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Date: January 22, 2010

Subject: Change in Policy on Accepting Payment for Specimens / Samples submitted after 5:00pm

Effective February 1, 2010, the Department of State Health Services Laboratory will no longer be accepting checks or money orders after 5:00pm. Customers will be billed for specimens or samples submitted for testing after 5pm, when a fee for service is required.

If you have questions or need additional information regarding this change in policy, please contact Lisa Chappell at (512) 458-7111, ext. 2323 or email Lisa.Chappell@dshs.state.tx.us. For billing questions, please call (512) 458-7317 or email labar@dshs.state.tx.us.