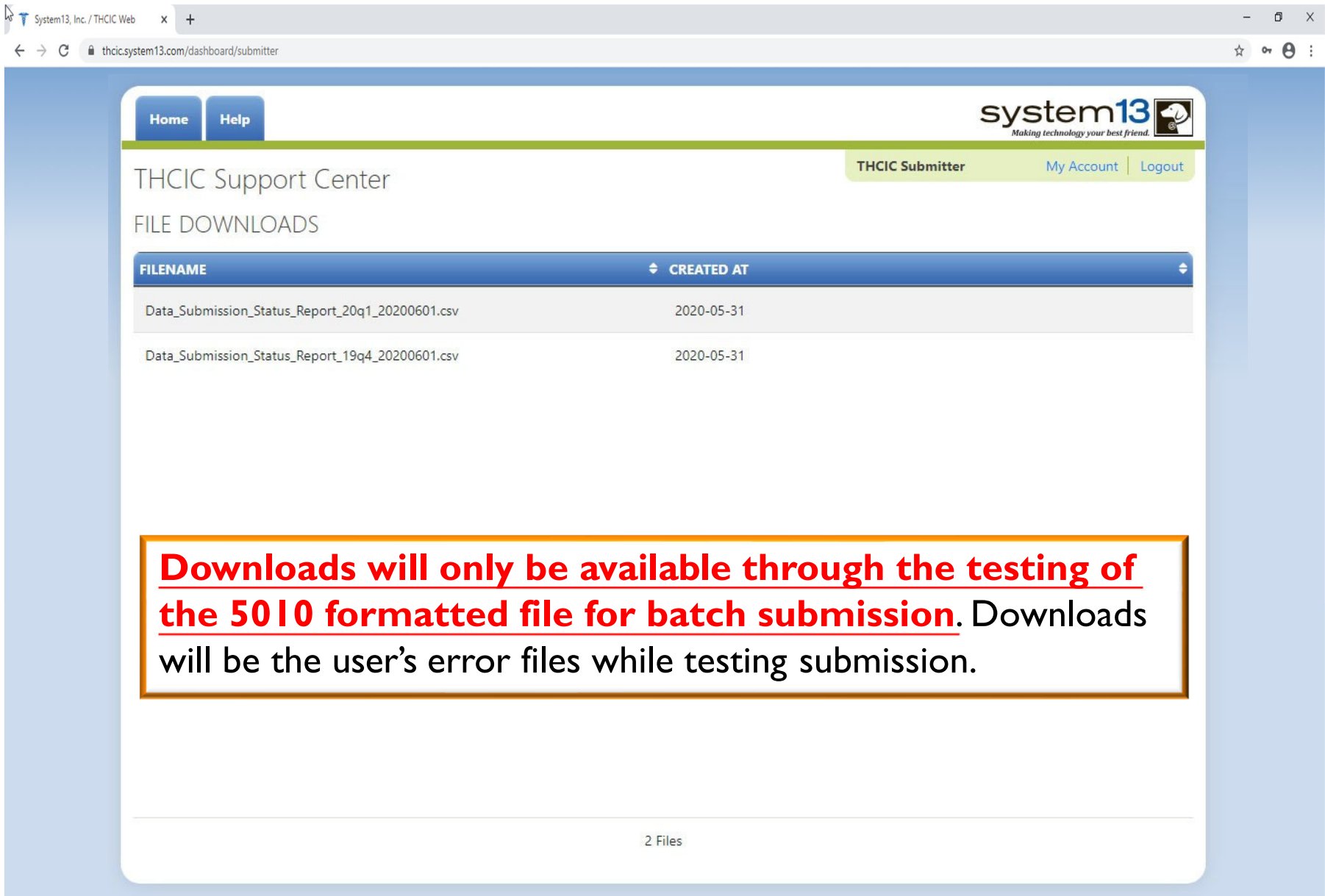
THCIC Submitter My Account Logout

UPLOAD

DOWNLOAD

Download will only be available through the testing of the 5010 formatted file for batch submission. Downloads will be the user's error files while testing submission. While testing, this is the only time that there will be data available for download.

List of Downloads

System13, Inc. / THCIC Web

thcic.system13.com/dashboard/submitter

Home Help

system13
Making technology your best friend.

THCIC Submitter My Account Logout

THCIC Support Center

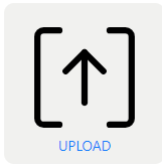
FILE DOWNLOADS

FILENAME	CREATED AT
Data_Submission_Status_Report_20q1_20200601.csv	2020-05-31
Data_Submission_Status_Report_19q4_20200601.csv	2020-05-31

Downloads will only be available through the testing of the 5010 formatted file for batch submission. Downloads will be the user's error files while testing submission.

