

# EMS Complaints and Investigations Report

## EMS Education Programs



### Fiscal Year (FY) 2023

#### Complaints Related to Emergency Medical Services (EMS) Education Programs

Sources	Count
Client/Consumer/Patient	1
Employee	0
Internally Generated	2
Regulated Entity	1
<b>Total</b>	<b>4</b>

Reason and Basis	Count
Advertising	1
Continuing Education Violations	1
EMS Course Issues	1
Fraud	1
Standard of Product	0
<b>Total</b>	<b>4</b>

Resolved	Count
License Expiration	1
Unsubstantiated	0
Warning Letter	1
<b>Total</b>	<b>2</b>



<b>Resolved</b>	<b>Count</b>
Discipline Taken	0
<b>Total</b>	<b>0</b>

<b>Remained Open</b>	<b>Count</b>
Under Investigation	2
<b>Total</b>	<b>2</b>

<b>Resolved from Previous Years</b>	<b>Count</b>
Enforcement with Monitoring	1
Inconclusive	0
No Violation	0
Probated Suspension	0
Substantiated	0
Unsubstantiated	2
Warning Letter	1
Withdrawn by Department/Board	1
<b>Total</b>	<b>5</b>

<b>Remained Open with Total Days Open</b>	
<b>Reason and Basis</b>	<b>Days Open</b>
Continuing Education Violations	10
EMS Course Issues	291
<b>Total Count of Open Cases</b>	<b>2</b>

