



**Child Passenger Safety (CPS) Technician
Continuing Education Unit (CEU)
Frequently Asked Questions (FAQ)**

- 1. After attending a Texas Department of State Health Services (DSHS) event in which continuing education units (CEUs) are offered, will I still need to enter them into my Safe Kids profile?**
Yes. For CEUs offered by DSHS, each child passenger (CPS) technician is responsible for entering all earned CEUs into their Safe Kids profile to receive credit.
- 2. How do I log in to my Safe Kids profile?**
Go to cert.safekids.org/log and enter your Safe Kids username and password. If you do not remember your login information, select "Forgot Password" or contact Safe Kids Customer Service at CPScert@safekids.org or 202-875-6330.
- 3. I entered my CEU credit on the Safe Kids website, but it shows "Max per cycle for this activity type is 6 total so 0 applied." What do I do?**
You can place the additional CEUs under the Seat Check Alternative section once you log in to your profile. You can find additional information and resources on the [Safe Kids website](#).
- 4. If I am unable to attend DSHS events in which CEUs are offered, how can I obtain CEUs?**
CEU opportunities are available at cpsboard.org. You will need to create a profile and take the associated quiz to receive credit for any of the webinars available on the CPS Board website.
- 5. Does DSHS provide a certificate of attendance for its events that offer CEUs?**
Yes, DSHS emails certificates of attendance to attendees within one week after the event. You must be present for the entire one-hour session to receive continuing education credit.
- 6. I did not receive a certificate for attending a DSHS event. Who should I contact?**
Email Safe Riders at saferriders@dshs.texas.gov if you have not received your CEU certificate within one week after the event you attended.

7. **Are CEU sessions offered by DSHS considered in-person or online?**

Even if you attended a DSHS online event, DSHS events are moderated and considered to be “in-person session/workshop (Category 1)” activities and should be entered that way in your Safe Kids profile.

8. **I have not completed my recertification requirements on time. What can I do?**

If your certification has expired and you were unable to obtain an extension from Safe Kids prior to your deadline, you may need to attend a one-day renewal course to maintain your certification status. The other option is to re-take the full National CPS Certification training course. [Find a course](#) near you.

To check your certification status, you can log in to your profile at the [Safe Kids Certification website](#). For assistance email Safe Kids Certification at CPSCert@safekids.org or call 202-875-6330.

9. **I can't attend a DSHS event in which CEUs are offered. Will it be recorded so I can watch it and receive CEUs?**

No, unfortunately, DSHS events are not recorded. CEUs are only available to people who attend the events when they take place.

10. **How do I recertify if I haven't done any car seat events or community events?**

[Safe Kids Recertification Alternatives](#) are available until further notice. Additional information can also be found at [Safe Kids Resources](#) or reach out to your local CPS instructor for assistance. If you need assistance in finding an instructor near you, email us at saferriders@dshs.texas.gov.

For more information, please visit the [Safe Kids Certification website](#).