



TEXAS
Health and Human
Services

**Texas Department of State
Health Services**

2020 – Quality Management Updates

TEXAS RYAN WHITE PART-B – HIV CARE SERVICES

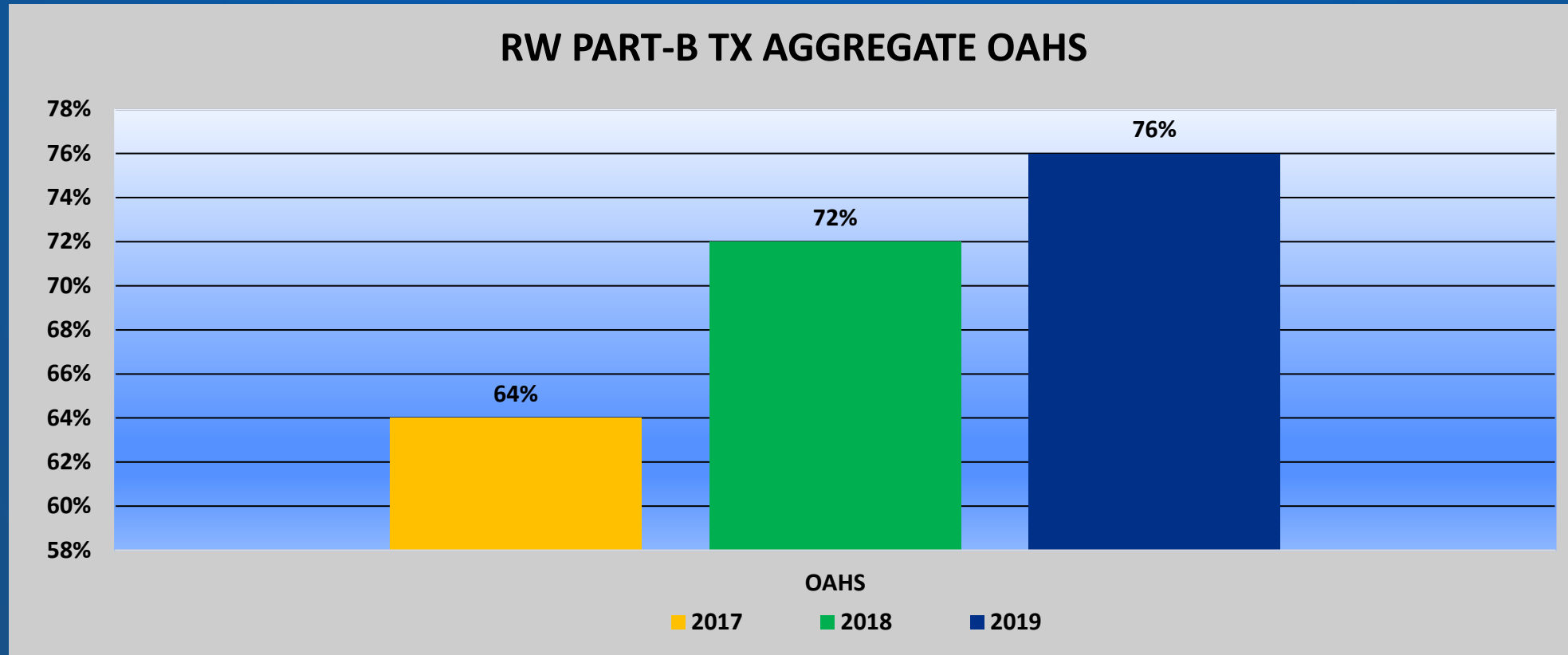
JANUARY 22, 2020

Highlights from 2019

- Telemedicine/Telehealth
- Rapid Start
- Peer Navigation
- Electronic Medical Record Systems and other Data Improvement
- Regional ADAP-THMP Eligibility Workers (AEW's)
- Monitoring Database – Benchmarking – Data Analysis – Data Sharing
- Integration of Technology – ECHO's and Zoom Meetings
- Increased/Improved Communication Between DSHS/AA/Sub's

