

DSHS expects commercial product Basic Service HMOs to report Texas' subset of [HEDIS® 2012](#) (2011 data) for the following service areas based on enrollment numbers as of December 31, 2010.

BASIC SERVICE HMO's	Service Areas
Aetna Health Inc.	Austin
	Corpus Christi*
	Dallas
	El Paso
	Houston
	San Antonio
Cigna Healthcare of Texas, Inc.	Dallas
	Houston
Community First Health Plans, Inc.	San Antonio
Health Care Service Corp.	Abilene*
	Amarillo, Lubbock*
	Austin*
	Beaumont, Lufkin*
	Corpus Christi*
	Dallas, Ft Worth
	East Texas, Tyler*
	El Paso*
	Houston
	Midland*
	Rio Grande Valley*
	San Angelo*
	San Antonio*
Humana Health Plan of Texas, Inc.	Austin
	Corpus Christi
	Houston
	San Antonio
Mercy Health Plans of Missouri, Inc.	Laredo*
PacifiCare of Texas, Inc.	Austin*
	Dallas, Ft Worth
	Houston*
	San Antonio*
Scott & White Health Plan	Central TX*
SHA, L.L.C.	Abilene
	Amarillo
	Lubbock
	Waco

* Because of their enrollment numbers, these service areas are eligible for combination with other service areas.

Operational Policies:

- 1) DSHS requires reporting of HEDIS® data by service area. The definition of service area is that used by the Texas Department of Insurance for the reporting of financial data. Any reporting of combined service areas must be approved by DSHS.
- 2) DSHS requires verification of HEDIS® data by an independent auditor using guidelines developed by NCQA. If a partial audit is submitted, each DSHS-required measure must have an audit designation or NR will be published.
- 3) DSHS considers requests for exemption from reporting for health plans with commercial product enrollment of less than 5,000 members on 12/31/10 or aggregation to the next largest service area. Requests for exemption must be submitted on an annual basis by December 15th of the year for which the data are collected (by 12-15-2011 for Texas HEDIS® 2012) and must be signed by the CEO of the health plan.
- 4) Requests for exemption should be addressed to:
Ramdas Menon, Ph.D., Director
Center for Health Statistics, MC-1898
Dept. of State Health Services
PO Box 149347
Austin, Texas 78714-9347
- 5) Plans must follow NCQA specifications for reporting all HEDIS® measures, including options for rotating measures. Health plans are allowed to use the Complex Probability Sampling method as an alternative to Systematic Sampling method. However, health plans, while using this option, shall 1) report the methodology they used and 2) obtain approval from NCQA for using such methods
- 6) DSHS requires NO HEDIS® reporting by Medicare HMOs operating in Texas for data year 2011.
- 7) DSHS requires NO HEDIS® reporting by Medicaid and CHIP HMOs operating in Texas for data year 2011.

December 17, 2011