



## TEXAS DEPARTMENT OF STATE HEALTH SERVICES

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**Broadcast MSG0693**

March 14, 2013

To: Executive Director  
Behavioral Health Directors  
Information Technology Directors  
Local Mental Health Authorities (LMHAs)

From: Tom Best, Section Director *TB*  
Contractor Services Section  
Mental Health and Substance Abuse Services Division

Re: Update on Clinical Management for Behavioral Health Services (CMBHS) Development,  
Testing, and Implementation

### ***Webinar Questions and Answers***

Responses to questions from the demonstration webinar on February 21<sup>st</sup> have been posted to <https://cmbhslst.dshs.state.tx.us/cmbhs/Documents/Broadcast%20Messages/>.

### ***Additional Field for Providers Batching Data (For LMHAs only- no impact on NorthSTAR)***

During the web demonstration of the Adult Uniform Assessment on February 21, 2013, LMHAs requested that the Department of State Health Services (DSHS) add an additional field-- "Location"-- to batch submissions to enable providers to continue to submit location information that they may use in generating reports. The field had been removed from the draft and first production code sets for both the Child and Adolescent Uniform Assessment and the Adult Uniform Assessment. No LMHA indicated any dependency on this field until the web demonstration on the 21st. A similar field is currently available in CMBHS Online. DSHS has accommodated the LMHA request and is working with the Information Management Consortia's Data Systems Work Group to implement a solution. An updated file format, with an additional field for the location value, is now available at the CMBHS documentation website, <https://cmbhslst.dshs.state.tx.us/cmbhs/Documents/>. Questions should be directed to [cmbhs.dataexchange@dshs.state.tx.us](mailto:cmbhs.dataexchange@dshs.state.tx.us) with a cc: to [cmbhs@dshs.state.tx.us](mailto:cmbhs@dshs.state.tx.us).

### ***Batch Data Testing***

The batch testing period for Child and Adolescent Uniform Assessment data is open through May 3, 2013. The Adult Uniform Assessment testing period is May 6 through July 3<sup>rd</sup>, 2013. This is a minor change and includes a lengthening of time for LMHAs to test child and adolescent data submission and moving the due date for testing the submission of adult data from

June 30<sup>th</sup> to July 3<sup>rd</sup>. Testing services will be unavailable May 4<sup>th</sup> and 5<sup>th</sup> to accommodate the migration of May 3<sup>rd</sup> CARE production data to support testing of adult data submission. The Test Plan and Schedule, including testing scenarios, are available on the CMBHS Documentation Website at <https://cmbhslst.dshs.state.tx.us/cmbhs/Documents/Broadcast%20Messages/>. E-mail [cmbhs@dshs.state.tx.us](mailto:cmbhs@dshs.state.tx.us) with a cc: to [CMBHS.DataExchange@dshs.state.tx.us](mailto:CMBHS.DataExchange@dshs.state.tx.us) to request logon credentials, additional information, or with questions.

**All providers intending to use batch functionality beginning September 1, 2013 should complete all batch testing of data submissions with DSHS by July 3, 2013.** DSHS will be prioritizing resources to respond to issues found during testing based on providers' submitting test files in the proper test period and in the order the test file/issue was received. If resources are available, DSHS may respond to issues with child-related data submissions made during the adult data testing period, but DSHS will give first priority adult-related data submission issues during that period. **DSHS will not have support staff available beginning July 3 to assist in batch submission testing by providers. If providers are not batching assessment data beginning September 1 they must use the CMBHS website to directly enter data.**

DSHS encourages providers using the same Electronic Health Record (EHR) local information system platform to coordinate testing so that duplicative identification of system errors is minimized. Providers should test a variety of scenarios to ensure data processing works as expected, including simple and complex assessment data. Providers may submit test data expected to produce errors in processing. Providers should submit data that utilizes the breadth of the new assessments.

Assessments submitted during the test period do not need to be actual client assessments. Assessments submitted during testing will not enter the production environment and should not be used for planning and managing care. Assessments submitted during testing should align with the applicable client profile and diagnoses submitted (or already in the test implementation of CMBHS) as assessments submitted without matching profiles and consistent diagnoses will produce errors. To support matching of newly-submitted assessments with existing client records during testing of child/adolescent data, DSHS migrated CARE production data including diagnosis and assessment/authorization records to the CMBHS test environment after CARE batch processing completed March 1, 2013. DSHS will migrate data from CARE again after the May 3<sup>rd</sup> batch to CARE's production environment from LMHAs to ensure providers have up-to-date data for testing adult-related data submissions in CMBHS during the adult data test period.

Not all possible data permutation/combinations are represented in the test scenarios and DSHS is not requiring that a provider test each possible permutation/combo. Providers, consistent with applicable provisions in the performance contract, are required to submit accurate, timely data to DSHS through the appropriate information systems and are encouraged to submit and validate sufficient test data to ensure systems are performing as expected and that accurate data will be submitted to the production environment when it goes live September 1, 2013.

Each provider batching data should complete testing using the Test Plan and Schedule provided by DSHS on the CMBHS Documentation Website irrespective of whether another provider is using the same information system to ensure there are no problems unique to a provider's installation that would affect submission, such as firewall configuration issues or other condition specific to that provider.

***Summary of Key Technical Readiness Dates***

This table reflects key technical readiness dates for implementing data exchange with CMBHS. The dates are the same as in previous communications.

| <b>Activity</b>   | <b>Date</b> |
|---|-------------|
| Child-related data exchange testing period begins                       | 3/1/2013    |
| Child-related data exchange testing period ends                         | 5/3/2013    |
| Adult-related data exchange testing period begins                       | 5/6/2013    |
| Child technical readiness attestation due to DSHS                       | 5/15/2013   |
| Adult-related data exchange testing period ends                         | 7/3/2013    |
| Adult technical readiness attestation due to DSHS                       | 7/15/2013   |
| Go-live date for using new Uniform Assessments (batch and CMBHS Online) | 9/1/2013    |

***Attestation***

DSHS is not certifying data exchange functionality between providers and DSHS. Providers are being asked to attest to their system's capabilities and that the scenarios described in the Test Plan and Schedule have been tested. The submission of attestations means that the provider has successfully submitted and validated data in the CMBHS website under each scenario described in the Test Plan and Schedule and that the provider believes they are fully prepared to submit accurate data into the production version of CMBHS. A provider should not infer that acceptance of an attestation means that all future data submissions will be error-free. The submission of an attestation to, and its acceptance by, DSHS does not absolve the provider from any DSHS requirement regarding submitting properly formatted data submissions into specified systems. The provider bears full responsibility for submitting properly formatted and accurate data into production systems consistent with DSHS contract requirements. Data submission errors are the responsibility of the provider. An attestation form for child and adolescent data testing will be made available to providers in April 2013 and in June 2013 for adult data testing.

***Questionnaire Reminder***

If you have not yet submitted your CMBHS questionnaire, please do so. Contact [steve.eichner@dshs.state.tx.us](mailto:steve.eichner@dshs.state.tx.us) for additional information.

***NorthSTAR***

Information for NorthSTAR Specialty Provider Networks will be coming from the DSHS NorthSTAR office and ValueOptions. Please contact Wayne Guthrie, [wayne.guthrie@dshs.state.tx.us](mailto:wayne.guthrie@dshs.state.tx.us), or your ValueOptions contact for additional information.

***Questions***

Please direct any questions to [cmbhs@dshs.state.tx.us](mailto:cmbhs@dshs.state.tx.us).