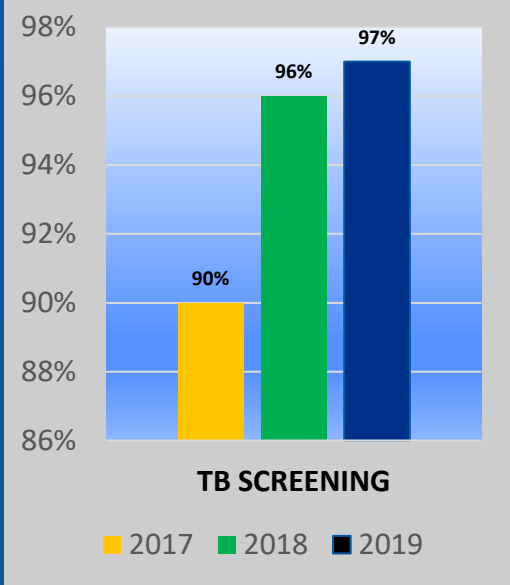
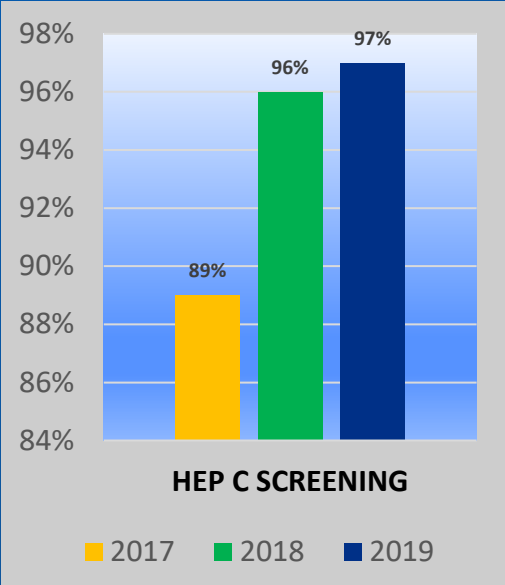
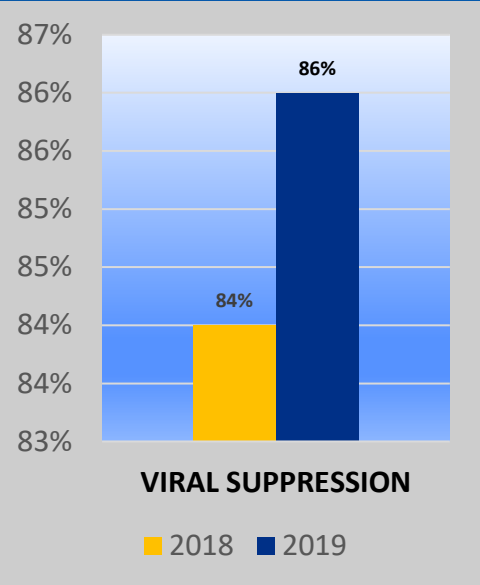
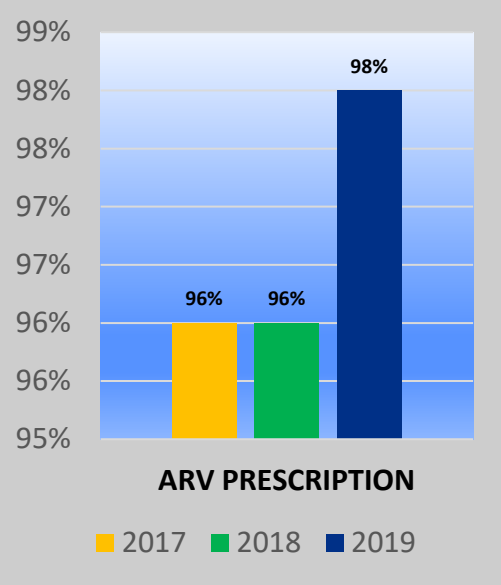


Program Monitoring Data Overtime



TEXAS DSHS RYAN WHITE PART-B AGGREGATE – SAMPLED CHART REVIEW

EXCLUDES NEW CLIENTS



Strategic Domains for 2020

All Quality Improvement Projects Will Be Linked One or More of the Following Strategic Domains:

- Improving Health Outcomes
- Increasing Access
- Improving the Client/Patient Experience
- Eliminating Disparities

Texas DSHS QM Goals for 2020

To Improve our Data

- Completeness
- Accuracy
- Timeliness

Supporting and Aligning with the Texas Achieving Together to End the HIV Epidemic in Texas Plan

