

EMS/Trauma System Organization

There have been changes in the EMS/Trauma System organization over the past few years. Below is an updated guide highlighting the appropriate channels for communicating with DSHS when you need technical assistance, have questions, or have concerns beyond general inquiries.

1. Group managers should be your first point of contact

Contact EMS/Trauma Systems Section for:

Designation - Trauma, Stroke, Neonatal, Maternal, Centers of Excellence for Fetal Diagnosis and Therapy
Funding - Trauma, EMS, RACs

Group Manager
Elizabeth Stevenson
512-834-6700, Ext. 6794

Contact Business Filing & Verification Section for:

Initial and renewal application processing of licenses/certification for EMS personnel, EMS providers and first responders

Group Manager
Vacant
512-834-6671

Contact Compliance Section for:

Previous or pending disciplinary actions and enforcement process

Group Manager
Ademola Olufemi
512-834-6665 ext. 2690

Contact EMS Compliance Units for:

Education, Course review, Inspections, Compliance, Technical Assistance
Contact the central group for: Background reviews

Group Managers:

North & South

Jaime Vallejo, 210-949-2052

East

Fernando Posada, 713-767-3331

Central

Brett Hart, 512-834-6700, ext. 6731

2. Contact Section Directors if further assistance is requested:

EMS/Trauma Systems Section:

Director
Jane Guerrero
512-834-6700

Business Filing & Verification Section:

Director
Charlotte Sullivan
512-834-6600 ext.6730

Compliance Section

Director
Chris Drews
512-834-6665 ext. 6621

If further assistance is requested, contact:

State EMS Director
Joe Schmider, 512-834-6700, Ext. 6737