



Texas Health Care Information Council

TDH-CHS • 1100 W. 49th Street • M-660 • Austin Texas 78756 • Phone 512-458-7261 • www.thcic.state.tx.us

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Submitting 2004 Claims

When you submit 2004 claims, the receiver ID must be “YTH837”. If you submit using “YTHCIC” and the services are for 2004, the claims will be rejected.

Important Information for 837 Submitters

Testing

For those that have submitted 837 tests to THIN:

THIN expects to complete review and approval of test submissions that it has received to date by the end of this month. You should either receive an “approved for production” notice or documentation regarding issues that need to be resolved.

For those that are scheduled to submit 837 tests to THIN:

- Make sure you notify them that you are sending a test submission. It has to be hand worked and with all of the data they receive it might fall through the crack.
- The turnaround on the initial review is 3 business days. If you don't hear anything contact the THIN EDI Helpline at (972) 766-5480.

A New Acknowledgement Report from THIN

The acknowledgement reports from THIN include an additional report for 837 submissions. This report, the 997 acknowledgement, describes the results of the translator program that THIN uses to translate your 837 submission for further processing. This report is actually a data file that reports any status (and any errors) that the translator program encountered. You can identify the 997 report in that the file name ends in .997.

If the translator had serious problems, then most likely it did not release any data for processing. If this happens, there will be no other reports, such as a Claim Acceptance Response Report (*.RSP).

If the translator didn't have serious problems, then there will be the RSP report.

As in the past, you should receive your RSP report within 24 hours.

To determine if you should receive a RSP report, you need to check the 997 report. It is relatively easy to determine if the translator rejected your submission.

The 997 report contains lines of numbers and letters. Look through the lines for AK5|. Immediately behind this is a one-character value that summarizes what the translator did. The codes are as follows:

- A, E The translation was successful.
 There should be a RSP report.
 If the report is not posted to your mailbox within 24 hours, call the THIN Helpline (972) 766-5480.

- M, R, W, X The translator rejected your submission.
 There will not be a RSP report.
 Refer the 997 report to the person(s) responsible for your computer system, either the vendor or your IT people, so they can take appropriate action.

An example of the 997 report (with the AK5 highlighted in red) follows:

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ISA|00|  |00|  |ZZ|YTH837 |ZZ|SP5315 |031210121
0|U|00401|000102437|0|T|~^GS|FA|YTH837|SP5315|20031210|121059|12441|x|004010X096A1
^ST|997|102441001^AK1|HC|501^AK2|837|000050101^AK3|NM1|16||6^AK3|HL|17||6^AK3||1
11||6^AK5|A^AK9|A|1|1|1^SE|78|102441001^GE|1|102441001^GE|1|102441^IEA|1|000102437
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Important Phone Numbers

Texas Health Information Network (THIN)

- THIN Helpline – 972-766-5480
- Sherri Kelly – 972-766-8706
- Ann Shelton – 972-766-6311

Commonwealth Clinical Systems (CCS)

- THCIC Helpdesk – 888-308-4953 or THCICHelp@comclin.net
- CCS web site – www.comclin.net/diana

TDH-Center for Health Statistics – 512-458-7261

THCIC Staff – 512-458-7111

- Bruce Burns extension 6431
- Sylvia Cook extension 6438
- Dee Shaw extension 3374
- Ron Weiss extension 6453
- Terry Salazar extension 2352

THCIC fax – 512-458-7740

Reminders and Deadlines

A new hospital discharge data schedule may be downloaded from <http://www.thcic.state.tx.us/hospitals/schedule/schedule.htm>.

- 5/1/04 – Final encounters available to hospitals for 3q03 certification
- 5/1/04 – Hospital to retrieve 4q03 Certification file
- 6/1/04 – 3q03 certification letters/comments due
- 6/1/04 – Cutoff for 1q04 initial submission