2 Files

Click Upload



System13, Inc. / THCIC Web

thcic.system13.com/dashboard/submitter

Home Help

system13
Making technology your best friend.

THCIC Submitter My Account Logout

UPLOAD

Submit files to System13.

DOWNLOAD

View files available for download.

What data formats does System13 accept?

Batch Upload Claims



The screenshot shows a web browser window with the URL `thcic.system13.com/upload`. The page header includes navigation links for [Home](#) and [Help](#), the **system13** logo with the tagline "Making technology your best friend.", and user options for [THCIC Submitter](#), [My Account](#), and [Logout](#). The main content area is titled "THCIC Support Center" and "FILE UPLOADS". It features an "UPLOAD FILE" section with a [BROWSE...](#) button and a file input field. Below this is a "DESCRIPTION" section with a text input field. At the bottom, there is a blue [UPLOAD FILE](#) button and a link to a help document: [What data formats does System13 accept?](#)

Choose File To Upload

The screenshot shows the 'system13' web portal interface. At the top, there are navigation links for 'Home' and 'Help', and the 'system13' logo with the tagline 'Making technology your best friend.' Below this, the user is logged in as 'THCIC Submitter' with links for 'My Account' and 'Logout'. The main content area is titled 'THCIC Support Center' and 'FILE UPLOAD'. On the left, there is an 'UPLOAD FILE' section with a 'BROWSE...' button and a 'DESCRIPTION' field. A large 'UPLOAD FILE' button is at the bottom of this section. A Windows file explorer dialog box is overlaid on the page, showing the 'ProviderFileUpdates' folder. The file 'Provider_20230405_1250.txt' is selected. The dialog box also shows a list of other files and folders, including 'Apple iPhone', 'Desktop', 'Documents', 'Downloads', 'Music', 'Pictures', 'Tiffany's S21', 'Videos', 'Local Disk (C:)', 'CHSShare (\\ds)', 'toverton068 (\\', 'COO apps (\\ds', and 'CHS share (\\D:'. The 'File name' field contains 'Provider_20230405_1250.txt' and the file type is set to 'All files (*.*)'. The 'Open' button is highlighted.

Choose the 5010 formatted file that the user wants to upload. Highlight file and click 'Open.'

Choose File To Upload

Home Help

system13 
Making technology your best friend.

THCIC Submitter My Account | Logout


THCIC Support Center

FILE UPLOADS

UPLOAD FILE

Provider_20230406_1358.txt

DESCRIPTION

 What data formats does System13 accept?

Description of data is optional.


Upload file.

System Upload Receipt



Upload was successfully created. X

[Home](#) [Help](#)

system13 
Making technology your best friend.

THCIC Submitter: [Account](#) | [Logout](#)

THCIC Support Center

FILE UPLOADS

UPLOAD FILE

DESCRIPTION

System Upload Receipt about Duplicate File Uploaded in the Same Day

The screenshot displays the System13 web application interface. At the top, a red error banner reads: "SUB: has already uploaded 'Provider_20230406_1358.txt' today. Duplicate filename uploads are not allowed within the same day." Below this, the navigation bar includes "Home" and "Help" buttons, the "system13" logo with the tagline "Making technology your best friend.", and a user profile section for "THCIC Submitter" with "My Account" and "Logout" links. The main content area is titled "THCIC Support Center" and "FILE UPLOADS". Under the "UPLOAD FILE" section, there is a "BROWSE..." button and a text input field containing the filename "Provider_20230406_1358.txt". Below the filename is a "DESCRIPTION" label and an empty text input field. At the bottom of the form is a blue "UPLOAD FILE" button. A video player thumbnail is visible with the text "What data formats does System13 accept?".

A facility cannot upload a file with the same file name, on the same day. You will get the above message.

E-Mail Receipt to Submitter

From: th98oper@comlin.com
 To: tiffany.overton@dshs.state.tx.us
 Cc:
 Subject: FW: SUB000 Receipt: 1-Accepted, 0-Rejected

Sent: Mon 12/14/2009 12:01 PM

DATA WAREHOUSE RECEIPT NOTICE:

THIS RECEIPT LOOKS BEST WHEN
 VIEWED USING A COURIER FONT

System13, Inc
 THCIC Data Warehouse, Support
 888 308-4953 Help Desk
 14-DEC-2009 13:00:02.92
www.THIChelp.com

Submitter: SUB000 - THCIC Submitter
 Contact: Tiffany Overton
 Email: tiffany.overton@dshs.state.tx.us
 Phone: 512-458-7111
 Fax: 512-458-7740

 Submission File Name: o_th000002.
 Receipt Processed: 12/14/09 13:00:
 System13 Name: SUB000_T_o_837_

File Information

 Claim Format
 T=test, P=prod P **
 Claim Count 214

You must be approved for 'Production S
 'Production Status Request' form.

