



Memorandum

#13-040

TO: WIC Local Agency Directors

FROM: Linda Brumble, Unit Manager
Nutrition Education/Clinic Services Unit
Nutrition Services Section

DATE: May 2, 2013

SUBJECT: May 2013 Interactive Distance Learning and NECS CenturyLink Staff Training Schedules

Nutrition Education Training Day is **Thursday, May 30, 2013**, with the following Interactive Distance Learning (IDL) and CenturyLink Nutrition Education classes running throughout the day. To view the May 2013 IDL and Nutrition Education/Clinic Services (NECS) CenturyLink Staff Training schedules, visit <http://www.dshs.state.tx.us/wichd/tng/idl-cal-dates.shtm>.

Time	Type	Class	Instructor
10:00		Communicating with Low Literature +	Kelley Reed, RD, LD
11:15		Introduction to Nutrition Education in Texas WIC	Debbie Lehman RD, LD, PhD
11:30		VENA Goal Setting	Jessi Cano, RD
12:30		When the Client Leaves the Clinic: How to Enable Healthy Behaviors in Unhealthy Environments +	Mandy Seay, RD, LD, CDE

The following classes are new in May:

QA 101: QA Foundation and How to Conduct a Self-audit Using the Core Tool 

CenturyLink: Monday, May 20, 10:00 – 11:30

Intended to help agencies with their QA process, the class will begin by explaining the four core principles of quality management. The criterion in the Core Tool which are applicable to WIC will be discussed. Other topics that will be covered are: types of reviews, QMB process, and QMB Tools.

QA 201: How to Conduct a Self-audit Using the Clinical Tool 

CenturyLink: Friday, May 24, 10:00 – 11:30

How to Conduct a Self-audit Using the Clinical Tool training focuses on helping Local Agency staff understand how to use the Clinical Tool during a review. The class will cover basic principles to keep in mind when conducting a self-audit during observation of services and facility review. Examples of common areas of noncompliance will also be covered.

Formula Update 2013  

CenturyLink: May 1, 12:00 – 1:00

IDL: May 7, 1:30 – 3:00

This session provides an overview of the changes and revisions to FD: 16.0, as well as new formulas available, formula name changes and a discussion of drop-shipment errors.

Introduction to Nutrition Education at Texas WIC 

IDL: May 30, 11:15 – 12:15

This training provides a basic introduction to the role of nutrition education at WIC, factors that influence behavior change, principles of CCNE and VENA, and ways that all staff can promote effective nutrition education.

All schedule changes or cancellations will be posted online two weeks in advance when possible. Though we strive to minimize changes and cancellations, we advise staff to check the WIC training website in advance for scheduling updates. If a last-minute (less than two weeks) cancellation is necessary, Local Agency staff will be notified via email only.

The NECS CenturyLink Staff Training and the IDL Network are two separate training systems. For IDL technical assistance, please contact Yolanda BazDresch, IDL Studio Manager, at 512-341-4443 or yolanda.bazdresch@dshs.state.tx.us.

If you are interested in participating in an NECS CenturyLink Staff Training Session, instructions for logging on to each online class can be found at <http://www.dshs.state.tx.us/wichd/tng/desc-main.shtm>, below the class description. Also, clicking the hyperlink for each CenturyLink class in the training schedule will direct you to the log in instructions. Technical assistance for the NECS CenturyLink Staff Training is provided by CenturyLink customer service at **1-800-485-0844**.