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Texas Health Care Information Collection - THCIC  
Health Facilities Numbered Letter, Volume 18 Number 1  
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## Claim Errors (Hospital/ASC)

Claims reported to Texas Health Care Information Collection (THCIC) are required to be 100% accurate. THCIC has recently discovered an increase in claim errors that are not being corrected by the provider. This becomes a compliance issue for the provider when claim errors are not corrected by the scheduled timeline.

When a hospital or ambulatory surgery center (provider) reports its data to System13, Inc. (the THCIC data warehouse), it provides **detailed** information back to the provider regarding **errors** within each claim. All claim **errors** should and must be corrected by the provider by the scheduled timeline.

The system also permits providers to generate and print information regarding data errors after corrections have been made through a report called “Frequency of Error Report” (FER). The FER provides information on the claim accuracy rate.

Chapter 108, Health and Safety Code, requires THCIC to establish procedures for “accurate and consistent” data and specifically states §108.009(k) data will also include patient **Race** and **Ethnicity**. THCIC may begin enforcement of claim accuracy in the very near future. Section 108.007 authorizes the DSHS to inspect documents and records of the facilities data sources that are used to compile the data and to compel the facilities to submit accurate data.

System13, Inc. audits each claim when it is received to ensure that all required information has been reported in all required data fields. Required data fields are listed in the rules 25 TAC §§421.9 and 421.67 and the Inpatient Technical Specifications Manual and the Outpatient Technical Specifications Manual posted on the THCIC website ([www.dshs.state.tx.us/thcic](http://www.dshs.state.tx.us/thcic)). Failure to report the required information in a data field results in the claim being marked as an ERROR.

Common errors are:

1. a required REVENUE code or a required HCPCS code from the list of the THCIC required codes
2. missing PROCEDURE code
3. missing patient RACE
4. missing patient ETHNICITY

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5. missing or incorrect code for PRESENT ON ADMISSION (POA)
6. missing PRINCIPAL DIAGNOSIS
7. missing REVENUE Code when Service Line Charges exists

A list of all claim audits are found in the 5010 Inpatient and Outpatient Appendices document posted at <http://www.dshs.state.tx.us/thcic/hospitals/5010InpatientandOutpatientAppendicesVer3.pdf> beginning on page 26.

### Rural Provider Reporting, Loss of Exemption (Hospital/ASC)

Rural hospitals and rural ambulatory surgery centers (ASCs) that were approved for exemption by THCIC for the 2014 data reporting periods are required to begin reporting the THCIC data starting with the 1<sup>st</sup> Quarter of 2015 (1q2015) services, which began on January 1, 2015.

**Hospitals** are required to report all Inpatient Discharge data, select Outpatient data, and all Emergency Department data. Selected outpatient data require the reporting of invasive surgical and radiological/imaging procedures only (*see [required revenue codes](#) or [procedure codes associated with required service and procedure codes](#)*).

**ASCs** will be required to report invasive surgical and radiological/imaging *[required revenue codes](#) (if using the 837 Institutional format) or [procedure codes associated with required service and procedure codes](#) (if using 837 Professional format)* for the Outpatient data.

The THCIC recommends attending our training sessions to learn more about the data reporting requirements and processes. Information on training is located at: <http://www.dshs.state.tx.us/thcic/Training.shtm>.

The 1q2015 data, January 1 – March 31 2015 services, must be reported to THCIC no later than June 1, 2015 for state compliance. **Early reporting is encouraged.**

### Emergency Department Data Collection (Hospital)

All hospitals are required to report Emergency Department (ED) events beginning with January 1, 2015 services.

All ED data with service dates between January 1, 2015 and March 31, 2015 are required to be reported to System13 no later than June 1, 2015. **This includes all billable, charity, and self-pay ED services.**

The ED data shall follow the same reporting guidelines and specifications as the Outpatient data reports with the exception of two additional data variables: 1) Point of Origin (Source of Admission), and 2) Patient Status. ED data may be reported with the hospital's surgical/radiological Outpatient data.

The ED data collected will consist of procedures covered by specific Revenue Codes, which include:

- (1) 0450 General Emergency Room;
- (2) 0451 Emergency Room Emergency Medical Screening and Medical Treatment EMTALA;
- (3) 0452 Emergency Room Services beyond EMTALA;
- (4) 0456 Urgent Emergency Room-- Care;
- (5) 0459 Other Emergency Room

The Technical Specification documentation for reporting Emergency Department data are included in the THCIC Outpatient 5010 Technical Specifications – Version 10 manual at [http://www.dshs.state.tx.us/thcic/OutpatientFacilities/Tech\\_Req\\_Spec\\_5010\\_Ver\\_10-1-Outpatient\\_THCIC837-Dec-1-2014.pdf](http://www.dshs.state.tx.us/thcic/OutpatientFacilities/Tech_Req_Spec_5010_Ver_10-1-Outpatient_THCIC837-Dec-1-2014.pdf)

### Reviews of the 2013 Quality Indicator Report and 2012 Potentially Preventable Complications Report (Hospital)

Annually, THCIC releases a quality report on Texas hospitals. By statute, THCIC is required to provide a review and comment period for hospitals covered in the report prior to making it available to the public. The hospital review and comment period will begin on April 1, 2015 for the 2013 Quality Report (QI) and 2012 Potentially Preventable Complications Report (PPC).