- Access to Care and HIV Medications
- Retention of Care
- Viral Suppression



UPDATES TO THE 2020 OAHS MONITORING TOOL

MERGED NEW/EXISTING SECTIONS

- *Streamlined number of indicators by 30%*

ADDED INCLUSION/EXCLUSION ELEMENTS TO EACH INDICATOR

- *Defined who/what/when each indicators applies*

ADDED ACCEPTABLE DOCUMENTATION SOURCE CRITERIA

- *Inclusion of Team Care Documentation as Appropriate*

ADDED TWO INDICATORS FOR PERINATALLY HIV EXPOSED INFANTS

- *Some regions in Texas without a local Ryan White Part-D provider may be funded under Ryan White Part-B*

UPDATES MADE TO ALIGN WITH CURRENT HHS HIV GUIDELINES

- *Ensure we have most current guidelines reflected on tool*



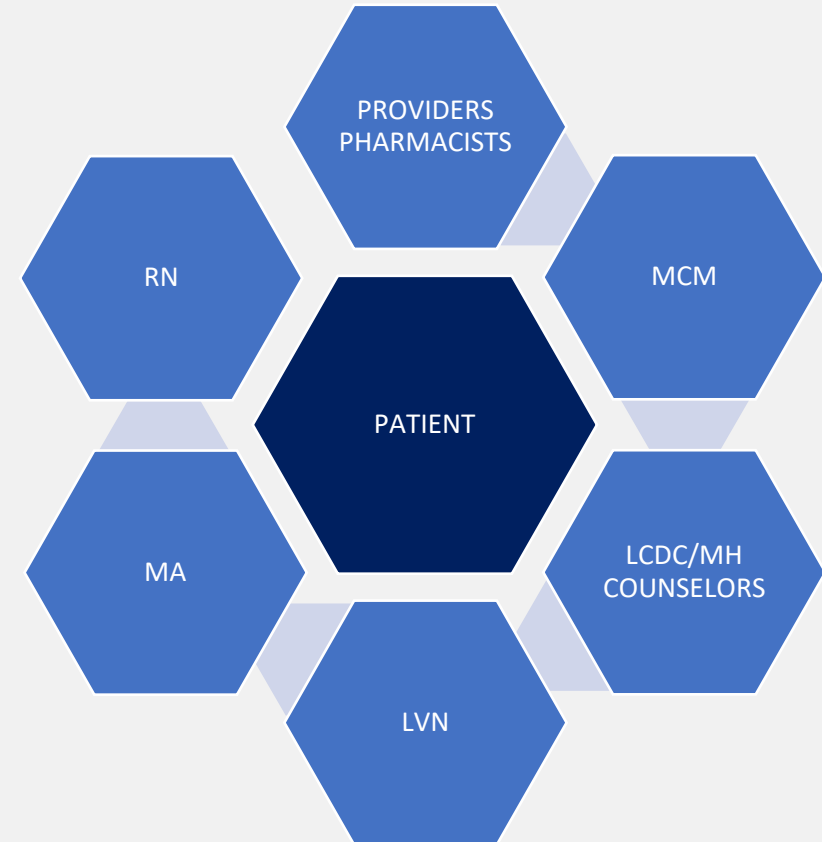
Reasons for Changes

- Continuous Quality Improvement
- Reduce Provider Burden
- Efficiency
- Inclusion of Team Care
- Respond to Stakeholder Feedback
- Align Monitoring Process with How Care is Delivered
- Transparency of Indicator Criteria
- QA Indicators for Perinatally HIV Exposed Infants - Needed
- Assure Tool Reflects Current HHS HIV Clinical Guidelines

10 Indicators to Consider Inclusion of Team Care Documentation

SAFETY FIRST

1. Mental Health Screening Using an Age Appropriate Tool
2. Screening for Last Oral Health Exam by a Dentist
3. Cervical Cancer Screening Questions Only
4. Screening of Substance Use Using an Appropriate Tool
5. Psychosocial Assessment to Include Domestic Violence and Stability of Housing
6. Tobacco Use Screening
7. Missed Visit Follow Up
8. STI Risk Reduction Counseling
9. Screening for Needed Family Planning Counseling
10. Referrals as Applicable



Thank you!

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