TEXAS DEPARTMENT OF STATE HEALTH SERVICES

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Broadcast MSG 0703

September 4, 2013

To: Executive Directors, Clinical Directors, IT Directors/Managers, and Local CMBHS Security Administrators and Backups, Local Mental Health Authorities (LMHAs)
NorthSTAR Specialty Provider Networks (SPNs)
ValueOptions

From: Thomas F. Best, Deputy Assistant Commissioner, Mental Health and Substance Abuse Services

Re: Update on Delay in Data Migration from CARE to the Clinical Management for Behavioral Health Services (CMBHS) system-

Overview

Please see Broadcast MSG 0702 dated August 30, 2013 for expected data migration dates.

This broadcast message addresses the availability of a recommended level of care (LOC-R) calculator including a reduction in data entry requirements for client profile and diagnosis, a summary table on information submission to the Department of State Health Services (DSHS), and an adjusted schedule for submission and approval of Texas Resilience and Recovery (TRR) assessments.

Reduction in Client Profile Entry Requirement and New Availability of LOC-R Calculator

To improve the workflow at contracted providers, DSHS is temporarily suspending the need for the full entry into CMBHS Online of a client profile and comprehensive diagnosis information as a component of the uniform assessment to calculate a LOC-R. The CMBHS technical team has temporarily added a LOC-R online calculator based on the TRR Utilization Management Guidelines to CMBHS to enable users accessing CMBHS Online to calculate a level of care using the Child and Adolescent Needs and Strengths (CANS) assessment or the Adult Needs and Strengths Assessment (ANSA).

When logged into to an MH location in CMBHS Online, there will be a menu item on the left called "LOC-R Online Calculator." This function should be used to determine a client's recommended level of care.

LMHAs using the LOC-R Online Calculator will only need to enter CANS or ANSA assessment information, an Axis I diagnosis, an Axis V Global Assessment of Function (GAF) score, and clinical rating scales (for adult clients) to calculate a LOC-R. Assessment information entered into this calculator will not be saved in CMBHS. A paper copy of the assessment and diagnosis should be retained. LMHAs should maintain client profile and assessment information locally and reconcile it with CMBHS after data migration is complete. Diagnosis information will need

to be either entered into CARE (it will be automatically transferred to CMBHS when migration occurs) or held and entered into CMBHS after the data migration is complete. The CANS or ANSA assessment data will need to be reentered into CMBHS after migration is complete to be associated with the proper client profile. More information about the calculator is available at https://cmbhslst.dshs.state.tx.us/cmbhs/Documents/.

The stand-alone LOC-R Online Calculator will remain available until the migration of client data from CARE to CMBHS is complete.

If LMHAs prefer, they may still choose to create new client profiles in CMBHS.

NorthSTAR SPNs that were planning to use CMBHS Online should contact Daniel Byrd, Clinical Director, Value Options for instructions. He can be reached at daniel.byrd@valueoptions.com

Summary Table on Information Submission

Appendix A, attached, includes a summary of how providers may currently submit data to DSHS and the timeframes in which DSHS expects to process the data submitted.

Adjusted Schedule for Assessment Data Submission and Approvals

For LMHAs

DSHS is adjusting the timeframes for data submission to address the impact the data migration delay may have on business operations. DSHS consulted with representatives of the LMHAs to establish mutually agreeable temporary extensions to data submission requirements as follows:

- CANS and ANSA assessments must be submitted no later than 30 days after they were conducted. A LMHA will have 30 days from the date the assessment is saved in closed complete status to make corrections.

For NorthSTAR

NorthSTAR SPNs should contact Daniel Byrd as directed above.

Questions about data exchange should be directed to cmbhs.dataexchange@dshs.state.tx.us.

For CMBHS navigation training or for other help on CMBHS, please contact the CMBHS helpline at 1-866-806-7806.

Appendix A

CMBHS Mental Health Online Data Submission and Batch File Transaction Services Availability as of 9/3/2013

CMBHS Online (https://cmbhs.dshs.state.tx.us/cmbhs/webpages/Default.aspx)

LMHA	NorthSTAR
New Client Registration *	New Client Registration
	Financial Eligibility
	Financial Eligibility Attachments

Providers can send these batch file transactions to CARE and they will be processed in CARE but not in CMBHS. Client Profile and Diagnosis records will be migrated from CARE to CMBHS as soon as approval is received to migrate data.

LMHA	NorthSTAR
New Client Registration (05)	
Update Client Registration (07)	
Diagnosis (15)	

Providers can send these batch file transactions to CMBHS and they will be processed

LMHA	NorthSTAR
	New Client Registration (05)
	Financial Eligibility (20) only for clients where a New Client Profile (05) transaction was successfully processed
	Financial Eligibility Attachments (40)

Providers can send these batch file transactions to CMBHS but they will not be processed until migration of clients and diagnosis is completed

LMHA	NorthSTAR
	Diagnosis (15) *

Providers can send these batch file transactions to CMBHS but they will not be processed until migration of assessments is completed

LMHA	NorthSTAR
CANS (29)	CANS (29)
ANSA (28)	ANSA (28)

*These transactions will be sent to CARE on the day they are created in CMBHS.