On March 25, 2015 THCIC emailed the assigned Provider Primary Contact of each hospital the information on accessing a secured site for reviewing the 2013 QI and 2012 PPC reports.

Only those hospitals that are in the 2013 QI or 2012 PPC report were emailed the notification.

The review and comment period for the QI and PPC reports ends on June 1, 2015.

#### **The QI report includes:**

- 1) *Indicators of Inpatient Care in Texas Hospitals, 2013 (IQI)*
- 2) *Quality of Children's Care in Texas Hospitals, 2013 (PDI)*
- 3) *Indicators of Patient Safety in Texas Hospitals, 2013 (PSI)*

#### **The PPC report includes:**

- 1) *Potentially Preventable Complications, 2012 (PPC)*
  - This is the first annual release of the Potentially Preventable Complications Report (PPC) by THCIC and is for data year 2012.

THCIC expects to release the QI and PPC reports to the public in June 2015.

The following reports are anticipated to be sent out for review in the near future:

- 2013 PPC Report
- 2012 and 2013 Potentially Preventable Readmission Reports (PPR)

## Provider Contact Information (Hospital/ASC)

All hospitals and ASCs are required to provide THCIC with a liaison at their facility and must keep the liaison information up-to-date at all times.

The main THCIC liaison is referred to as the THCIC Primary Contact or THCIC Data Administrator and services as the Point of Contact (POC) between THCIC (and System13) and the facility.

When an assigned THCIC Primary Contact no longer works for the facility, the facility is responsible for reassigning a POC and notifying THCIC of the change. By keeping the Primary Contact information up-to-date, this ensures THCIC communications and System13 notifications are received by the facility in a timely manner.

In addition to the THCIC Primary Contact, the Alternate Contact and Certifier of Record information must also be kept up-to-date.

A list of current facility contacts may be viewed at:

<http://www.dshs.state.tx.us/thcic/hospitals/FacilitiesList.xls>

If the THCIC provider contact information needs to be updated, please complete, sign, and return the THCIC contact form posted at:

<http://www.dshs.state.tx.us/thcic/hospitals/FacilityInformationRequest.pdf>

## Legislative Corner (Hospital/ASC)

The 84<sup>th</sup> Texas Legislative Session is shaping up to be one of significant change. Bill filing deadline was Friday March 13 at 6:00pm.

THCIC is currently tracking several bills that would potentially have an impact on the program, most of which are currently being heard in committee. DSHS staff is working diligently with members of the house and senate to help make informed decisions on all of the bills affecting the various programs.

Monday, June 1, 2015, is the last day of the 84<sup>th</sup> Regular session, Sine Die.

Sunday, June 21, 2015 is the last day the Governor can sign or veto bills passed during the regular session.

Legislative Bills are available at <http://www.capitol.state.tx.us/>

## Upcoming Due Dates (Hospital/ASC)

**May 1, 2015**

4q2014 data correction period ends

**June 1, 2015**

3q2014 data certification due  
4q2014 begin certification data review  
1q2015 reporting of data due

**August 3, 2015**

1q2015 data correction period ends

**September 1, 2015**

4q2014 data certification due  
1q2015 begin certification data review  
2q2015 reporting of data due

A schedule of **all** due dates may be found at  
<http://www.dshs.state.tx.us/THCIC/datareportingschedule.shtm>.

Training Webinars (Hospital/ASC)

THCIC provides Webinar trainings, **at no cost**, on the data reporting processes required of all Texas hospital and ambulatory surgery centers. Postings for Webinar dates may be viewed at:  
<http://www.dshs.state.tx.us/thcic/hospitals/Training.shtm>

Signing up for training is limitless and refresher training is encouraged.

THCIC encourages all staff involved with the THCIC state data reporting to sign up for training.

To attend the Webinar training(s), please send inquiries to: [thcichelp@dshs.state.tx.us](mailto:thcichelp@dshs.state.tx.us).