Thank you for your data submission.


The submitter contact will get an E-mail receipt notice indicating the data file has been received within 30 minutes of the uploaded file. The E-mail will indicate if the file was “accepted” or “rejected”. The E-mail receipt notice will also indicate if the data file will be processed as “test” or “production” data and the claims count total contained in the file.

If the file was “accepted”, the submitter contact will get a second E-mail within an hour, which will indicate if the file “passed” or “failed”. If the E-mail indicates the file “passed” and the file was processed as “production” data, the provider contact will receive an E-mail confirmation the same day.

Uploaded data files that are “rejected” or “failed” must be fixed and uploaded again by the submitter contact.

E-Mail Receipt to Provider

Extra line breaks in this message were removed.

From: System13 Flex Notifier [noreply@system13.com]
 To: Overton, Tiffany
 Cc:
 Subject: THCIC/Web Frequency of Errors Report
 Attachments:  FER.pdf (16 KB)

Claims have been added to your account. Please review the attached PDF document.

Thanks!

-- THCIC/Web Support Team

Frequency of Errors Report
 Report Date: 24-May-2011
 THCIC ID: 000005 THCIC Trainer

Batch Information

Field	Value
Claims Period	01/01/2010 thru 12/31/2012
Service Period	02/01/2010 thru 08/30/2010
Claims Received	363
Claims Rejected	0
Claims Processed	363
Claims In Error w/o Race + Ethnicity Errors	58
Claims In Error	58
Fields In Error	148
Accuracy Rate w/o Race + Ethnicity Errors	84.02%
Accuracy Rate	84.02%

The provider contact will get an E-mail confirmation indicating data submitted the same day that the files has been added to their account, if the file was “accepted” and “passed” as production data.

The E-mail will include a frequency of error report (FER) to verify number of claims received by our system, accuracy rate, error summary and various other claims information.

Encounter on Demand

After the *Cutoff for initial submission the Data Administrator (aka Provider Primary Contact) and Certifier will now receive an email a few days after the “Cutoff for Initial Submission. This email will be sent approximately sixty days after the end of each quarter. The email will have four reports attached to it:

- ✕ Summary Report – use this report to validate if the data for the period is correct, such as record counts, min/max/average charges, admission type and source, payer type, patient age, gender, race, and ethnicity
- ✕ Claim Count for First Physician Report - Use this to determine if the physicians (attending, operating, other) who utilize your facility are represented correctly. This report will give a claim count by physician name, sorted by name. It will also include the physician ID, but will not include patient information.
- ✕ Claim Count for Second Physician Report - Use this to determine if the second physicians (attending, operating, other) who utilize your facility are represented correctly. This report will give a claim count by physician name, sorted by name. It will also include the physician ID, but will not include patient information
- ✕ Error Type List Report - use this to determine if you have made all possible corrections to your data, if needed.

The email will suggest that if the Certifier determines that the data is complete and accurate after reviewing the reports, then they should consider choosing the Encounter or Event on Demand (EOD) option on their certification tab for that quarter. If you do not choose to start the EOD option, the certification process will start after the cutoff for corrections as it does now.

***Cutoff for initial submission is the date when the submission data is due in the system.**

Generate Quarter Cert. Data (EOD) 

Outpatient Submitter Upload

Questions/ Comments



Questions, comments or need clarification please e-mail



thcichelp@dshs.texas.gov

The e-mail should include the facility's THCIC ID.

THCIC Contact



Address:

Texas Health Care Information Collection
Dept of State Health Services – Center for Health
Statistics
1100W 49th St, Ste M-660
Austin, TX 78756



Phone: 512-776-7261






E-mail: THCIChelp@dshs.texas.gov



Web site: <https://www.dshs.texas.gov/texas-health-care-information-collection>

THCIC Contact

- ✕ Contact Tiffany Overton email at  Tiffany.Overton@dshs.texas.gov if a facility has questions concerning the submission, correction, or certification of data.
- ✕ Contact Dee Roes email at  Dee.Roes@dshs.texas.gov if submitter test/production files reject due to a submission address or EIN/NPI number.
- ✕ For general questions or to request information about THCIC please e-mail to  thcichelp@dshs.texas.gov.



Contact



Address:

System 13, Inc
1648 State Farm Blvd.
Charlottesville, VA 22911



Phone: 1-888-308-4953



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E-mail: THCIChelp@system13.com



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