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**#10-143**

**TO:** WIC Regional Directors  
WIC Local Agency Directors

**FROM:** Linda Brumble, Unit Manager  
Nutrition Education/Clinic Services Unit  
Nutrition Services Section

**DATE:** October 29, 2010

**SUBJECT:** New procedures for ordering extra Ameda breast pump parts

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Beginning November 1<sup>st</sup>, 2010, local agencies will no longer be able to order extra replacement parts for Ameda pumps from the WIC warehouse. Instead, local agencies are instructed to order any spare replacement parts directly through Ameda via email using the procedures in the attachment. Please share the updated ordering information in this memo's attachment immediately with appropriate staff. Also, please replace page 16 of *Breast Pump Procedures Manual*, stock number 13-06-12146, with the attached document. **If this attachment is too large or complex, it will be sent via email instead of posted to the web.**

As a reminder, when a WIC participant needs a replacement part, they should bring the pump back to the WIC clinic, as indicated on the *Breast Pump Release Forms*. It is not the responsibility of the participant to contact Ameda. It is, however, the local agency's responsibility to issue a replacement part to the participant. Refer to page 29 of the *Breast Pump Procedures Manual* for further assistance.

If you have questions regarding these changes or the breast pump program, please contact Lindsey Randall, Nutrition Education Consultant, Nutrition Education/Clinic Services Unit, Nutrition Services Section, at 512-341-4594 or [lindsey.randall@dshs.state.tx.us](mailto:lindsey.randall@dshs.state.tx.us).

Attachment - **If this attachment is too large or complex, it will be sent via email instead of posted to the web.**

# Ordering Extra Ameda Breast Pump Parts

## Complimentary Replacement Parts:

Item Ordered	Photo	Ordering Information
Standard-sized flange Item no. 625108		Each local agency should designate one or two people to place one (1) order per local agency.
White valve Item no. 402326/4717		Complimentary replacement parts can be ordered from Ameda via email, <a href="mailto:WIC@Ameda.com">WIC@Ameda.com</a> , anytime during the months of October, December, March, and June.
White tubing adapter Item no. 620559		Include your first and last name, telephone number (area code first) and which local agency you are from.
Diaphragm Item no. 402332		Ameda does not charge for shipping. Thus, local agencies are required to order at least 10 each of the spare part(s) needed.
HygieneKit tubing Item no. 402333		Orders will be shipped to the local agency within 48 hours of receipt.

## All Other Miscellaneous Items:

All other miscellaneous items (e.g., new breast pump bags, cold packs, bottle holders for older pumps, etc.)	<p>Refer to ordering instructions for complimentary replacement parts (above).</p> <p>Ameda does not charge for shipping. Thus, the company prefers orders of \$50 worth of merchandise or more at a time.</p>
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