For help or general questions on Submission, Correction, and Certification please contact:  
Tiffany Overton, (512) 776-2352 or [thcichelp@dshs.state.tx.us](mailto:thcichelp@dshs.state.tx.us)

How to Reach Us

**System13 (in Virginia)**

Web site – <https://thcic.system13.com>

Helpdesk

Monday-Friday, 8:00a – 5:00p (Central Time)

Phone: 888-308-4953 or (434) 977-0000

Email: [thcichelp@system13.com](mailto:thcichelp@system13.com)

**THCIC (in Austin)**

Web site – [www.dshs.state.tx.us/thcic](http://www.dshs.state.tx.us/thcic)

Main phone: (512) 776-7261

Public Use Data File (PUDF) orders: (512) 776-7261

THCIC Staff

Main phone: (512) 776-7261

Bruce Burns, Program Management  
Chris Aker, Legislative Liaison  
Hongyun Dong, M.S., Data Analyst  
George Icosystem, Information Systems  
Tunu Loponi, Ph.D., Data Analyst  
Susan Lou, M.S., Lead Data Analyst  
Wang-Shu Lu, Ph.D., Data Analyst  
Tiffany Overton, Provider Training  
Dee Roes, Provider Compliance

Past Newsletters

**<http://www.dshs.state.tx.us/thcic/Inpatient-and-Outpatient-Numbered-Letters/>**

Links to Forms and Documents

Provider Contact Update Form -

**<http://www.dshs.state.tx.us/thcic/hospitals/FacilityInformationRequest.pdf>**

No Quarterly Data to Report Form -

**[http://www.dshs.state.tx.us/thcic/hospitals/NoDataToReport\(2\).pdf](http://www.dshs.state.tx.us/thcic/hospitals/NoDataToReport(2).pdf)**

Current Provider Contact List –

**<http://www.dshs.state.tx.us/thcic/hospitals/FacilitiesList.xls>**

Appendices Document –

**<http://www.dshs.state.tx.us/thcic/hospitals/5010InpatientandOutpatientAppendicesVer3.pdf>**

Contains:

Country Codes

Default Values

Race and Ethnicity documents

Revenue Code Groupings used for Encounter File and PUDF

Audit IDs and Audit Messages

Payer Source Coding Guide

Key Data Elements for matching INPATIENT claims

Key Data Elements for matching OUTPATIENT claims

Data Reporting Schedule –

**<http://www.dshs.state.tx.us/THCIC/datareportingschedule.shtm>**

Inpatient Reporting Requirements -

**<http://www.dshs.state.tx.us/thcic/hospitals/HospitalReportingRequirements.shtm>**

Includes:

WebClaim, WebCorrect, and WebCert Presentations

Inpatient Technical Specifications Manual for Electronic Data Reporting

Outpatient and Emergency Department Reporting Requirements -

**<http://www.dshs.state.tx.us/thcic/OutpatientFacilities/OutpatientReportingRequirements.shtm>**

Includes:

WebClaim, WebCorrect, and WebCert Presentations

Outpatient Technical Specifications Manual for Electronic Data Reporting

## History of the Texas Health Care Information Collection Program

On September 1, 2003 the legacy state agencies; Texas Health Care Information Council (THCIC), the Texas Department of Health (TDH), the Texas Commission on Alcohol and Drug Abuse (TCADA), and the Mental Health branch of the Texas Department of Mental Health and Mental Retardation were merged to form the Texas Department of State Health Services (DSHS) in response to the passage of HB 2292 (78th Texas Legislature). All functions of THCIC continue in the Center for Health Statistics within DSHS.

THCIC was created by **Chapter 108** of the Health and Safety Code by the 74th Texas Legislature in 1995.

<http://www.statutes.legis.state.tx.us/Docs/HS/htm/HS.108.htm>

### Rules

Rules that apply to the Texas Health Care Information Collection are found in Chapter 421 of Title 25, Part 1 of the Texas Administrative Code.

[http://info.sos.state.tx.us/pls/pub/readtac\\$ext.ViewTAC?tac\\_view=4&ti=25&pt=1&ch=421](http://info.sos.state.tx.us/pls/pub/readtac$ext.ViewTAC?tac_view=4&ti=25&pt=1&ch=421)

### Quality of Care Reports

#### Indicators of Inpatient Care in Texas Hospitals, 2012

<http://www.dshs.state.tx.us/thcic/publications/hospitals/IQIRReport/Indicators-of-Inpatient-Care-in-Texas-Hospitals-2012.shtm>

#### Quality of Children's Care in Texas Hospitals, 2012

<http://www.dshs.state.tx.us/thcic/publications/hospitals/PDIRReport/Quality-of-Children-s-Care-in-Texas-Hospitals-2012.shtm>

### MONAHRQ

<http://monahrq.dshs.texas.gov/>

### Visit Us Online

[www.dshs.state.tx.us/thcic](http://www.dshs.state.tx.us/thcic)